

How to Activate and License a Stand-alone Hardware CloudGen Firewall Appliance

<https://campus.barracuda.com/doc/23358/>

To automatically download and install the license on your CloudGen Firewall, connect to the firewall with Barracuda Firewall Admin. Barracuda Firewall Admin transmits the serial number of your unit to the Barracuda Networks Licensing service and initiates the activation process. After completing the customer information form and accepting the EULA, your license is activated and automatically downloaded and installed on your unit.

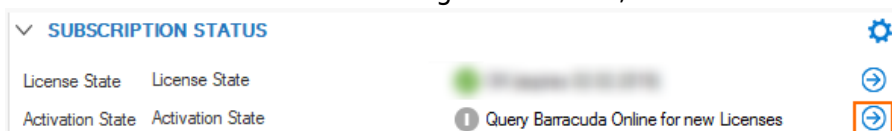
Before You Begin

- Barracuda Firewall Admin must be able to connect to the Barracuda Networks licensing servers.
- The firewall hardware unit must be able to connect to the Barracuda Networks licensing servers.
- (optional) Barracuda Firewall Admin automatically uses the proxy address in the Windows registry. If a proxy is entered but disabled, Barracuda Firewall Admin still uses it. You can enter a proxy in Barracuda Firewall Admin by clicking the hamburger menu on the top left, and then selecting **Settings > Barracuda Activation > Proxy Settings**.

Automatically Download and Activate your Licenses

1. Log into the Barracuda CloudGen Firewall using Barracuda Firewall Admin.
 - **Default User** - root
 - **Default Password** - ngf1r3wa1l

The default password is intended for initial access only. You must change the password once you are logged into the CloudGen Firewall. For more information, see [How to Change the Root Password and Management ACL](#).
2. (optional) Complete the Getting Started Wizard. For more information, see [Get Started](#).
3. The activation process is initiated automatically after 30 seconds. You can also start the process manually by clicking on the blue arrow in the **Subscription Status** element on the **DASHBOARD**. After downloading the licenses, the activation form opens.



4. (**evaluation license only**) Click the **Evaluation License** check box.
5. Enter the **Customer** and **Purchase Information**.
6. Read/scroll through the terms and conditions and click the **I accept the Terms and Conditions** check box.

Product Activation

In order to complete activation of your product, please fill out the form below and press the "Activate" button.

Serial Number: BAR- Is Eval License

Customer Information		Purchase Information	
First Name	<input type="text"/>	Purchased From	<input type="text" value="Barracuda Networks"/>
Last Name	<input type="text"/>	Salesperson Name	<input type="text" value="Barracuda Networks"/>
Company Name	<input type="text" value="Barracuda Networks Techlib"/>	Email	<input type="text" value="documentation@barracuda.com"/>
Email	<input type="text"/>	Phone	<input type="text" value="+43 508 100"/>
Phone	<input type="text"/>	Country	<input type="text" value="AUSTRIA"/>
Country	<input type="text" value="AUSTRIA"/>	City	<input type="text" value="Innsbruck"/>
Street Address	<input type="text" value="Eduard Bodem Gasse 1"/>	State/Province	<input type="text" value="Tirol"/>
City	<input type="text" value="Innsbruck"/>	Zip/Postal Code	<input type="text" value="6020"/>
State/Province	<input type="text" value="Tirol"/>		
Zip/Postal Code	<input type="text" value="6020"/>		

Accept the Agreement

General

These terms are governed by the laws of the State of California, without respect to its conflict of law principles. Any action in connection with this site will be brought only in state or federal courts located in Santa Clara County, California, U.S.A., and both parties waive any objection to personal jurisdiction of and venue in such courts. Barracuda Networks makes no representations that the Content is appropriate or available for use in any manner and in particular outside the United States; and access from territories where the Content is illegal is prohibited. If you choose to access this site from outside the United States, you do so at your own initiative and you are responsible for complying with all local laws.

If any provision of these terms is unenforceable, the other terms will remain in full force and effect. Certain provisions of these terms may be superceded or extended by terms on specific pages of this site.

Revised: December 2012

I accept the Terms and Conditions

7. Click **Activate**. The activation process may take a couple of minutes.
 - o After the activation process, you will receive a notification email from Barracuda Networks Customer Services.
 - o If you are using a high availability setup, your secondary Barracuda CloudGen Firewall waits for the license to be activated and then receives the license from the primary unit.

Uptime:	4 Days and 23:08:12	Firmware Version:	GWAY- -182
System Time:	Mon Jun 10 11:11:58 2019	Appliance Model:	
Box:	10.0.91.70 - doc	Serial Number:	
License State:	Normal box operation	Number of CPUs:	4
Activation State:	Current	Architecture:	64 bit
		Admin Sessions:	6

Your Barracuda Networks appliance is now licensed and activated. Check **Control > Licenses** to see which licenses are installed on your unit.

Normal box operation

ACTIVE LICENSES					License Values
Name/Module	License	Expires	HostID	Status	
base-f101	0000273-BN-F101-1410	01.01.2030 00:00:00	MAC:00:90:0b:15:3:a2	Valid-Host-ID	License: Barracuda License-Model: F101 Demo Mode: no Export Mode: no CC managed: yes Platform: Product: F101 Configured Appliance: F101 Detected Appliance: F101 Serial Number: 221446 Flash based: yes box config Statistics: no flash Licensed: Tunnels: unlimited Compression: licensed Hardware Encryption: not-licensed Padlock Encryption: licensed VPN Sharing: licensed NAC: not-licensed Protected IPs: unlimited
add-brf101-e	00000273-BN-F101-EnlargeUpdate-1411	01.01.2030 00:00:00	MAC:00:90:0b:15:3:a2	Valid-Host-ID	

Figures

1. license_activate_element.png
2. activation_form.png
3. license_hw01.png
4. F101_license.png

© Barracuda Networks Inc., 2026 The information contained within this document is confidential and proprietary to Barracuda Networks Inc. No portion of this document may be copied, distributed, publicized or used for other than internal documentary purposes without the written consent of an official representative of Barracuda Networks Inc. All specifications are subject to change without notice. Barracuda Networks Inc. assumes no responsibility for any inaccuracies in this document. Barracuda Networks Inc. reserves the right to change, modify, transfer, or otherwise revise this publication without notice.