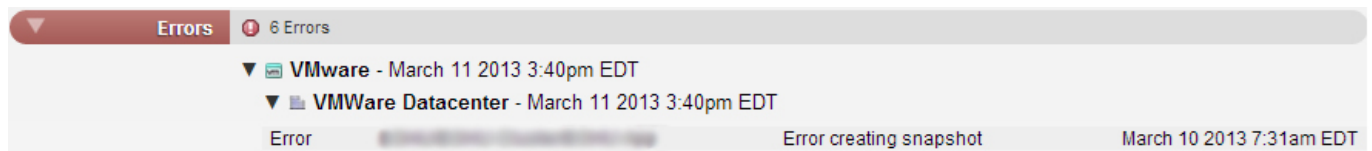


How to Resolve "Error Creating Snapshot" Error During ESX/ESXi Virtual Machine Backup

<https://campus.barracuda.com/doc/15892667/>

This article refers to [VMware with the VMware license which includes access to vSphere Data Recovery API](#).

This article describes how to resolve the error "Error creating snapshot" encountered while backing up an ESX/ESXi virtual machine (VM), as shown in the following image:



The most common causes for this error are the size of the snapshot being created is larger than the available free space on the datastore, or a vss writer error.

For more information, refer to the following VMware knowledgebase articles:

- [VMware Data Recovery backup fails with the error: Failed to create snapshot. Error -3941 \(1028924\)](#)
- [Cannot create a quiesced snapshot because the snapshot operation exceeded the time limit for holding off I/O in the frozen virtual machine \(1018194\)](#)

Figures

1. snapshot_error.jpg

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