

Platform Migration Status

<https://campus.barracuda.com/doc/102888400/>

Over the coming months Barracuda Networks will begin the process of migrating existing customers to our new Public Cloud Infrastructure. The current platform migration status is shown on the **Dashboard** page in the **Account Status** section with a new item labelled **Platform**.

BasicMail SourcesPolicyUsersAdvanced

DashboardSearchVirus CheckingDomain ManagementAdministration

Dashboard ?

No Scaling Refresh

Your subscriptions end on
Feb 5th, 2024

StatusActive

ProductCloud Archiving Service

Serial123456789

Licensed Users10

Account Status

PlatformBarracuda Cloud

Directory SynchronizationAll directories are in sync

Last Message Archived2022-03-03 15:08:52

Message Statistics

Message Type	Amount
Inbound Emails	40,026
Internal Emails	0
Outbound Emails	37,096
Appointments	646
Contacts	8
Distribution List	1
Notes	0
Tasks	6
Other	7
Total Messages	77,126

Last 24 HoursNo ScalingRefresh

Status Description

The following describes the four different statuses available:

- Barracuda Cloud** – The tenant has not been migrated and is running in Barracuda Cloud.

Account Status

PlatformBarracuda Cloud

Directory SynchronizationAll directories are in sync

Last Message Archived2023-10-04 16:55:22

- Data Migration in Progress** – Customer data currently migrating to Public Cloud. Some application services and data are running in Barracuda Cloud.

Account Status		
✓	Last Message Archived	2023-10-04 16:55:22
✓	Directory Synchronization	All directories are in sync
✓	Platform	Data Migration in Progress

- **Service Migration in Progress** – Application services currently migrating to Public Cloud. Some data and application services are running in Barracuda Cloud.

Account Status		
✓	Platform	Service Migration in Progress
✓	Directory Synchronization	All directories are in sync
✓	Last Message Archived	No messages archived

- **Public Cloud** – Tenant migration is complete. All data, processes, and application services are hosted in the Public Cloud.

Account Status		
✓	Last Message Archived	No messages archived
✓	Directory Synchronization	All directories are in sync
✓	Platform	Public Cloud

FAQs

Why is Barracuda Networks migrating to a new Public Cloud Infrastructure?

As part of our commitment to provide our customers with best in class enterprise software, we are upgrading some of our critical systems to the latest versions. This requires us to move data from older systems to newer systems.

Will I lose my data?

No, your data will not be lost. The migration will move all your data to the new system.

Figures

1. tenantStatus.png
2. pcNotStarted.png
3. pcInProgressData.png
4. pcInProgressService.png
5. pcComplete.png

© Barracuda Networks Inc., 2024 The information contained within this document is confidential and proprietary to Barracuda Networks Inc. No portion of this document may be copied, distributed, publicized or used for other than internal documentary purposes without the written consent of an official representative of Barracuda Networks Inc. All specifications are subject to change without notice. Barracuda Networks Inc. assumes no responsibility for any inaccuracies in this document. Barracuda Networks Inc. reserves the right to change, modify, transfer, or otherwise revise this publication without notice.