Troubleshooting

https://campus.barracuda.com/doc/2490474/

This article refers to the Barracuda Message Archiver firmware version 5.0 or higher.

The **Advanced > Troubleshooting** page provides various tools to help troubleshoot network connectivity issues that may impact the performance of your Barracuda Message Archiver.

For example, you can test the connection of your Barracuda Message Archiver to the Barracuda Networks update servers to verify that it can successfully download the latest Energize Updates definitions. You can also ping other devices from the Barracuda Message Archiver, perform a trace-route from the Barracuda Message Archiver to any another system, and execute various other troubleshooting commands.

In this Section

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