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## How to Resolve Snapshot Backup Errors

<https://campus.barracuda.com/doc/16679358/>

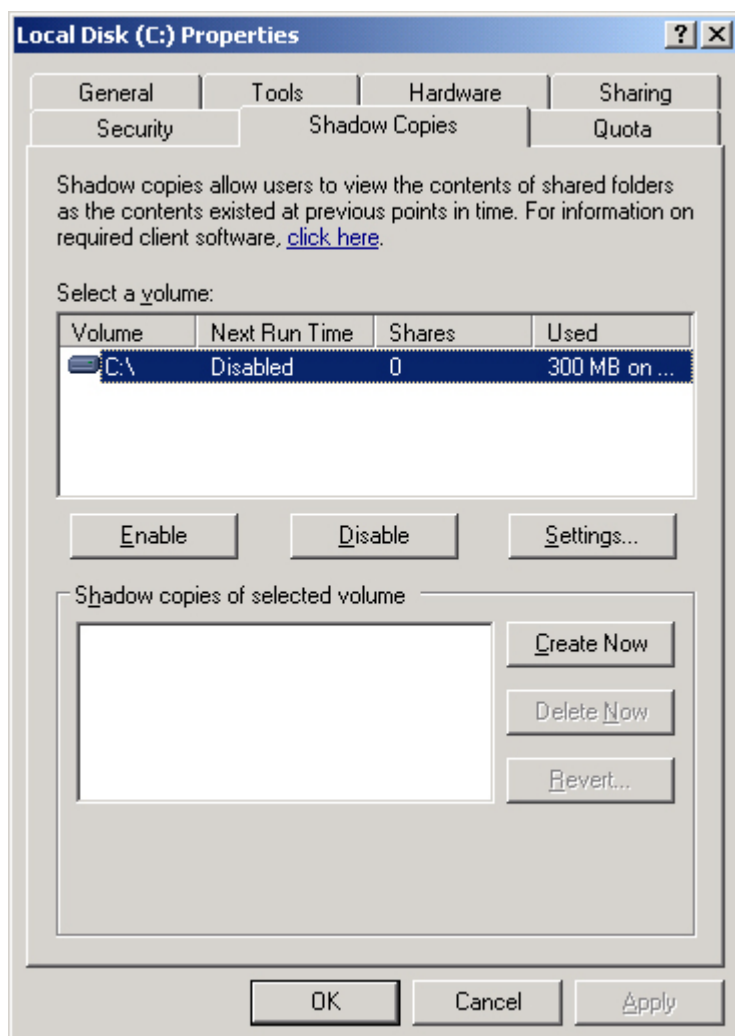
If you receive a **File System Snapshot was Released** reporting error, a partition may be heavily used or fragmented. Use the steps in this article to determine the issue and to resolve the error.

### Move the Snapshot Location

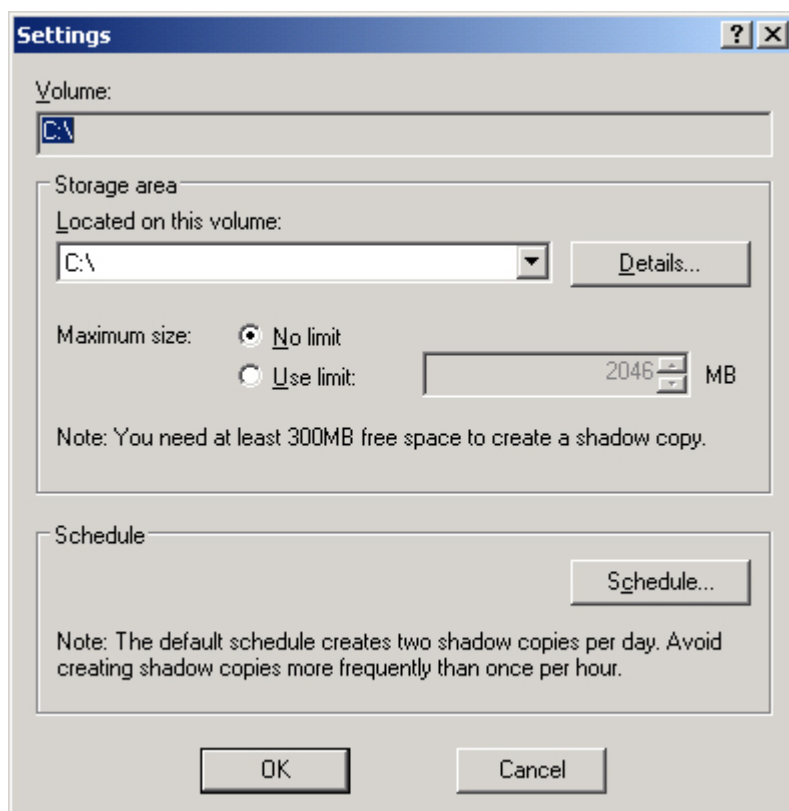
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First determine if the server has multiple partitions with available disk space, and then move the snapshot location to a less used disk using the following steps:

1. Log in to the server as the administrator, go to **My Computer**, and right-click on the troubled partition.
2. Select **Properties**, and click the **Shadow Copies** tab:



3. In the **Select a volume** list, click on the troubled partition, and click **Settings**:

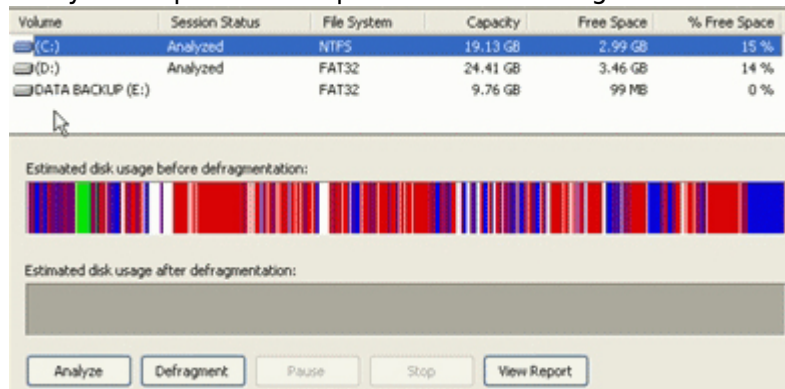


4. In the **Settings** dialog box, from the **Located on this volume** drop-down menu select a partition with available space, and then click **OK**.

Verify the maximum size is adequate to back up the partition.

## Defragmentation

Analyze the partition in question for a Defrag. The disk will show up heavily fragmented:



It is recommended that you defragment the hard drive during off hours in order to reduce server load during normal business hours.

## Figures

1. shadow\_copies.jpg
2. settings\_error\_msg.jpg
3. defrag.jpg

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