

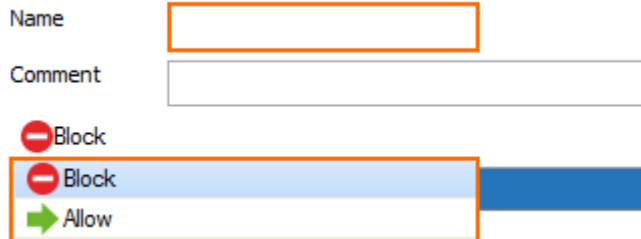
How to Create User Agent Policies

<https://campus.barracuda.com/doc/17458/>

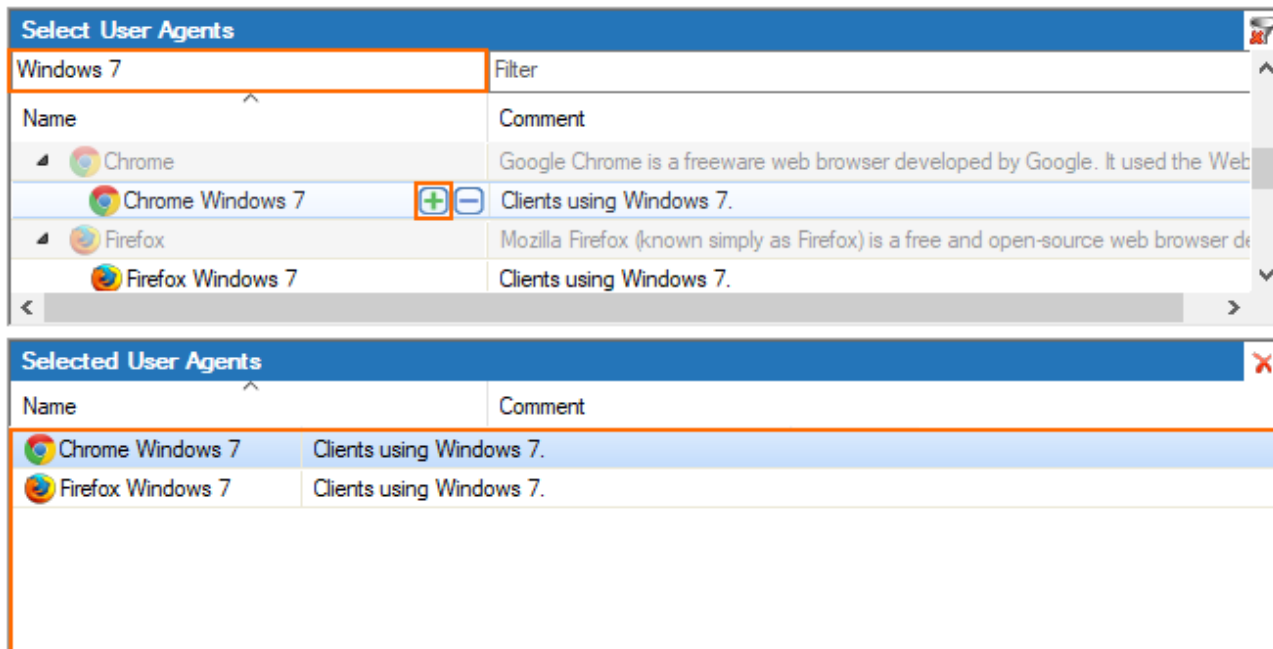
User Agent policies allow you to create policy objects to allow or block clients based on the information included in their user agent string. You can add browser / operating system combinations, or you can define up to five generic user agent patterns. The selected user agents and the generic user agent patterns are combined with a Boolean OR.

Create a User Agent Object

1. Go to **CONFIGURATION > Configuration Tree > Box > Assigned Services > Firewall > Forwarding Rules**.
2. Click **Lock**.
3. In the left menu, select **User Agents**.
4. Right-click the table and select **New User Agent Policy**. The **Edit Agent Policy Object** window opens.
5. Enter a **Name**.
6. Select the **Default Action** for the policy object.



7. In the **Select User Agents** section, expand the list and use the filters on the top of the columns to display the desired browser/operating system combinations.
8. Use the filter to find the user agent or operating system, and double-click to add the browser / operating system combination to the **Selected User Agents**.



Select User Agents

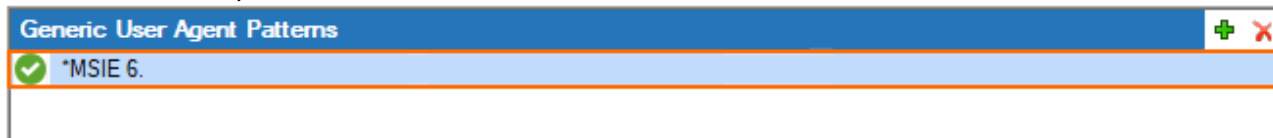
Windows 7 Filter

Name	Comment
Chrome	Google Chrome is a freeware web browser developed by Google. It used the Web
Chrome Windows 7	Clients using Windows 7.
Firefox	Mozilla Firefox (known simply as Firefox) is a free and open-source web browser de
Firefox Windows 7	Clients using Windows 7.

Selected User Agents

Name	Comment
Chrome Windows 7	Clients using Windows 7.
Firefox Windows 7	Clients using Windows 7.

9. (optional) In the **Generic User Agent Patterns** section, click + to enter a user agent pattern. You can use the following wildcard characters * (asterisk) and ?. E.g., Use *MSIE 6.* to filter for all Internet Explorer 6.X versions.



Generic User Agent Patterns

✓ *MSIE 6.

10. Click **Save**.
11. Click **Send Changes** and **Activate**.

To use the agent policy in an application rule, see [How to Configure User Agent Filtering in the Firewall](#).

Figures

1. User_agent_objects_01.png
2. User_agent_objects_02.png
3. User_agent_objects_03.png

© Barracuda Networks Inc., 2025 The information contained within this document is confidential and proprietary to Barracuda Networks Inc. No portion of this document may be copied, distributed, publicized or used for other than internal documentary purposes without the written consent of an official representative of Barracuda Networks Inc. All specifications are subject to change without notice. Barracuda Networks Inc. assumes no responsibility for any inaccuracies in this document. Barracuda Networks Inc. reserves the right to change, modify, transfer, or otherwise revise this publication without notice.