

Changes to Your Environment

<https://campus.barracuda.com/doc/43223061/>

If you make changes to your environment, in some cases you need to make corresponding adjustments to ArchiveOne:

- If the ArchiveOne Service account is changed, make the service account a member of the **Administrators** group on the [Search and Retrieval Website](#) server in order to allow the ArchiveOne Service to change the service account name used by the Search and Retrieval Website, and make the service account a member of the **Administrators** group on the Exchange server.
You should then restart the service, restart ArchiveOne Admim to verify the stored password against the current service account, and if necessary, change it, then restart the Search and Retrieval Website.
- If you are using an Exchange Outlook Web Access (OWA) front-end/back-end configuration with the Search and Retrieval Website installed on the front-end server, and you decide to use a different server for the OWA front-end server, install the Search and Retrieval Website on the new server. You must also ensure the account running the ArchiveOne Service is a member of the **Administrators** group on the new server.
In the original configuration of ArchiveOne, you specified a server name to use for the Search and Retrieval Website; if you created a DNS entry for this pointing at the OWA front-end server, reconfigure that DNS entry to point to the new server. You cannot change the ArchiveOne's configured Search and Retrieval Website server name if you have performed any archiving, as the server name is used in message links. If you are in this situation, either redefine the DNS entry for the old OWA server to point to the new OWA server, or contact [Support](#). For more information, refer to [Step 1 - Prepare for Installation](#).
- If you are adding an Exchange OWA front-end server, where your configuration previously did not have one, and you previously installed the Search and Retrieval Website onto the ArchiveOne Service server or another server, and you now want the Search and Retrieval Website on the OWA front-end server so it is externally accessible, follow the instructions above about moving the OWA front-end server and Search and Retrieval Website.

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