

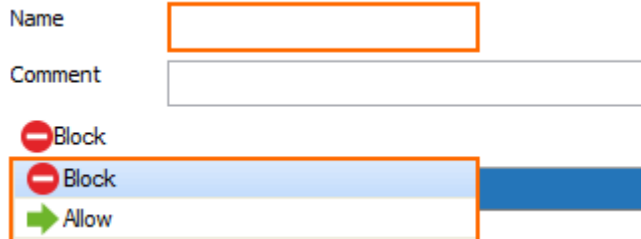
How to Create User Agent Policies

<https://campus.barracuda.com/doc/17458/>

User Agent policies allow you to create policy objects to allow or block clients based on the information included in their user agent string. You can add browser / operating system combinations, or you can define up to five generic user agent patterns. The selected user agents and the generic user agent patterns are combined with a Boolean OR.

Create a User Agent Object

1. Go to **CONFIGURATION > Configuration Tree > Box > Assigned Services > Firewall > Forwarding Rules**.
2. Click **Lock**.
3. In the left menu, select **User Agents**.
4. Right-click the table and select **New User Agent Policy**. The **Edit Agent Policy Object** window opens.
5. Enter a **Name**.
6. Select the **Default Action** for the policy object.



Name

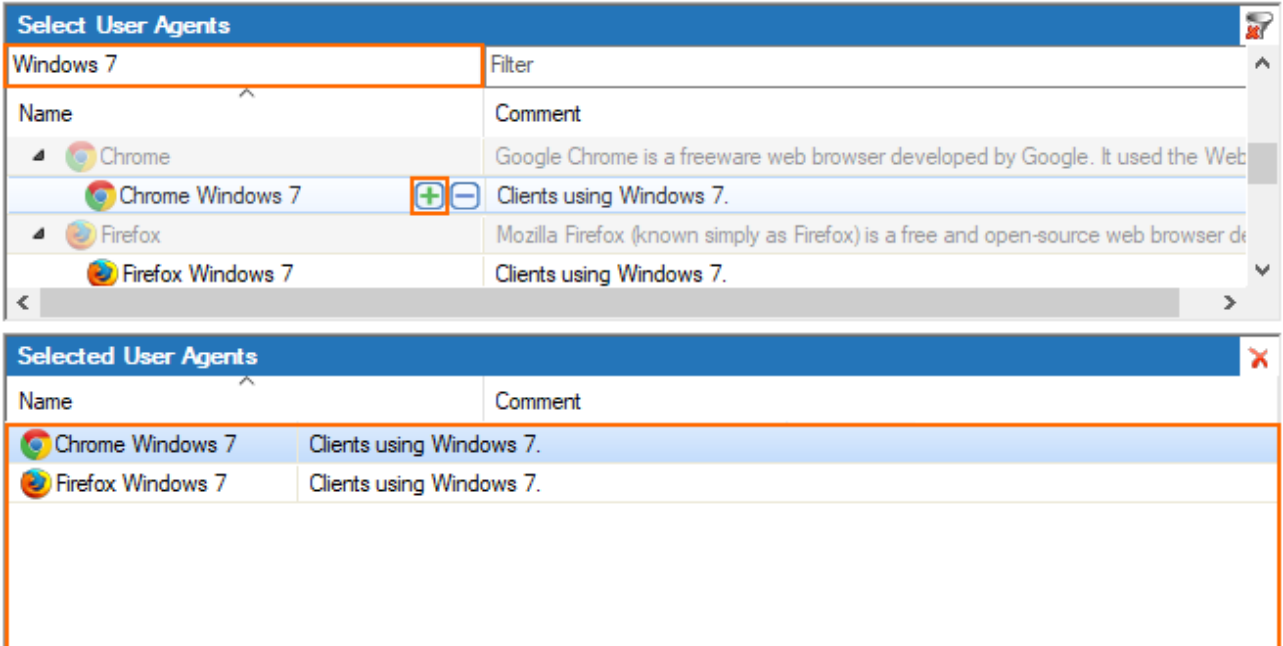
Comment

Block

Block

Allow

7. In the **Select User Agents** section, expand the list and use the filters on the top of the columns to display the desired browser/operating system combinations.
8. Use the filter to find the user agent or operating system, and double-click to add the browser / operating system combination to the **Selected User Agents**.



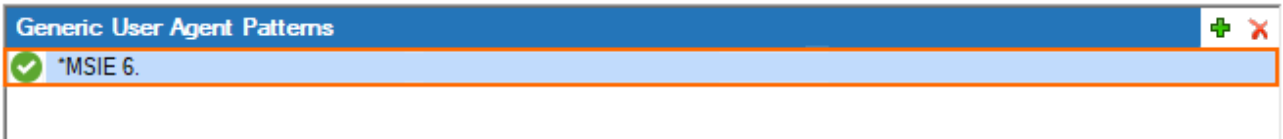
The screenshot shows two windows from the Barracuda CloudGen Firewall interface. The top window is titled "Select User Agents" and has a search filter set to "Windows 7". It displays a table with the following entries:

Name	Comment
Chrome	Google Chrome is a freeware web browser developed by Google. It used the Web
Chrome Windows 7	Clients using Windows 7.
Firefox	Mozilla Firefox (known simply as Firefox) is a free and open-source web browser de
Firefox Windows 7	Clients using Windows 7.

The "Chrome Windows 7" entry is selected, and a "+" icon is highlighted next to it. Below this window is another window titled "Selected User Agents" which contains the following entries:

Name	Comment
Chrome Windows 7	Clients using Windows 7.
Firefox Windows 7	Clients using Windows 7.

9. (optional) In the **Generic User Agent Patterns** section, click **+** to enter a user agent pattern. You can use the following wildcard characters * (asterisk) and ?. E.g., Use *MSIE 6.* to filter for all Internet Explorer 6.X versions.



The screenshot shows the "Generic User Agent Patterns" dialog box. It has a search filter and a list of patterns. The following pattern is entered and marked with a green checkmark:

Pattern
*MSIE 6.

10. Click **Save**.
11. Click **Send Changes** and **Activate**.

To use the agent policy in an application rule, see [How to Configure User Agent Filtering in the Firewall](#).

Figures

1. User_agent_objects_01.png
2. User_agent_objects_02.png
3. User_agent_objects_03.png

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