

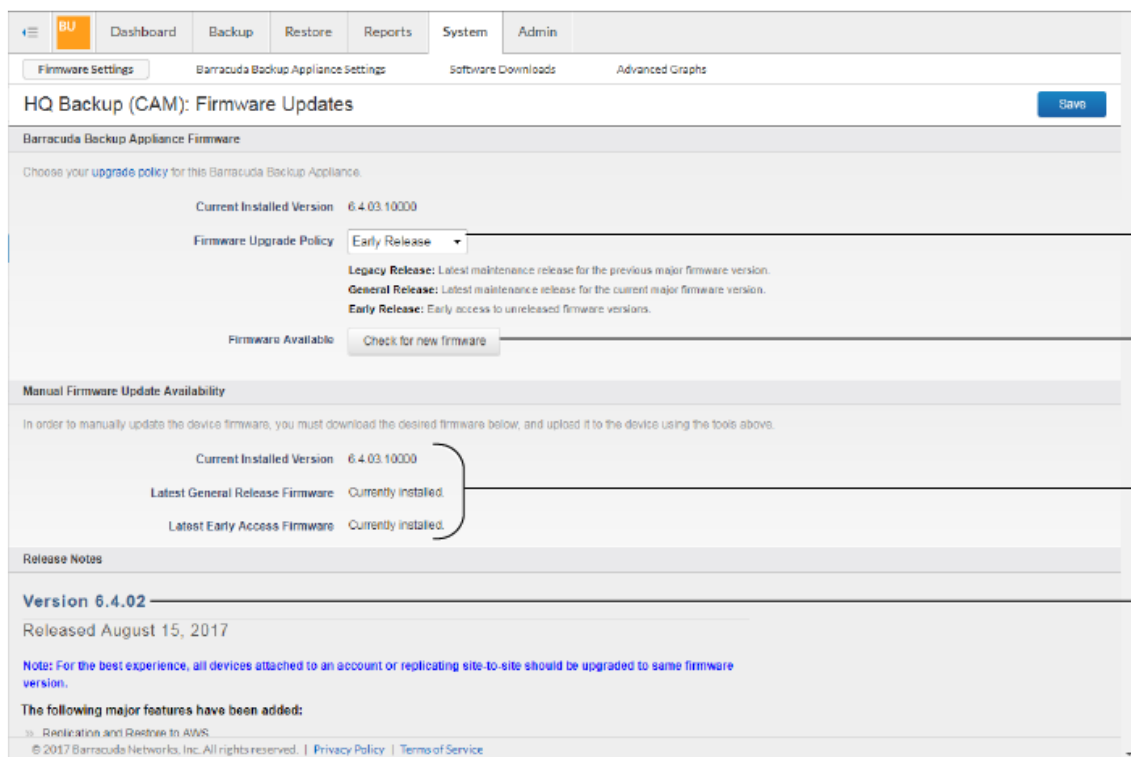
System Page

<https://campus.barracuda.com/doc/17105534/>

Use the **System** page to manage the Barracuda Backup firmware version and settings, and access software downloads.

Firmware

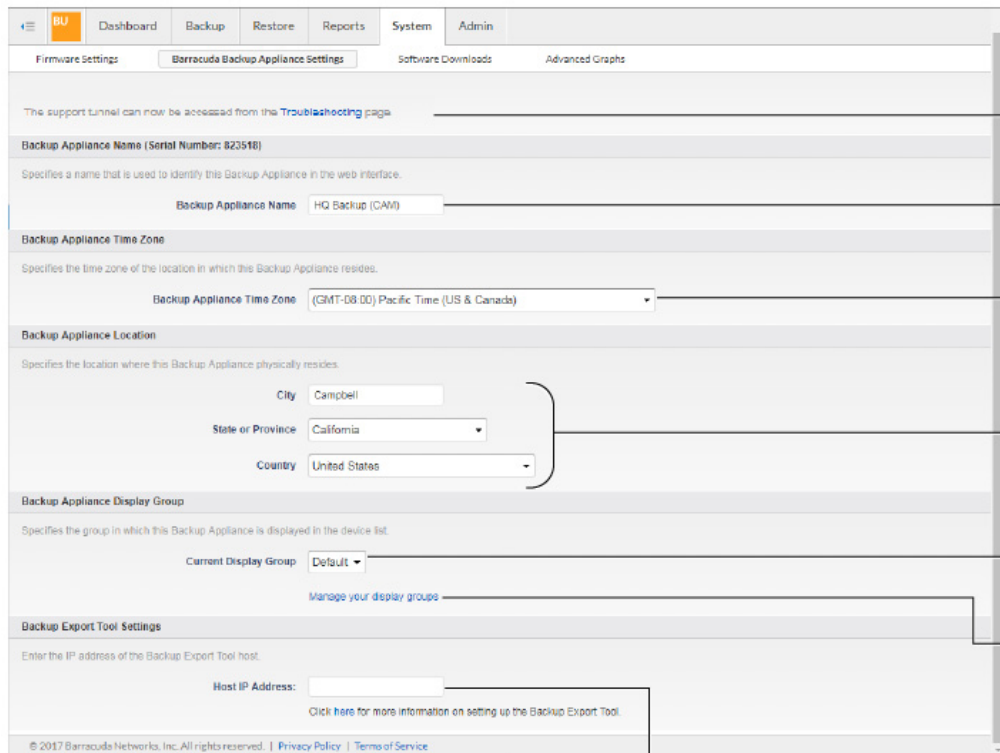
The **System > Firmware Settings** page displays the current version of the installed firmware, and allows you to set your Firmware Upgrade Policy and install a new firmware release based on the selected policy. Additionally, you can view Barracuda Backup release notes including new features and resolved issues.



The screenshot shows the 'HQ Backup (CAM): Firmware Updates' page. The page has a navigation bar with 'BU' (Barracuda Backup) highlighted, and tabs for 'Dashboard', 'Backup', 'Restore', 'Reports', 'System', and 'Admin'. Below the navigation bar, there are links for 'Firmware Settings', 'Barracuda Backup Appliance Settings', 'Software Downloads', and 'Advanced Graphs'. The main content area is titled 'HQ Backup (CAM): Firmware Updates' and includes a 'Save' button. It displays the 'Current Installed Version' as 6.4.03.10000 and the 'Firmware Upgrade Policy' as 'Early Release'. A 'Check for new firmware' button is visible. Below this, there is a section for 'Manual Firmware Update Availability' which shows the 'Current Installed Version' as 6.4.03.10000, the 'Latest General Release Firmware' as 'Currently installed', and the 'Latest Early Access Firmware' as 'Currently installed'. At the bottom, there is a 'Release Notes' section for 'Version 6.4.02' released on August 15, 2017. Annotations on the right side of the screenshot point to specific elements: 'Select firmware upgrade policy' points to the 'Firmware Upgrade Policy' dropdown; 'Click to check for new firmware version' points to the 'Check for new firmware' button; 'Availability details' points to the 'Manual Firmware Update Availability' section; and 'Release notes' points to the 'Release Notes' section.

Backup Appliance Settings

The **System > Barracuda Backup Appliance Settings** page contains details about your appliance including the backup appliance name, time zone, location, and display group. You can also also configure settings for the Backup Export Tool.



The support tunnel can now be accessed from the [Troubleshooting](#) page.

Backup Appliance Name (Serial Number: 823516)
Specifies a name that is used to identify this Backup Appliance in the web interface.

Backup Appliance Name:

Backup Appliance Time Zone
Specifies the time zone of the location in which this Backup Appliance resides.

Backup Appliance Time Zone:

Backup Appliance Location
Specifies the location where this Backup Appliance physically resides.

City:
State or Province:
Country:

Backup Appliance Display Group
Specifies the group in which this Backup Appliance is displayed in the device list.

Current Display Group:
[Manage your display groups](#)

Backup Export Tool Settings
Enter the IP address of the Backup Export Tool host.

Host IP Address:
[Click here for more information on setting up the Backup Export Tool.](#)

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Support Tunnel: Use only upon direction by Barracuda Support

Enter name to identify appliance in web interface

Select the time zone where appliance is physically located

Enter the physical location details for appliance

Select group in which appliance is to display in device list

Click to go to **Admin > Display Groups** and create/update display groups

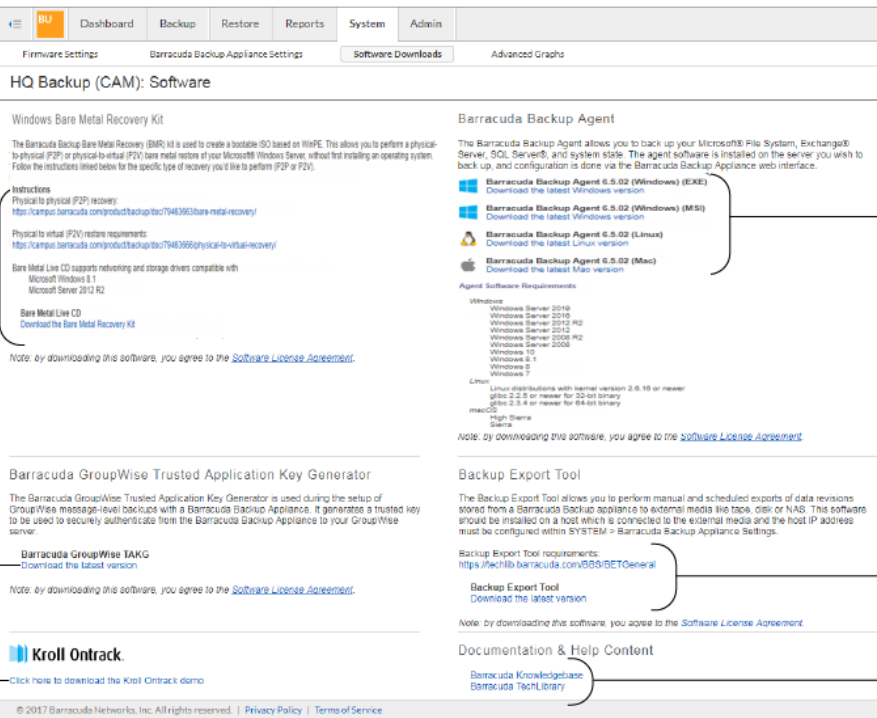
If using the Backup Export Tool, enter the host IP address

Software Downloads

The **System > Software Downloads** page contains download tools for use with Barracuda Backup.

Download key generator to configure GroupWise message-level backups

Download the Bare Metal Live tool and access documentation



The screenshot shows the 'Software Downloads' section of the Barracuda Backup Appliance Settings page. The page is divided into several sections, each with a title, description, and a 'Download the latest version' link. The sections are: Windows Bare Metal Recovery Kit, Barracuda Backup Agent (with sub-sections for Windows, Linux, and Mac), Barracuda GroupWise Trusted Application Key Generator, Backup Export Tool, and Kroll Ontrack. A 'Documentation & Help Content' section is also present, linking to the Barracuda Knowledgebase and TechLibrary. The page includes a navigation bar at the top with links to Dashboard, Backup, Restore, Reports, System, and Admin. The 'System' link is highlighted, indicating the current page.

Download and install the Agent to back up Windows and Linux data sources

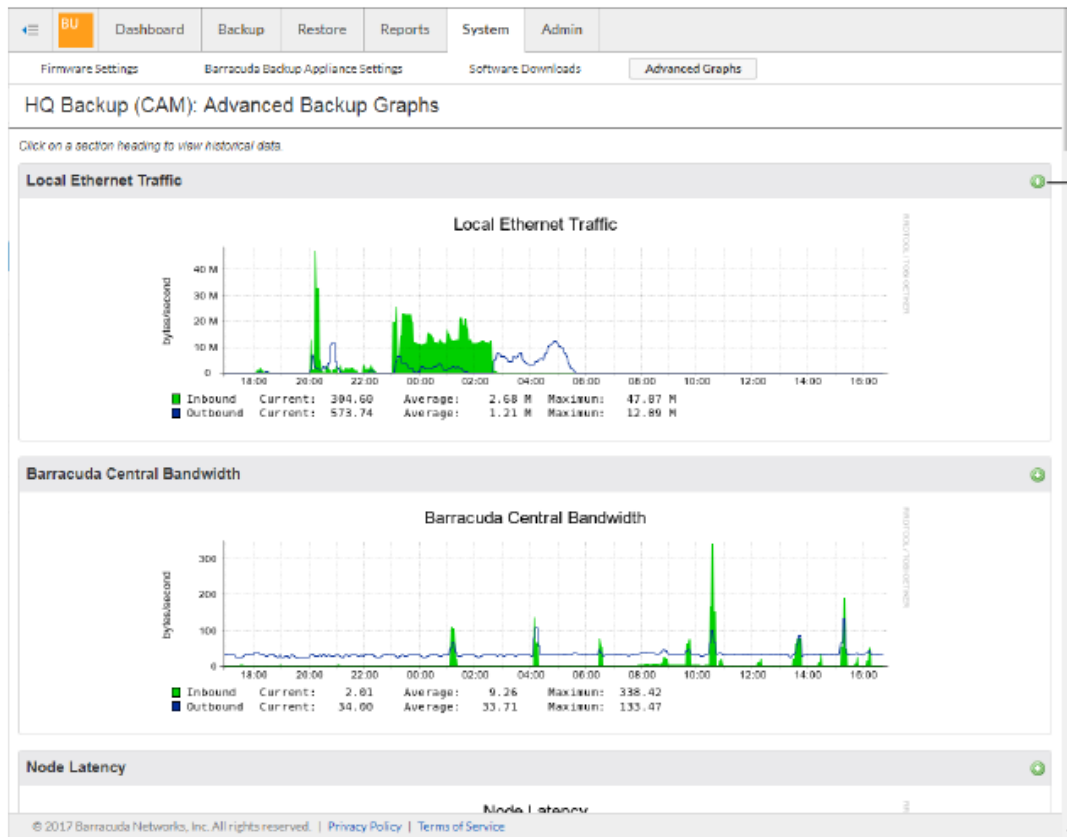
Download the Backup Export Tool and access documentation

Access Barracuda Campus documentation and knowledgebase solutions

Click the link, enter your information, and click **Submit** to view the Kroll Ontrack demo

Advanced Graphs

The **System > Advance Graphs** page displays detailed system performance information about the Barracuda Backup device.



Troubleshooting

The **System > Troubleshooting** page contains tools used for troubleshooting. The **Support Tunnel** tool allows Barracuda Networks Technical Support to troubleshoot a Barracuda Backup appliance linked through Barracuda Cloud Control. The technician uses the VPN tunnel between the appliance and the Barracuda Cloud Servers. You can also use this page to configure static routes.

- To open a support tunnel through the Barracuda Backup web interface, click the toggle to **Open** in the **Support Tunnel** tool.
- To configure static routes, click **EDIT** in the **Static Routes** tool.
 - Enter the **Network** that needs to be reached, the **Gateway** to get there, a **Description** to identify the route, and the **Interface** (NIC) to apply the route to.

For more information on static routes, go to [Working with Static Routes](#).

For more information on opening a support tunnel, go to [Technical Support](#) and [Required Outbound Connections for Barracuda Appliances](#).

BU

Dashboard

Backup

Restore

Reports

System

Admin

Firmware Settings

Barracuda Backup Appliance Settings

Software Downloads

Advanced Graphs

Troubleshooting

Troubleshooting: HQ Backup (CAM)

Support Tunnel

Opening the support tunnel allows Barracuda Technical Support to access your device.

Closed

Static Routes ⓘ

EDIT

Network	Gateway	Description	Interface
10.143.0.0/16	10.143.240.1		eth0 <div></div>

Figures

1. Firmware_Settings.png
2. Appliance_Settings1.jpg
3. Software_Downloads3.png
4. Advanced_Graphs.png
5. Troubleshooting.png

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