

How to Disable Phish ETR Override Alerts

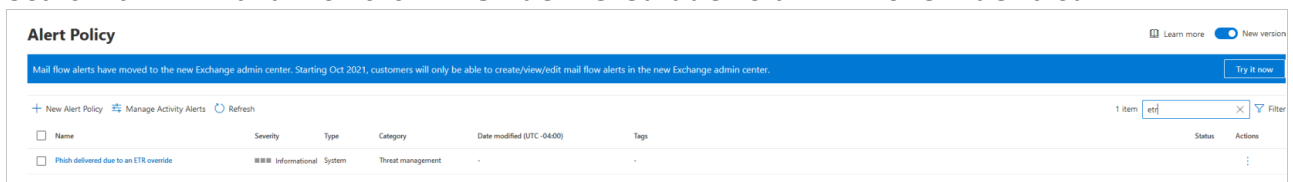
<https://campus.barracuda.com/doc/28430/>

Disabling Phish ETR alerts is no longer necessary when utilizing enhanced filtering for connectors. Ensure that you have updated your deployment to use enhanced filtering for connectors. For more information, see [Update to Microsoft 365 Deployment for Email Gateway Defense](#).

Barracuda Networks currently uses mail flow rules to manage mail flow with Microsoft 365, meaning all email from the internet must first be filtered by Barracuda Networks before being routed to Microsoft 365. When using the mail flow rule method, all emails are given a spam confidence level (SCL) of -1 which will ensure that emails from Barracuda Networks are delivered to the user's inbox and not the junk folder or hosted quarantine. Any blocked senders that a user has configured will continue to be placed into their junk folder even though we set the SCL to -1 using the mail flow rule. Customers using the mail flow rule method might receive alerts from Microsoft for an ETR override alert. *Phish delivered due to an ETR override* is an alert generated by Microsoft that identifies an email as potential phishing and would have put the email into the junk folder, but because of the mail flow rule, that action was not taken.

Use the following instructions to disable the ETR alerts:

1. View the alert policy:
 - Microsoft Purview compliance portal – Log into the compliance portal <https://compliance.microsoft.com>, and then select **Policies > Alert > Alert policies**.
 - Microsoft 365 Defender portal – Log into the Microsoft 365 Defender portal <https://security.microsoft.com/> and under **Email & collaboration** select **Policies & rules > Alert policy**. Alternatively, you can go directly to <https://security.microsoft.com/alertpolicies>.
2. Search for "ETR" and then click **Phish delivered due to an ETR override** to edit.



3. Turn off the alert policy from the **Status** toggle.

Phish delivered due to an ETR override

Edit policy

⚠ Some sections of this alert cannot be edited because it's a default policy.

Status ☒ On

Name your alert ^


Description
This alert fires when message containing phish was delivered due to an ETR override. -V1.0.0.4

Severity
☒ Informational

Category
Threat management

Policy contains tags
-

Create alert settings v

Set your recipients  v

Figures

1. phishETR.png
2. phishETR1.png

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