

How to Configure System Access for the Service User

<https://campus.barracuda.com/doc/41116394/>

In some cases, you need to provide console access to an unprivileged administrator. The service user is disabled by default, as long as the license is valid or within the grace period. The service user is displayed as user *phion* when logged in.

Configure System Access for the Service User

Enable and set a password for the service user.

1. Open the **Administrative Settings** page (**Config > Full Config > Box**).
2. In the left menu, click **System Access**.
3. From the **Configuration Mode** menu, select **Switch to Advanced View**.
4. Click **Lock**.
5. In the **Service Password** section, enter the password for the service user.
6. Uncheck the **Disable Service User** checkbox.

As long as the service user is enabled, it is possible to log into the console of your Barracuda NG Firewall with the following credentials: *phion / service user password*.

7. Click **Send Changes** and **Activate**.

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