

Barracuda PST Enterprise Self Service

<https://campus.barracuda.com/doc/42042514/>

This article refers to the Barracuda PST Enterprise version 3.1 or higher.

PST Enterprise Self Service allows users to control processing of their own PST files. The PST Enterprise Self Service website has a URL that is the same as the standard administrative website but ends with **PSTEnterpriseSelfService** instead of **PSTEnterprise**. For instance, if PST Enterprise is installed on the server **myserver.mycompany.com**, the Self Service website would be: **http://myserver.mycompany.com/PSTEnterpriseSelfService**

When a user connects to this website, Windows Integrated Authentication (IWA) is used to identify the connecting user. If authentication fails, the user may be prompted to enter authentication details.

By default, Internet Explorer only passes IWA credentials *without* prompting the user for credentials if the web server is deemed part of the local Intranet. If the Fully Qualified Domain Name (FQDN) is used, Internet Explorer does not recognize the URL as part of the local Intranet. To force Internet Explorer to pass IWA credentials, create a group policy to declare the server as part of the Intranet, or provide users a URL that includes only the server name and not the server FQDN.

Once a user is authenticated, PST Enterprise Client associates discovered PST files with their mailbox and displays the list of PST files. Users can then assign a policy created by an administrator to the discovered PST files. Users cannot create their own policies.

PST ENTERPRISE™ You are logged on as Adam Allen | [Logout](#) | [View help](#)

Assign Policy: [No policy assigned] Assign to selected PSTs Assign to all PSTs

Title	Machine	Path	Data Size	Owner	Policy	Messages	Folders	City	Country	Department	How Assigned
<input type="checkbox"/> Adam TestPst2	ADMIN-01A	c:\pst\Adam TestPst2.pst	265 MB	Adam Allen	[No Policy Assigned]	2533	5	San Jose	USA	Administration	Auto-Assigned
<input type="checkbox"/> Adam TestPst2	ADMIN-01A	c:\users\adam.a\desktop\Ad 265 MB		Adam Allen	[No Policy Assigned]	2533	5	San Jose	USA	Administration	Auto-Assigned
<input type="checkbox"/> Outlook Data File	ADMIN-01A	c:\users\adam.a\desktop\Ouo 0 Bytes		Adam Allen	Delete PST file	0	5	San Jose	USA	Administration	Auto-Assigned
<input type="checkbox"/> ArchiveMail2014	ADMIN-01A	\\ursf502\backup\share\ada 1 GB		Adam Allen	Move all messages to Barracuda	4650	17	San Jose	USA	Administration	Manually Assigned

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Totals Summary

PSTs	Data Size	Messages	Folders	Initial Data Size	Disk Size
4	2 GB	9716	32	2 GB	2 GB

Administrator View

In the administrator view, the policies the user assigns to their PSTs display including policy processing history. To allow users to manage their own PST files, give them the URL to access the PST Enterprise Self Service website, and ensure the policies are named clearly for user assignment.

If you want to reconfigure PST Enterprise Self Service to use forms-based authentication, see [Using Forms-Based Authentication](#).

Figures

1. SelfService.PNG

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