

Barracuda Campus FAQ

https://campus.barracuda.com/doc/14713694/

The questions and answers in this article focus mainly on documentation. Go to <u>Frequently Asked</u> <u>Questions</u> for a comprehensive set of Barracuda Campus frequently asked questions (FAQ).

How do I sign up for a Campus account?

1. Go to <u>https://campus.barracuda.com/</u>, and click **LOGIN** in the top right of the page:

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Barracuo	da Campus What are you lookin	g for?			Q
			, Training, and (
	fo	r Your	Barracuda Pro	duct	
	In-depth documentation for all Barracuda products.	\mathfrak{T}	Training to unleash the potential of your product.	\bigcirc	See what Campus has to offer for your product.
	FIND DOCUMENTATION		BROWSE TRAINING		SELECT YOUR PRODUCT

2. On the Login screen, click **Don't have an account**.



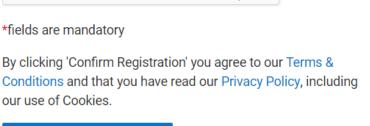
	BarracudaCampus	
Login		
	Log into Barracuda Campus using email address and password or your Barracuda Cloud Control or Partner Portal credentials.	
	<u>A</u> Email	
	Password	
	LOGIN	
	Don't have an account?	
	Forgot your pase	sword?

3. Complete the registration information. Barracuda Campus recognizes your information and knows if you are a Barracuda Partner.



Sign up for a New Account **Register Account**

First Name * A 1 Last Name * Customer ~ Email * customer@example.com 1 I'm not a robot **reCAPTCHA** Privacy - Terms *fields are mandatory By clicking 'Confirm Registration' you agree to our Terms & Conditions and that you have read our Privacy Policy, including





⊕Your data is transferred using secure TLS connections.

4. Click SUBMIT REGISTRATION.

5. Check your inbox for an email that gives you instructions on what to do next, based on your role (like Customer or Partner).



Barracuda Campus

Dear contractions

We recently received a request to create a Barracuda Campus account for

Please verify your email address and follow the instructions to activate your Barracuda Campus account by following the link below:

https://campus.barracuda.com/register/complete/2f817ad241198c5116311387172fa6 46/Y2Jnd

If you have any questions, please contact us at campus@barracuda.com.

If you didn't make this request, ignore this email.

Sincerely,

The Barracuda Campus Team

6. Click the link and complete the registration information.



Sign up for a New Account Complete Registration

Name	
A Customer	
Email	
acustomer@example.com	
Company name *	
Example Company	~
Country *	
United States	~
Password * 🧿	
••••	
	Password Strength: Very strong
Re-enter password *	
•••••	~
* fields are mandatory	
CONFIRM AND LOGIN	

- 7. Click CONFIRM AND LOGIN. You are logged into Barracuda Campus. Across the top of the page, you might see a message that you have limited access.
 You have limited access privileges! Complete your registration to get full access.
- 8. Click **COMPLETE REGISTRATION** and complete the requested **Product** and **Contact Information**.

Do I need to log in to view articles?

No login is necessary to view the documentation library. However, if you log into Campus you can



access additional learning materials and documentation resources, access the full set of courses, and track your training and certification progress.

How do I log into Barracuda Campus?

1. Go to <u>https://campus.barracuda.com/</u>, and click **LOGIN** in the top right of the page:

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Barracuda Cam	pus What are you looking	g for?			Q 🏭 Pro	ducts \checkmark	LOGIN
			Fraining, and arracuda Pro		icatior	ı	
	pth documentation Il Barracuda products. FIND DOCUMENTATION		Training to unleash the potential of your roduct. BROWSE TRAINING	\Diamond	See what Campu product. SELECT	us has to offer YOUR PRODU	

2. Enter your login credentials, and click **LOGIN**. Your Dashboard provides quick access to upcoming class registrations, available exams, and your recent activities.



	Barracuda Campus
Login	
	Log into Barracuda Campus using email address and password or your Barracuda Cloud Control or Partner Portal credentials.
	으 acustomer@example.com
	P
	LOGIN
	Don't have an account?
	A Your data is transferred using secure TLS connections.
	Forgot your password

How do I navigate My Dashboard?

When you log into Barracuda Campus, your Dashboard displays upcoming class registrations, available exams, and your recent activities.

- My Next Class Displays your upcoming class registrations. Click Show All to view upcoming and past registrations.
- **Notifications** Displays current notifications; click the arrow (≥) icon to view the full notification. Click **Show All** to view older notifications.
- **Certificates** Displays your completed, planned, and expired certificates. Click **Show All** to view completed and expired certificates, as well as recommended certificates.

Additionally, the lower portion of your Dashboard displays your upcoming class registrations, exams,



recent activity, and recommendations.

How do I find the Dashboard for my company?

Log into Barracuda Campus. From your personal Dashboard, click one of the arrow (\checkmark) icons to view your company's Dashboard. Click the same arrow (\checkmark) icon again, or the other arrow icon, to return to your Dashboard.

How do I navigate from the Home Page?

The Campus Home Page, <u>https://campus.barracuda.com/</u>, provides three main points of entry.



Click one of the blue buttons to get started:

- **Find Documentation** Directs you to the most viewed and most recently updated Barracuda documentation, as well as to links to product documentation.
- Browse Training Directs you to upcoming seminars, distance learning classes, and webinars.
- Select Your Product Directs you to a list of Barracuda Networks product documentation, sorted by product category. You can also use the search field to find the specific topic you need.

What do the tabs in the product space represent?



Each product space includes the following tabs:

- **Overview** Click to view a brief description of the product, along with links to recently-updated documentation, training, and product links.
- Documentation Click to view technical documentation for the selected product.
- **Training** Click to view a subset of available courses; log in to Barracuda Campus to see all available courses.
- **Certificates** Click to view a subset of available certificates; log in to Barracuda Campus to see all available certificates and certification opportunities.
- **Materials** Click to view a list of materials related to this product, including videos, data sheets, course guides, and more.

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Barracuda Campus Search in Barracu	Ida Web Application Firewall	Q Products ∨	으 A Customer 🗸 🔒 🗸
WAF Barracuda Web Applicatio	on Firewall		
🕎 Overview 🔳 D	ocumentation	😥 Certificates	
			↓ Instantio
Courses		A Certificates	Narrow by Class Type
			Narrow by Class Type
Courses BT160 Barracuda Web Application Firev	vall Certified Sales Representative		Narrow by Class Type
BT160 Barracuda Web Application Firev Sales Representative Online BT260 Barracuda Web Application Firev	vall Certified Sales Representative		Narrow by Class Type

How do I select a product space?

Click **Products**, click a product category, like Security or Data Protection, then click on the desired product.

This works from anywhere within Barracuda Campus. If you are in one product space and want to switch to another one, follow this same process.



		📕 United States - English (GMT-8) 🗸 🕥 Contact & Support 🗸
Barracuda Campus Search in Barracuda Web A	oplication Firewall	🔍 👖 Products 🔨 🖉 A Customer 🗸 🔒 🗸
SECURITY DATA PROTECTION APPLICATION DEL	VERY PRODUCTIVITY OTHERS	
NGF Barracuda	NGX Barracuda	VPN Barracuda
NextGen Firewall F	NextGen Firewall X	SSL VPN
NAC Barracuda	ESG Barracuda	ESS Barracuda
Network Access Client	Email Security Gateway	Email Security Service
WSG Barracuda	WSS Barracuda	WSA Barracuda
Web Security Gateway	Web Security Service	Web Security Agent
MDM Barracuda	WAF Barracuda	ASC Barracuda
Mobile Device Manager	Web Application Firewall	Application Security Control Center
Barracuda Vulnerability Manager	Barracuda Vulnerability Remediation Service	CAM CudaCam

How do I navigate within the product documentation?

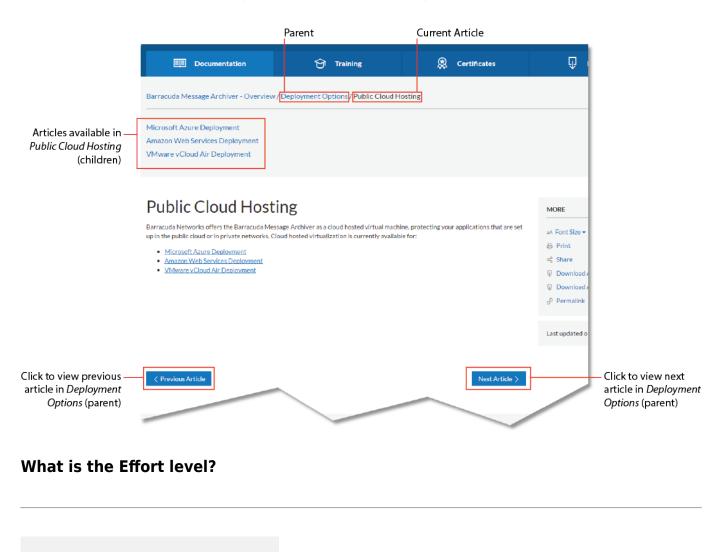
For example, in the Product list, select Barracuda Web Application Firewall, then select the **Documentation** tab. The product overview page displays including the top level navigation. To show or hide the table of contents, click **Toggle Index**.

WAF Barracuda Web Application F	irewall		
Overview 🗐 Documer	tation 😚 Training	🔅 Certificates	↓ Materials
Overview			Toggle Index 🧄
What's New in the Barracuda Web Application Firewall 30 Day Evaluation Guide - Barracuda Web Application Firewall Deployment Options Getting Started Services Securing HTTP/HTTPS Traffic JSON Security Web Services and XML Firewall Protection Advanced Security	Application DDoS Attack Protection Tuning Security Rules Access Control Traffic Management Logging, Reporting and Monitoring High Availability Networking System Administration and Maintenance Simple Network Management Protocol (SNMP)	Certificate Manag Extended Match S Attacks Descriptic How to Use IPV6 How To Enable FIF Evaluation Policy a REST API Glossary	yntax Help yn - Action Policy PS
Overview Last updated on Nov 28, 2016			In This Article Where to Start Key Features
The Barracuda Web Application Firewall blocks an e attacks that target applications hosted on web serve			Additional Resources



How do I navigate to a different article?

As you drill into the documentation, you can click in the breadcrumbs, click on a child article, or click **Previous** or **Next** to move through articles within the same parent:



The **Effort** level indicates the complexity level of procedural articles.

What tools are available in the More menu?

Moderate

When viewing any article, the More menu displays:

Effort



Μ	IORE
дĄ	A Font Size 🕶
æ	Print
ą	Share
Ų	Download Article
Ų	Download All Articles
ć	Permalink
	 Font Size - Click to change the Print - Click to print the current

- Share Click to share the page via social network
- **Download Article** Click to download the currently selected article to your local system as a .pdf file
- **Download All Articles** Click to download the entire document space to your local system as a .pdf file
- Permalink Click to create a permanent static hyperlink to the currently selected article

How do I create a PDF of an article or entire product?

Select the desired article, and then select whether to download the article or entire space:

MORE	
🗚 Font Size 🔻	
母 Print	
∝ Share	
Download Article	
Download All Articles	
e ^o Permalink	

• Download Article - Click to download the currently selected article to your local system as a



.pdf file

 Download All Articles – Click to download the entire document space to your local system as a .pdf file

What do the arrows and numbers represent in an article?

External links display with an external arrow icon and reference number:

This article outlines implementation considerations when deploying the Barracuda Load Balancer ADC in an environment subject to PCI Data Security Standard (PCI DSS) compliance. This article focuses on the requirements placed on the Barracuda Load Balancer ADC for achieving PCI compliance, in an environment that includes the following:

- Barracuda Load Balancer ADC
- Application Server
- Database Server

For <u>PCI DSS Requirement 6.6 compliance</u> $e^{[1]}$ and added application security, consider purchasing an Application Security license for the Barracuda Load Balancer ADC.

Efficient PCI Compliance

PCI Compliance applies to entities that process, store, or transmit cardholder data. The Barracuda Load Balancer ADC intelligently distributes traffic among servers for efficient use of server resources, and provides server fail-over for High Availability. The Barracuda Load Balancer ADC, as an underlying technology infrastructure in your network, does not directly manage or store cardholder data. However, it provides a secure environment for the transmission of all application data including cardholder data. For merchants subject to PCI DSS, this facilitates certification attainment.

According to section 4.1 of the <u>Payment Card Industry (PCI) Data Security Standard v1.2</u> [2], merchants handling credit card data are required to "...use strong cryptography and security protocols such as SSL/TLS or IPSEC to safeguard sensitive cardholder data during transmission over open, public networks."

Deploying services behind the Barracuda Load Balancer ADC simplifies your PCI compliance by relying on a secure, up-to-date PCIcompliant stack front-end for back-end servers. Additionally, the Barracuda Load Balancer ADC provides risk mitigation and business continuity by relieving your certification process from full scanning, and operating system, middle-ware, and application update and patching on all your Internet-facing production servers which can result in downtime and administrator overhead.

An information supplement to the PCI DSS notes that as long as the servers behind a load Balancer ADC are configured similarly, they are exempt from an internal scan. For more information, refer to <u>Account for Load Balancer ADCs</u> e^[3] (page 14 of the <u>PCI Approved Scanning Vendors Program Guide</u> e^[4]).

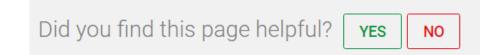
How do I send article feedback?

We appreciate all feedback, positive and negative, on Barracuda Campus.

1. Scroll to the end of an article, and click **Yes** or **No**.

Campus Help Center / Reference





2. Enter details in the **Message** field:

mail				
acustomer@example.com				~
lessage				
I was able to set up my syst	em quickly and easi	ly by fo	ollowing the	
documentation. Thank you.				~
documentation. Thank you.	reCAPTCHA Privacy - Terms			~

3. Show that you are not a robot, and then click **Submit Feedback**.

How do I search Barracuda Campus?

The search field searches based on context within the Campus.

- If you are in the dashboard or overview searches the entire Campus site.
- If you are in a product space searches within that product space.

From the Dashboard or Overview

1. From the Dashboard or Overview page, begin typing a term in the search field. Matching items display as you type:

Campus Help Center / Reference



Barracuda C a	ampus <u>sql</u> in	jed		\times	Q	Products \checkmark	은 A Customer	~	₽ ~
SEARCH RESUL	TS						OTHER RESOURCES		
	SQL Injection Attack						Products		
	Glossary Documentation						Courses		
	Header Violations						Materials Videos		
E WAF	Custom Parameter C	lass and Custom Attack T	ypes				Glossary		
	What is this IP Addre	iss?							
	What is this IP Addre	ess?							
	Configuring Paramet	er Protection							
Show All 61 Res	ults								

2. Click on an article in the drop-down list to view it, or click the Search Tool (\mathbb{Q}) icon or **Show All <number> Results** link at the bottom of the list to return all matching search results including courses, documentation, and materials:

Search Results	Narrow by Type	
Viewing 25 of 61 results for 'sql injec'	 Documentation (57) Movelogebase (3) Product (1) 	
Description SQL injection attacks take advantage of dynamically created SQL queries which use inadequately sanitized [] or delete application data by manipulating SQL queries dynamically. SQL injection attacks are simple to understand and attempt, and allow access to sensitive or even critical application data, making them attractive to attackers [] or may even access the underlying OS. Injection attacks can be combined with XSS attacks. Successful blind SQL injection attacks merely detect a variation in behavior, whether timing or response, based on an attempted injection to determine whether Documentation	Narrow by Product Web Application Firewall (30) (3)	
Image: Second system Glossary Replay Attack SQL Injection Attack Documentation	 Reference / FAQ (3) Load Balancer ADC (3) Vulnerability Manager (3) 	
Header Violations 36 SQL Injection in Header SQL_INJECTION_IN_HEADER The value in a header matched a SQL injection pattern defined on ADVANCED > View Internal Patterns > Attack Types. Alert SQL Attacks Documentation	Vulnerability Remediation Service (2) Tech Support (1) ESG (1)	
Custom Parameter Class and Custom Attack Types insert or modify code in requests. If a request contains an attack pattern, it is dropped. The attack data type co directory_traversal_strict cross_site_scripting remote_file_inclusion sql_injection_strict sql_injection os_comma [] file_inclusion","Idap_injection","sql_injection","apache_struts_attacks","os_command_injection_strict","sql_injection ["attack1","def-xyz2"])' Response: Documentation	and_injection remote_file_inclusion_strict c	
What is this IP Address? Manager is a web application vulnerability management tool used by authorized individuals to scan sites they control. It finds vulnerabilities such as SQL Injection, Cross-Site Scripting, and others. While traffic generated by a web Documentation		

- 3. Use the right pane to narrow the search by type or product.
- 4. Click on the article you want to view.



From Within a Product Space

1. From a page within a product space, for example, within the Barracuda Web Application Firewall space, begin typing a term in the search field. Matching items display as you type. Notice all of the search results are within the WAF product.

Barracuda Campus	✓ Q III Products ∨	人 A Customer 、 日、
SEARCH RESULTS		RESOURCES FOR THIS PRODUCT
SQL Injection Attack Documentation		Overview
Glossary Documentation		Courses
WAF Custom Parameter Class and Custom Attack Types Documentation		Materials Glossary
Configuring Parameter Protection		
Action Policy Documentation		
Configuring URL Protection Documentation		
Documentation		
Show All 30 Results		

2. Click on an article in the drop-down list to view it, or click the Search Tool (^Q) icon or **Show All** <**number> Results** link at the bottom of the list to return all matching search results including courses, documentation, and materials:

WAF	Barracuc Web Ap	la plication Firewall				
\Diamond	Overview	Documentation	ଫ	Training	🔀 Certificate	rs 🖵 Materials
- Back to Bar	racuda Web Applica	tion Firewall				Search Entire Website
Appl	icatior	sults - Barrac 1 Firewall	uda	Web		You are currently searching in a single product. Search the entire website instead to search in all products. SEARCH ENTIRE WEBSITE
Viewing 25 of 30 results for 'sql injec' SQL Injection Attack Description SQL injection attacks take advantage of dynamically created SQL queries which use inadequately sanitized [] or delete application data by manipulating SQL queries dynamically. SQL injection attacks are simple to understand and attempt, and allow access to sensitive or even critical application data, making them attractive to attackers[] or may even access the underlying OS. Injection attacks can be combined with XSS attacks. Successful blind SQL injection attacks merely detect a variation in behavior, whether timing or response, based on an attempted injection to determine whether Documentation				Narrow by Type		
WAF	Glossary Replay Attack <mark>SC</mark> Documentation	2L Injection Attack				
WAF		ter Class and Custom Attack Types code in requests. If a request contain:	s an attack na	ttorn it is dror	anad. The attack data type of	ntoiner includes nottorns for identifying



- 3. Use the right pane to narrow the search by type.
- 4. If you do not see the information you want, click **SEARCH ENTIRE WEBSITE** to locate the information in a different product space.
- 5. Click on the article you want to view.

Where can I find a list of recently updated articles?

From the Reference Section

- 1. On the top banner, click **Products**. Then select **Reference/FAQ**.
- 2. Select the **Documentation** tab. If needed, click **Toggle Index** to show the articles in the **Reference** section.
- 3. Select What's New in Barracuda Campus.

The **What's New** article is updated monthly with links to all new and updated articles. Archives show new articles from past months.

From the Home Page

- 1. Click Find Documentation.
- 2. In the Documentation for your Barracuda Networks product section, select Recently Updated.



Documentation, Training, and Certification for Your Barracuda Product				
In-depth documentation for all Barracuda products. FIND DOCUMENTATION	Ŷ	Contraction Training to unleash the potential of your product. BROWSE TRAINING	\bigcirc	See what Campus has to offer for your product.
Documentation for Yo	ur Barra	acuda Product		
MOST VIEWED RECENTLY UPDATED				Popular Products
NGF Release Notes 7.0.1 Today NGF General Firewall Configuration				Popular Products WAF MA BU
Release Notes 7.0.1				· · · · · · · · · · · · · · · · · · ·

From Within a Product Space

- 1. Select the **Overview** tab, then scroll to **Documentation**.
- 2. Select Recently Updated.



NGF Barrad Next0	cuda Gen Firewall F			ALASTICAL NETWORK	
Overview	Documentation	🕤 Training	😣 Certificates	🖵 Materials	
Designed for modern networ applications and improve us network traffic and ensure us In addition to next-generation	ks, our F-Series firewalls are purpose-built t er productivity across highly-distributed net erers have access to the resources they nee n firewall protection, the F-Series Firewall pr ng network traffic against line outages and	to help your organization adopt clou works. In addition to securing the n d across on-premises, private, and p rovides industry-leading operational	d-based business etwork, they optimize public cloud environments.	For This Product Description Documentation Training Useful Links	
Release Notes 7. Today	ENTLY UPDATED				
General Firewall (Today How to Configure Today	Configuration IPv6 Stateful Autoconfiguration with DH	1CPv6			

What is available from the Login menu?

Click your login name, here **A Customer**, to view the login menu.

		United States – E	nglish (GMT-8) 🗸 🏾 ற Contact & Support 🗸
Barracuda Campus	Search in Barracuda NextGen Firewall F – Version 7.0	Q	요 A Customer 🔨 🕆 🗸
MY BARRACUDA CAMPUS		BARRACUDA NETWORKS	MY ACCOUNT
슈 My Dashboard	My Certificates	Certification	Settings
My Registrations	My Goals	Employees	Notifications
My Promotions	My Exams		⊕ Logout

Select from the following options:

- My Barracuda Campus Information specifically for you.
 - **My Dashboard** View your dashboard, including classes, notifications, and certificates.
 - **My Registrations** View upcoming and past course registrations; sign up for a class.

IPv6 Today

- Parraquida Dapart Oraatar



- **My Promotions** View special promotions available to you and those you have already redeemed.
- **My Certificates** View completed certificates, expired certificates, and recommended certificates; download and print completed certificates.
- My Goals View your goals both completed and incomplete; add goals and view recommendations for you.
- **My Exams** View available exams and results of past exams; retake exams and download completion certificates.
- **<Company Name>** Information for your company.
 - **Certification** View certification within your company by products and by employees.
 - **Employees** View profiles of registered employees within your company, including completed certificates and courses.
- My Account Information about your individual account.
 - Settings Modify your preferences for language, country, and time zone; modify your preferred products and your roles.
 - **Notifications** Notifications about new releases of Barracuda Campus.
 - Logout Click to log out of Barracuda Campus.

How do I contact Barracuda Campus and Technical Support?

At any time when you are in Barracuda Campus, click **Contact & Support**.

	×
BARRACUDA TECHNICAL SUPPORT	CONTACT BARRACUDA CAMPUS
24x7 technical help with your Barracuda product:	Contact us for training and documentation inquiries.
+1 408 342 5300	
support@barracuda.com	
CREATE SUPPORT CASE	CONTACT US
	📕 United States – English (GMT-8) 🗸 🎵 Contact & Support 🤨

Contact Technical Support

Contact Barracuda Networks Technical Support via phone or email. Alternatively, click **Create Support Case** to get assistance with a specific issue.

Contact Barracuda Campus

Click **Contact Us** to ask for help using Barracuda Campus or to provide feedback.





Figures

- 1. sign_up01.png
- 2. sign_up02.png
- 3. sign_up03.png
- 4. sign_up_email.png
- 5. sign_upCompleteReg.png
- 6. sign_upLimited.png
- 7. sign_up01.png
- 8. login.png
- 9. Arrow.png
- 10. arrows.png
- 11. arrows.png
- 12. homePage.png
- 13. tabs.png
- 14. productsTab.png
- 15. WAFoverview.png
- 16. breadcrumbs_callouts.png
- 17. effort_level.png
- 18. more_menu.png
- 19. more_menu.png
- 20. external_link02.png
- 21. helpful.png
- 22. feedback.png
- 23. searchOverview.png
- 24. search_tool.png
- 25. SearchResultsFull.png
- 26. serachProduct.png
- 27. search_tool.png
- 28. searchProductMore.png
- 29. recentDocsHome.png
- 30. recentDocs.png
- 31. loginMenu.png
- 32. contact.png

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