

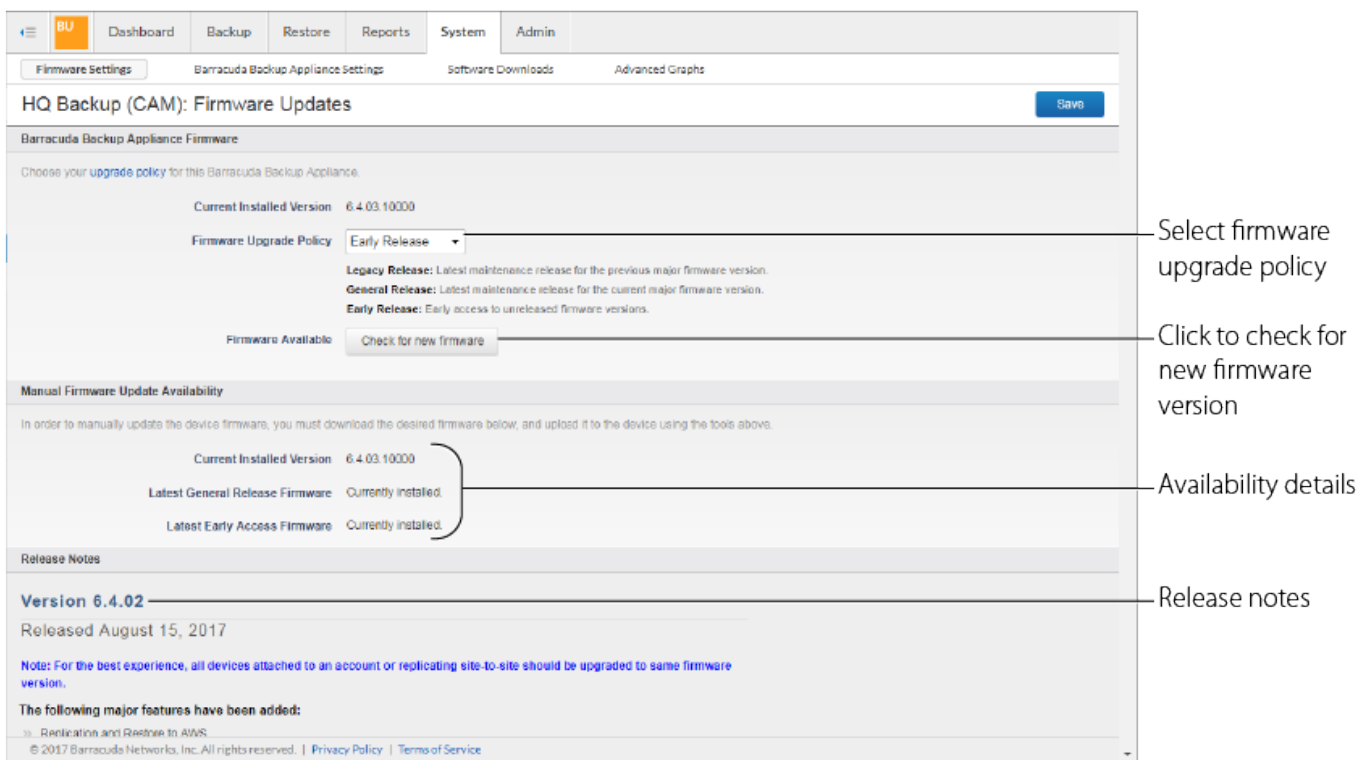
System Page

<https://campus.barracuda.com/doc/17105534/>

Use the **System** page to manage the Barracuda Backup firmware version and settings, and access software downloads.

Firmware

The **System > Firmware Settings** page displays the current version of the installed firmware, and allows you to set your Firmware Upgrade Policy and install a new firmware release based on the selected policy. Additionally, you can view Barracuda Backup release notes including new features and resolved issues.



The screenshot shows the 'HQ Backup (CAM): Firmware Updates' page. It includes a navigation bar with 'BU', 'Dashboard', 'Backup', 'Restore', 'Reports', 'System', and 'Admin'. The main content area has tabs for 'Firmware Settings', 'Barracuda Backup Appliance Settings', 'Software Downloads', and 'Advanced Graphs'. The 'Firmware Settings' tab is active, showing the current installed version (6.4.03.10000) and a dropdown menu for the 'Firmware Upgrade Policy' set to 'Early Release'. Below the dropdown are definitions for 'Legacy Release', 'General Release', and 'Early Release'. A 'Check for new firmware' button is present. The 'Manual Firmware Update Availability' section shows the current installed version (6.4.03.10000) and the latest general and early access firmware versions, both marked as 'Currently installed'. The 'Release Notes' section for 'Version 6.4.02' is released on August 15, 2017, and includes a note about upgrading to the same version and a list of major features added.

Select firmware upgrade policy

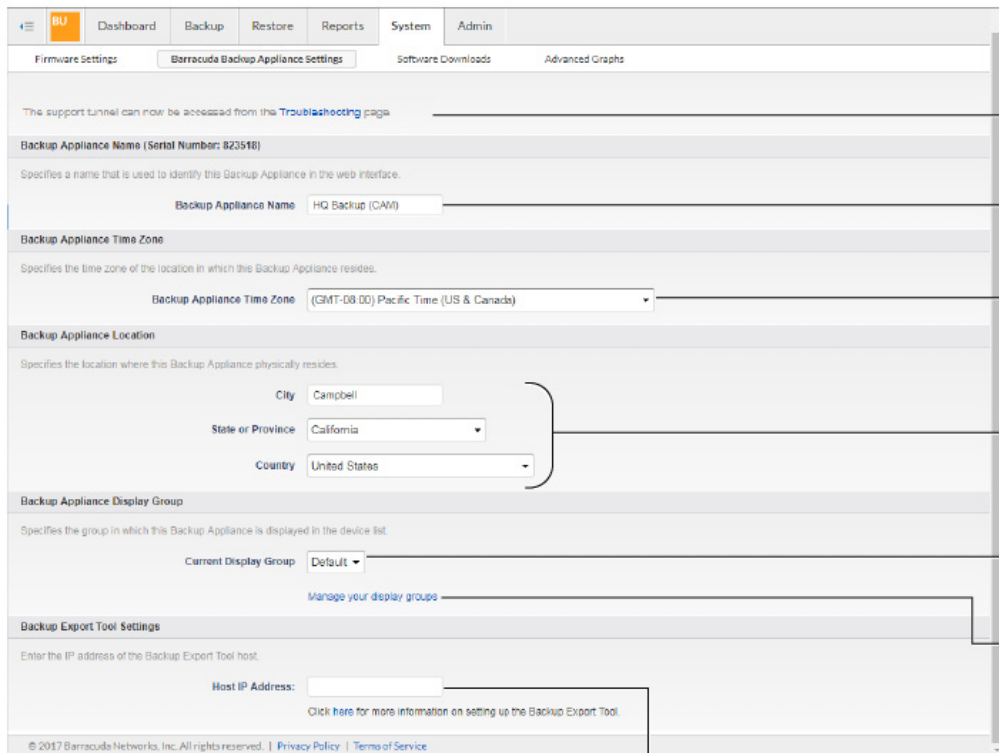
Click to check for new firmware version

Availability details

Release notes

Backup Appliance Settings

The **System > Barracuda Backup Appliance Settings** page contains details about your appliance including the backup appliance name, time zone, location, and display group. You can also also configure settings for the Backup Export Tool.



The screenshot shows the 'Barracuda Backup Appliance Settings' page in the administration console. The page is divided into several sections:

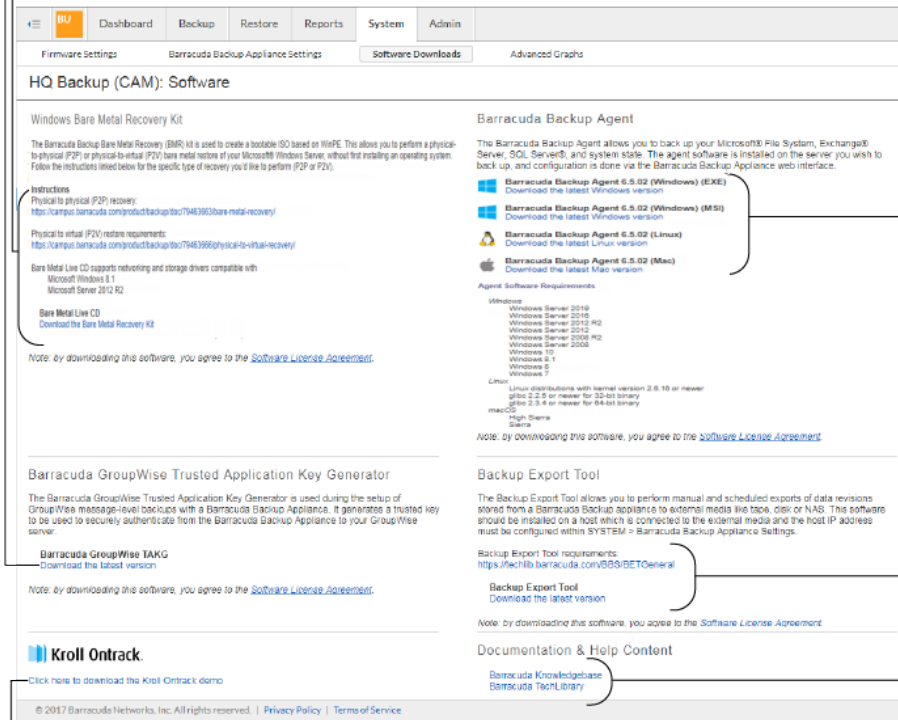
- Support Tunnel:** A note stating 'The support tunnel can now be accessed from the [Troubleshooting](#) page.'
- Backup Appliance Name (Serial Number: 823518):** A text input field containing 'HQ Backup (CAM)'. An annotation explains: 'Support Tunnel: Use only upon direction by Barracuda Support' and 'Enter name to identify appliance in web interface'.
- Backup Appliance Time Zone:** A dropdown menu set to '(GMT-08:00) Pacific Time (US & Canada)'. An annotation explains: 'Select the time zone where appliance is physically located'.
- Backup Appliance Location:** Fields for City (Campbell), State or Province (California), and Country (United States). An annotation explains: 'Enter the physical location details for appliance'.
- Backup Appliance Display Group:** A dropdown menu set to 'Default'. An annotation explains: 'Select group in which appliance is to display in device list'. A link 'Manage your display groups' is also present. An annotation explains: 'Click to go to **Admin > Display Groups** and create/update display groups'.
- Backup Export Tool Settings:** A text input field for 'Host IP Address:'. An annotation explains: 'If using the Backup Export Tool, enter the host IP address'. A link 'Click here for more information on setting up the Backup Export Tool.' is also present.

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Software Downloads

The **System > Software Downloads** page contains download tools for use with Barracuda Backup.

- Download key generator to configure GroupWise message-level backups
- Download the Bare Metal Live tool and access documentation



Download and install the Agent to back up Windows and Linux data sources

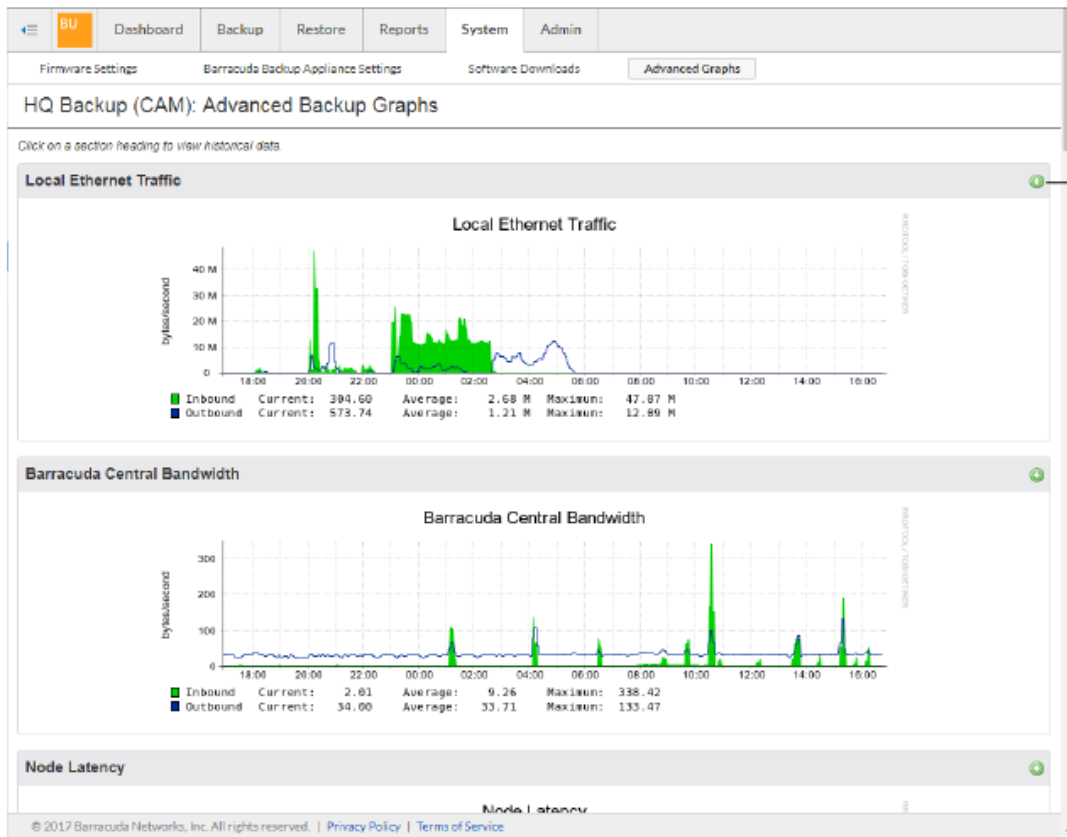
Download the Backup Export Tool and access documentation

Access Barracuda Campus documentation and knowledgebase solutions

Click the link, enter your information, and click **Submit** to view the Kroll Ontrack demo

Advanced Graphs

The **System > Advance Graphs** page displays detailed system performance information about the Barracuda Backup device.



Click graph headings to view historical data

Troubleshooting

The **System > Troubleshooting** page contains tools used for troubleshooting. The **Support Tunnel** tool allows Barracuda Networks Technical Support to troubleshoot a Barracuda Backup appliance linked through Barracuda Cloud Control. The technician uses the VPN tunnel between the appliance and the Barracuda Cloud Servers. You can also use this page to configure static routes.

- To open a support tunnel through the Barracuda Backup web interface, click the toggle to **Open** in the **Support Tunnel** tool.
- To configure static routes, click **EDIT** in the **Static Routes** tool.
 - Enter the **Network** that needs to be reached, the **Gateway** to get there, a **Description** to identify the route, and the **Interface** (NIC) to apply the route to.

For more information on static routes, go to [Working with Static Routes](#).

For more information on opening a support tunnel, go to [Technical Support](#) and [Required Outbound Connections for Barracuda Appliances](#).

BU Dashboard Backup Restore Reports System Admin

Firmware Settings Barracuda Backup Appliance Settings Software Downloads Advanced Graphs Troubleshooting

Troubleshooting: HQ Backup (CAM)

Support Tunnel

Opening the support tunnel allows Barracuda Technical Support to access your device.

Closed

Static Routes EDIT

Network	Gateway	Description	Interface
10.143.0.0/16	10.143.240.1		eth0 ▼ 🗑️

Figures

1. Firmware_Settings.png
2. Appliance_Settings1.jpg
3. Software_Downloads3.png
4. Advanced_Graphs.png
5. Troubleshooting.png

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