

Updating Integrated Avast Antivirus

<https://campus.barracuda.com/doc/100369098/>

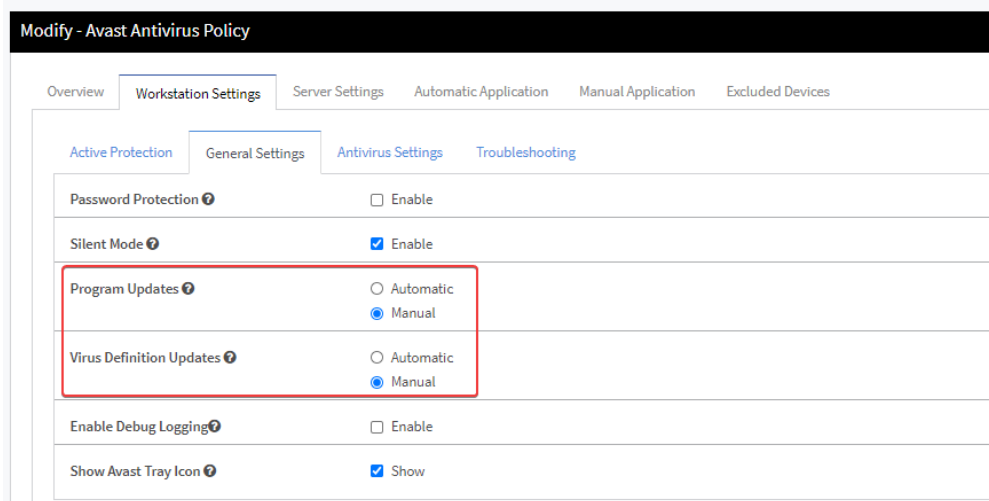
From time to time, Barracuda RMM will upgrade the deployment of Avast Antivirus. This occurs after Avast has made their updates available to us, and we go through extended testing to ensure their software is safe and functional within our MSP Partner's environments. This can cause a noticeable difference between the Barracuda RMM version and other vendors and Avast Antivirus providers. For any upgrades, please subscribe to our [Status Page](#).

Please see below for information on how to upgrade your Avast Antivirus with Barracuda RMM.

Understanding Update Settings

- Start with checking how your policy controls your updates.
- Go to **Service Delivery**.
- Click on **Policies**.
- Select **Avast Antivirus**.
- Click on your **Avast Antivirus Policy** for the Site/Devices to update.
- Go into **Workstation** (or Server) **Settings**.
- Select **General Settings**.
- Reference the screenshot below.

Avast Antivirus Policies



Modify - Avast Antivirus Policy

Overview Workstation Settings Server Settings Automatic Application Manual Application Excluded Devices

Active Protection General Settings Antivirus Settings Troubleshooting

Password Protection ?	<input type="checkbox"/> Enable
Silent Mode ?	<input checked="" type="checkbox"/> Enable
Program Updates ?	<input type="radio"/> Automatic <input checked="" type="radio"/> Manual
Virus Definition Updates ?	<input type="radio"/> Automatic <input checked="" type="radio"/> Manual
Enable Debug Logging ?	<input type="checkbox"/> Enable
Show Avast Tray Icon ?	<input checked="" type="checkbox"/> Show

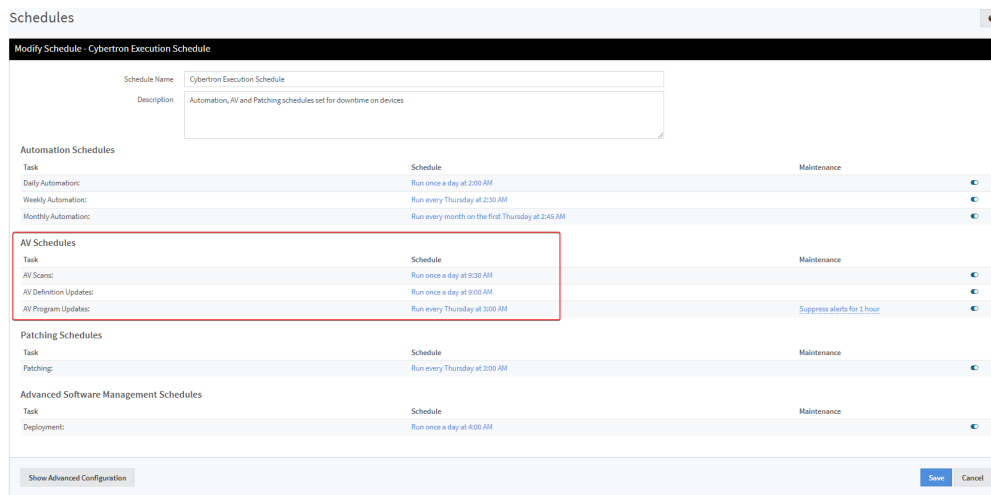
Barracuda RMM Support Note

Avast controls Automatic Updates, which will occur within the Avast timeframe (usually

overnight; sometimes, it is simply as available). Manual Updates are controlled by Barracuda RMM and are informed by the Execution Schedule.

Using Manual Updates through the Execution Schedule

- Click on **Configuration**.
- Select **Schedules**.
- Choose **Execution**.
- Click on the schedule for Site/Devices.
- Reference the screenshot below.



Task	Schedule	Maintenance
Daily Automations	Run once a day at 2:00 AM	
Weekly Automations	Run every Thursday at 2:30 AM	
Monthly Automations	Run every month on the first Thursday at 2:45 AM	
AV Schedules		
Task	Schedule	Maintenance
AV Scans	Run once a day at 9:30 AM	
AV Definition Updates	Run once a day at 9:00 AM	
AV Program Updates	Run every Thursday at 3:00 AM	
Suppression alerts for 1 hour		
Patching Schedules		
Task	Schedule	Maintenance
Patching	Run every Thursday at 3:00 AM	
Advanced Software Management Schedules		
Task	Schedule	Maintenance
Deployment	Run once a day at 4:00 AM	

The client update itself **requires a reboot on the device**; this can be delayed on the client end, but it is highly recommended to do this as soon as possible. To get the Avast Business Agent update, which is handled within Barracuda RMM by doing the following:

- Click on Update Center
- Select Products
- Select sites
- Click on Update

OR

- Avast Antivirus Dashboard
- Select Deployment
- Click on the number under Devices with Antivirus
- Check the devices
- Select Update Avast Agents

Figures

1. avast1.png
2. avast2.png

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