How to Configure Soft Fade for the Quick Link Client

https://campus.barracuda.com/doc/43221251/

> This article refers to the Barracuda ArchiveOne version 6.6.0.3062 or higher Server and Client components.

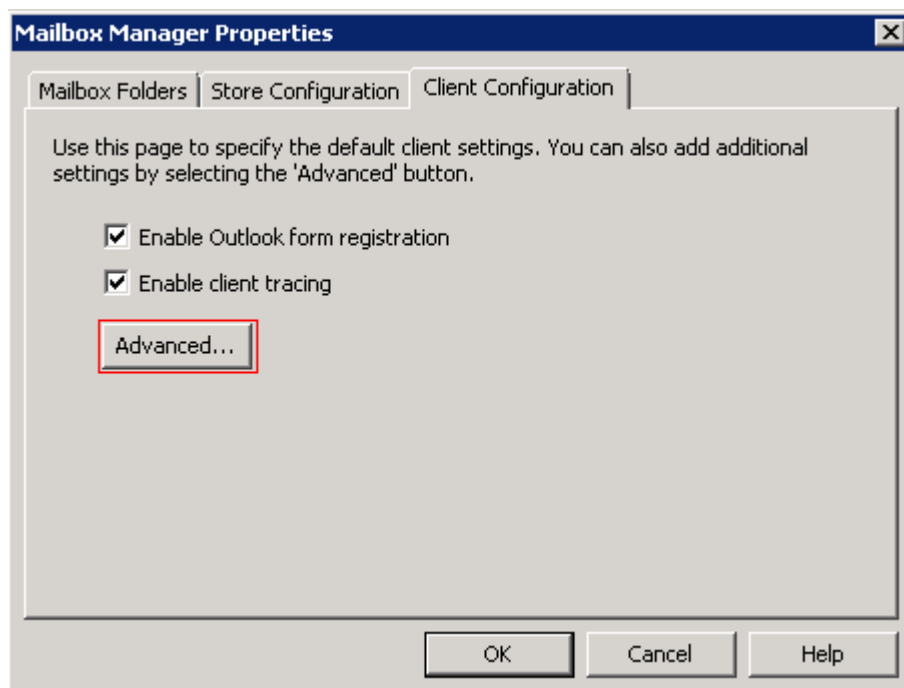The Quick Link Client is a Microsoft Outlook add-in that allows users to retrieve mail from the archive. When a user double-clicks on an archived message, the message is retrieved from the Archive Server and displays in Outlook. The retrieved message does not overwrite the existing message stub in the mailbox, instead, the retrieved message is written to the **Retrieved Message** folder in the user's mailbox. If you want to overwrite the original message when the archived message is retrieved, you can implement Soft Fade to move the message stub to the user's **Deleted Items** folder. Soft Fade is useful if you are no longer archiving a mailbox and want to gradually replace message stubs with the original messages. Note that you can also run a full unarchive.

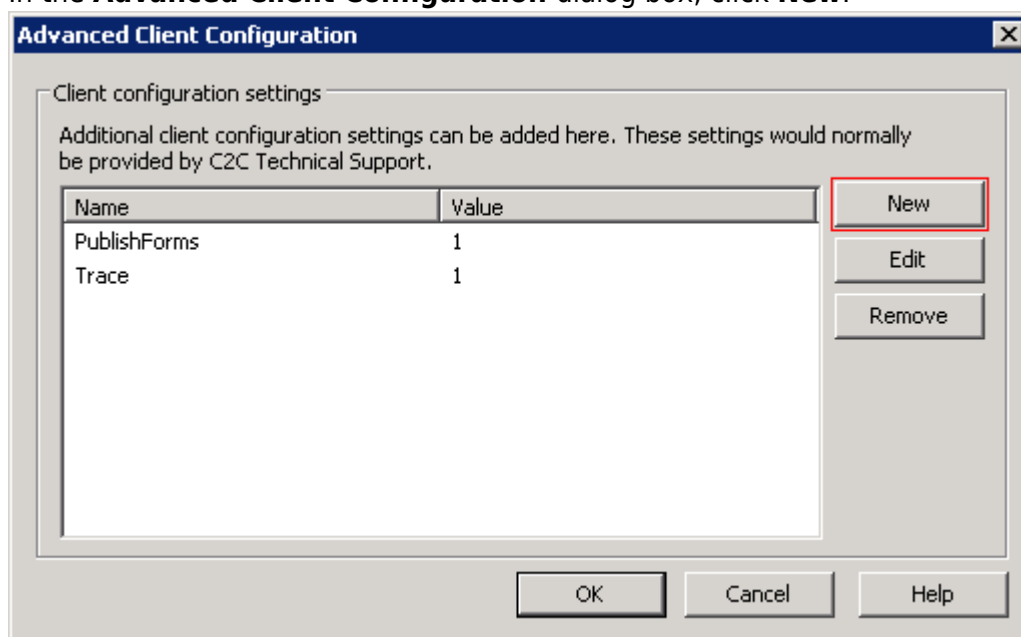You can enable the Soft Fade for all Quick Link Client users or for individual mailboxes.

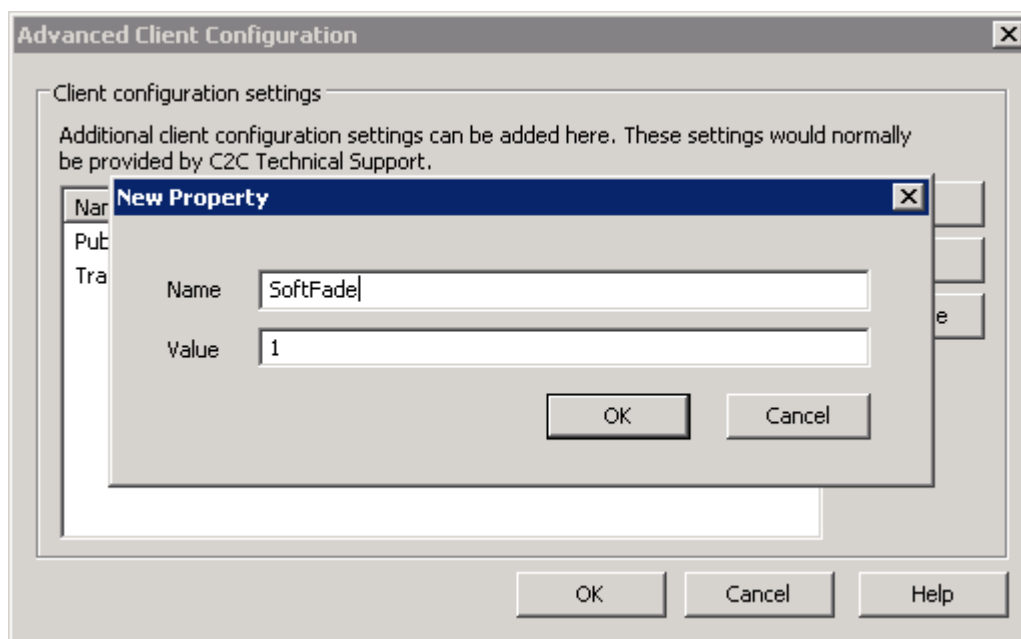## Implement Soft Fade

To implement Soft Fade,

1. Log in to the ArchiveOne Admin Console.
2. Right-click the **Mailbox Manager**, and click **Properties**.
3. In the **Mailbox Manager Properties** dialog box, click the **Client Configuration** tab, and then click **Advanced**:
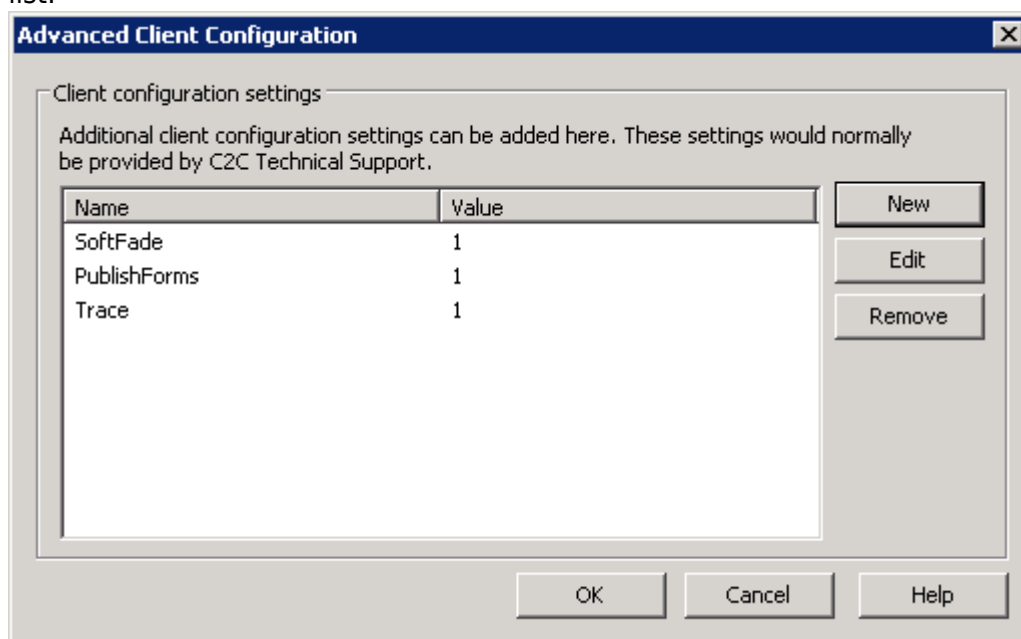
4. In the **Advanced Client Configuration** dialog box, click **New**:

5. The **New Property** dialog box displays. In the **Name** field, enter **SoftFade**, and in the **Value** field, enter **1**:

6. Click **OK** to save your settings. SoftFade now displays in the **Client configuration settings** list:
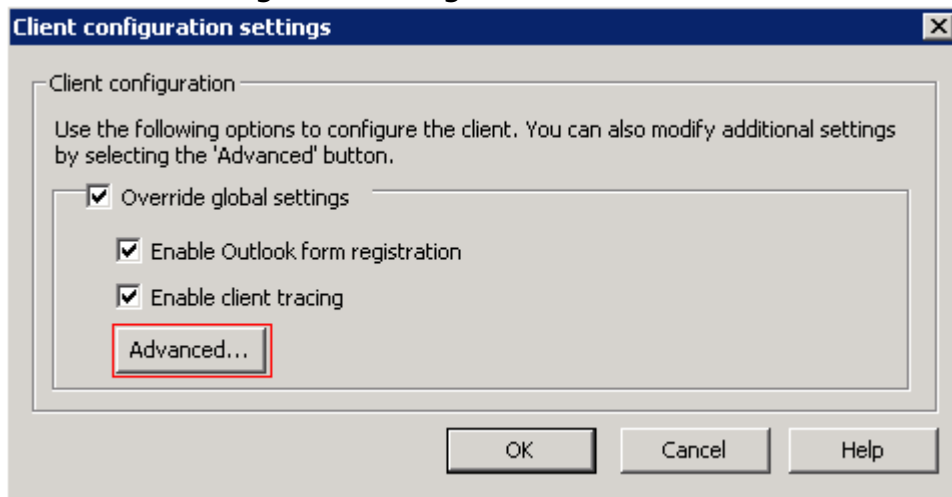

7. Click **OK** to save the configuration, and then click **OK** to close the **Mailbox Manager Properties** window.

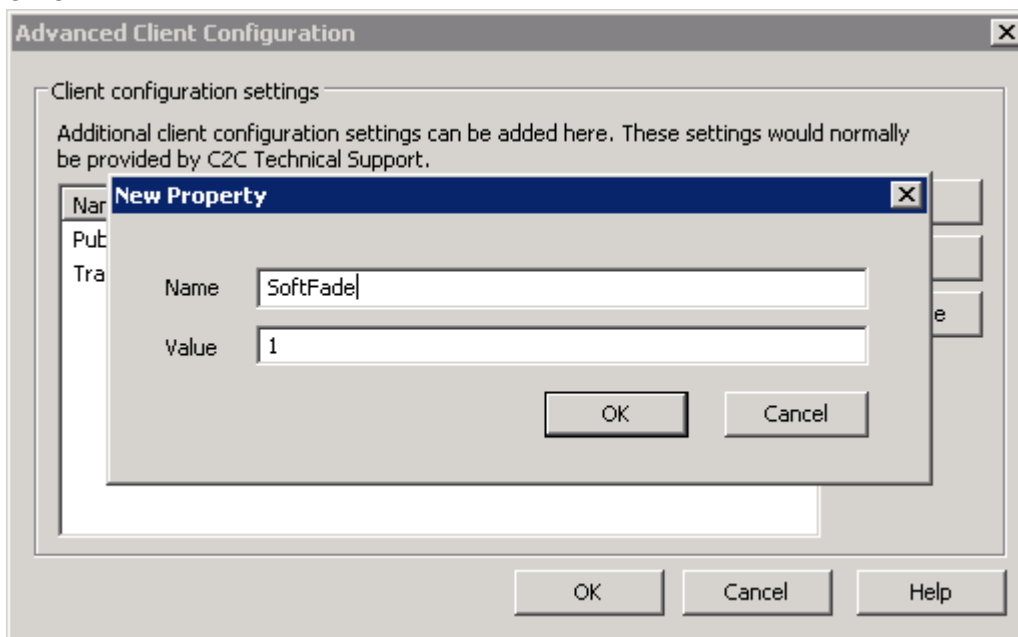## Enable Soft Fade for an Individual User

Use the following steps to enable Soft Fade for the Quick Link Client for an individual user:

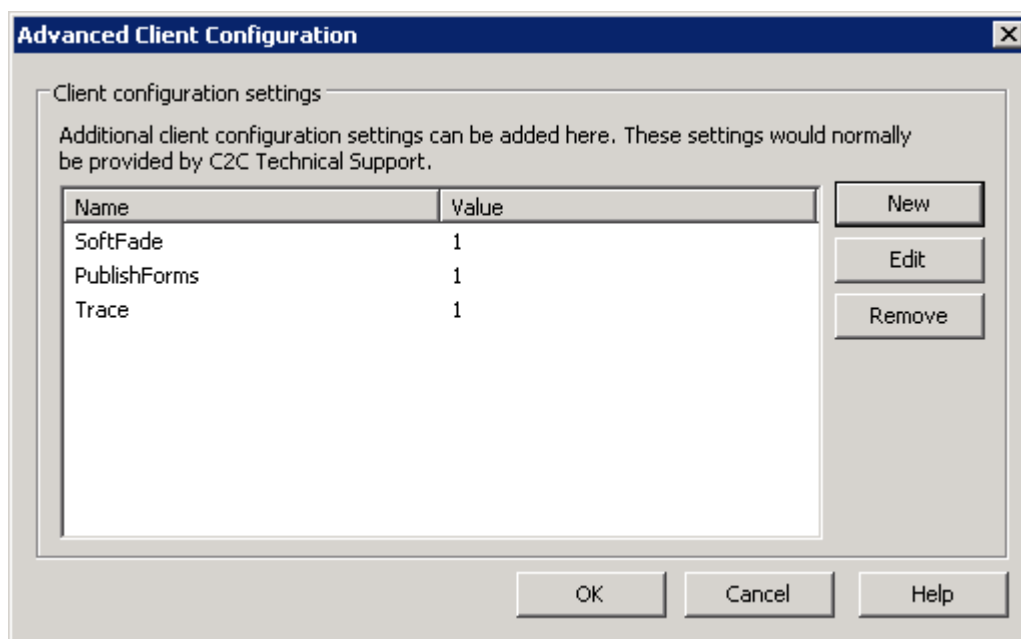1. Log in to the ArchiveOne Admin Console, and expand **Mailbox Manager**.

2. Right-click the mailbox on which you want to enable Soft Fade, and click **Client Configuration**.
3. Turn on **Override global settings**, and then click **Advanced**:

Client configuration settings

Client configuration

Use the following options to configure the client. You can also modify additional settings by selecting the 'Advanced' button.

☑ Override global settings

    ☑ Enable Outlook form registration

    ☑ Enable client tracing

    [Advanced...]

OK   Cancel   Help

4. The **New Property** dialog displays. In the **Name** field, enter **SoftFade**, and in the **Value** field, enter **1**:

Advanced Client Configuration

Client configuration settings

Additional client configuration settings can be added here. These settings would normally be provided by C2C Technical Support.

Nar **New Property**

Pub

Tra   Name   SoftFade

   Value   1

          OK   Cancel

OK   Cancel   Help

5. Click **OK** to save your settings. SoftFade now displays in the **Client configuration settings** list:

6. Click **OK** to save the configuration, and then click **OK** to close the **Mailbox Manager Properties** window.
7. The Quick Link Client applies these settings the next time the add-in is loaded, that is, when Outlook is restarted.

Figures