

Replacing a Failed System

<https://campus.barracuda.com/doc/2490449/>

This article refers to [Barracuda Message Archiver Legacy Release](#) firmware or higher.

See also: [How Barracuda Networks Manages Returned Device Drives](#)

Before you replace your Barracuda Message Archiver, use the tools provided on the [ADVANCED > Troubleshooting](#) page to try to resolve the problem.

In the event that a Barracuda Message Archiver fails and you cannot resolve the issue, customers that have purchased the Instant Replacement service can call [Barracuda Networks Technical Support](#) and arrange for a new unit to be shipped out within 24 hours.

Americas

US and all other regions, except those listed below

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