Adding a Monitor for Windows Services

https://campus.barracuda.com/doc/30730/

A **Windows Services** monitor checks that services remain running on a system in order to perform specific tasks that do not require user intervention. Most mission-critical applications on Windows servers use at least one service, and many use more than one.

Windows Services monitors only function correctly if the devices being monitored have WMI enabled in Service Center.

What You Can Do

You can configure what happens when Barracuda RMM notices that a **Windows Service** is running or not.

Windows Services monitors can be added to devices individually and added to monitoring policies.

To add a monitor for Windows Services

1. Do one of the following:
   - To add the monitor to a policy, in Service Center, click **Service Delivery** > **Policies** > **Monitoring**. Click the name of the monitoring policy. Click the **Monitors** tab.
   - To add the monitor to a device directly, in Service Center, click **Configuration** > **Alerting** > **Monitor & Alert Rules**. From the **Site** list, select the site where the device is located. From the **Device** list, select the device to which you want to add a monitor.
2. Click **Add Monitor**.
3. Select **Windows Services** from the list.
4. Click **Add Monitor**.
5. In the **Monitor** tab, type a title for the monitor.
6. Optionally, type a description for the monitor.
7. Ensure the **Enabled** check box is selected.
8. Do one of the following:
   - To select an existing **Windows Service** to monitor, select it from the **Display Name** list.
   - To define a new **Windows Service** to monitor, select the **Other** check box and type the name of the service in the corresponding box.
9. From the **Monitoring Type** list, select the type of monitoring:
   Off - No Monitoring Does not monitor.

Low - Do not restart the service but raise an alert if one is configured Does not attempt to restart the **Windows Service**. If an alert is configured, one will be raised.
Medium - Restart the service, but only raise an alert if restart fails and if an alert is configured Attempts to restart the **Windows Service**. If an alert is configured, one will be raised only if the restart fails.
High - Restart the service and raise an alert if one is configured Attempts to restart the **Windows Service**. If an alert is configured, one will be raised. Alerts will be self-healed during the next polling.

10. To configure an alert, see Setting Alert Actions.
11. Click **Save**.

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