Voicemail Intercept

https://campus.barracuda.com/doc/41091409/

This article refers to Barracuda Phone System firmware release 2.6.005 and higher.

Use voicemail Intercept to listen to a caller leaving a message in your voicemail box. You can then decide whether to take the call out of voicemail and speak with the caller live or allow the caller to continue leaving a message. To perform a live monitor, follow these steps:

1. When a call rings to your phone, press the **Reject** button or simply let it ring until the call goes to voicemail.
2. Once the call has forwarded to voicemail, dial ***9** from your phone.
3. Listen to the caller leave the message.
4. Hang up to end the live monitoring or press ****2** to be directly connected with the caller.
   When pulling a call out of voicemail, the Barracuda Phone System saves the initial voicemail recording for the user.

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