

Role-based Administration

<https://campus.barracuda.com/doc/3866738/>

The Barracuda Email Security Gateway offers several levels of 'scope' when accessing the web interface and configuring the system. This enables delegation of tasks such as:

- Domain Administration: Management of only domain-level settings for one or more domains that are protected by the Barracuda Email Security Gateway
- Helpdesk duties such as supporting end-user management of quarantine inbox, passwords and associated preferences
- Application of governance, risk management and compliance policies to outbound email content by managing messages in the outbound quarantine log

Only the administrator (*Admin*) role has access to the global scope, with access to all settings. Administration of domain-level settings can be delegated to the *Domain Admin* role, which has the most permissions, the *Helpdesk* role, with fewer permissions, or the Governance, Risk Management and Compliance (GRC) Account role, which has very limited permissions and a specific role. Finally, the *User* role can only see and manage their account, or quarantine inbox and related settings. See [Role Descriptions](#) for more detail. To create roles and to understand the difference in navigating the web interface for the *Admin* versus other roles, see [Roles and Navigating the Web Interface](#).

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