

## How to Access the Desktop Portal from Mobile Devices

<https://campus.barracuda.com/doc/41097696/>

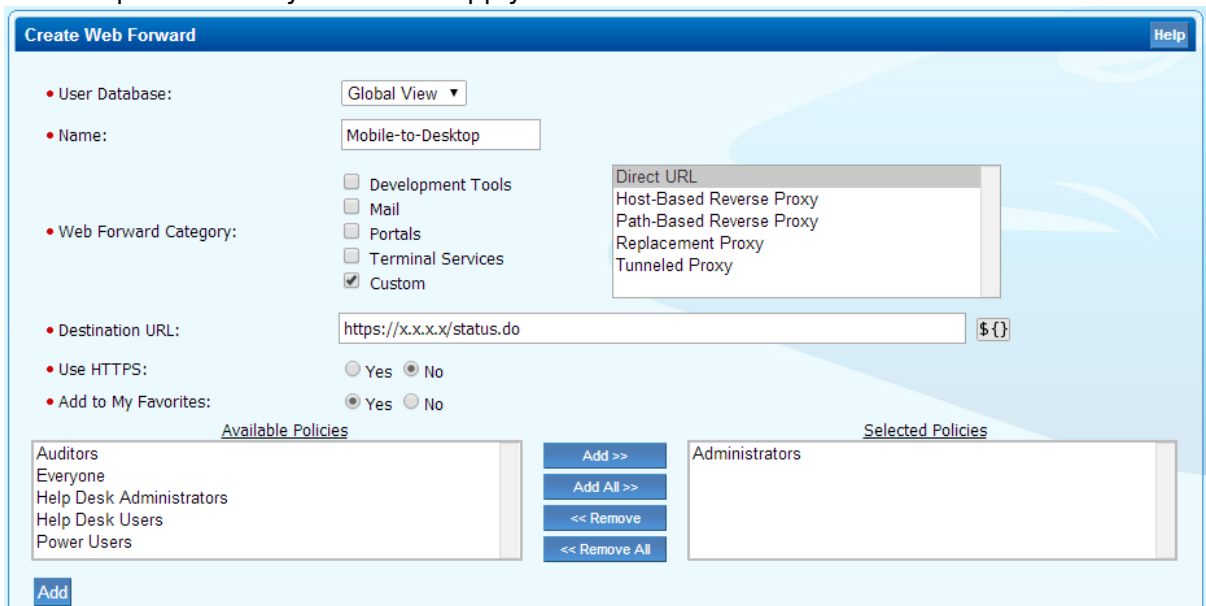
To perform administrative tasks using a mobile device such as smartphone or tablet, users may require access to the Barracuda SSL VPN desktop portal. This is possible by configuring a **Direct URL** web forward to create a permanent link. The users can then switch to the desktop portal while being logged into the Barracuda SSL VPN mobile portal.

The user must have administrative access rights to use this web forward.

### Create a Direct URL web forward

To create a custom **Direct URL** web forward from the mobile portal to the desktop portal,

1. Log into the [SSL VPN web interface](#).
2. Go to the **Manage System > RESOURCES > Web Forwards** page.
3. In the upper right, verify that you have selected the correct user database.
4. In the **Create Web Forward** section:
  1. Enter a name for the custom web forward. This name is displayed to end users.
  2. From the web forward **Category** list, select the **Custom** check box. Then select **Direct URL** as the type of custom web forward that you are creating.
  3. In the **Destination URL** field, enter the URL `https://<IP address of the Barracuda SSL VPN>/status.do`
  4. Add the policies that you want to apply to the web forward.



The screenshot shows the 'Create Web Forward' configuration window. It includes the following fields and options:

- User Database:** Global View (dropdown)
- Name:** Mobile-to-Desktop (text field)
- Web Forward Category:** A list of categories with checkboxes: Development Tools, Mail, Portals, Terminal Services, and Custom (checked). A sub-menu for 'Direct URL' is open, showing options: Host-Based Reverse Proxy, Path-Based Reverse Proxy, Replacement Proxy, and Tunneled Proxy.
- Destination URL:** https://x.x.x.x/status.do (text field with a URL icon)
- Use HTTPS:** Yes (radio), No (radio, selected)
- Add to My Favorites:** Yes (radio), No (radio, selected)
- Available Policies:** A list box containing Auditors, Everyone, Help Desk Administrators, Help Desk Users, and Power Users.
- Selected Policies:** A list box containing Administrators.
- Buttons:** Add >>, Add All >>, << Remove, and << Remove All.
- Add:** A blue button at the bottom left.

5. Click **Add** to create the web forward. The new web forward now appears in the web

forwards section.

When a user with the appropriate access rights is logged in to the Barracuda SSL VPN mobile portal, they can access the Barracuda SSL VPN desktop portal by clicking the Mobile-to-Desktop web forward in the **Apps** tab.

The user will be able to use the Barracuda SSL VPN desktop interface according to the **Access Rights** settings configured in the policy the user account is assigned to. For more information, see [How to Configure Policies](#).

## Enable/disable the mobile portal

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By default, usage of the Barracuda SSL VPN mobile portal is enabled. If not required you can also disable mobile access.

To allow or deny users with mobile devices to use the SSL VPN mobile portal,

1. Open the **Manage System > BASIC > Configuration** page.
2. In the upper right, verify that you have selected the correct user database.
3. In the **Web Interface** section, enable or disable the **Use Mobile Portal** checkbox.
4. Click **Save Changes**.

With parameter **Use Remember Me on Mobile Portal** enabled, mobile users are granted the option to store their last used login details on their mobile device.

## Figures

1. direct\_url.png

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