

Telephone and User Configuration

<https://campus.barracuda.com/doc/39823023/>

Feature	Location in Web Interface
Define system-wide telephone settings.	Configuration > Phones
Synchronize groups via LDAP/Active Directory.	Configuration > Directory Services/LDAP
Upload a CSV file for user import.	Configuration > User Import
Create new users and assign extensions.	Extensions > People
Create system groups.	Extensions > Groups
Manage incoming calls in the order they are received. Queue behavior is customizable.	Extensions > Inbound Call Queues
Specify automatic and manual parking extensions and automatic retrieval from call parking on the page.	Extensions > Call Parking Blocks
Create and manage multi-user conferences.	Extensions > Multi-User Conferences
Define menu-based dialogues that prompt callers to press a key for different system responses.	Extensions > Automated Attendants
Define actions for incoming calls.	Extensions > Advanced Call Routers
View phones on the system that have not been assigned to a user. Change the primary extension on a phone.	Extensions > Unassigned Phones
View and manage all extensions in the system.	Extensions > All Extensions

In this Section

See Also

- [Adding Users](#)
- [Understanding Extension Blocks](#)
- [Sounds and Music File Options](#)
- [Hardware Providers](#)

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