Troubleshooting Exchange Server 2010 Log Truncating Issues

https://campus.barracuda.com/doc/44437075/

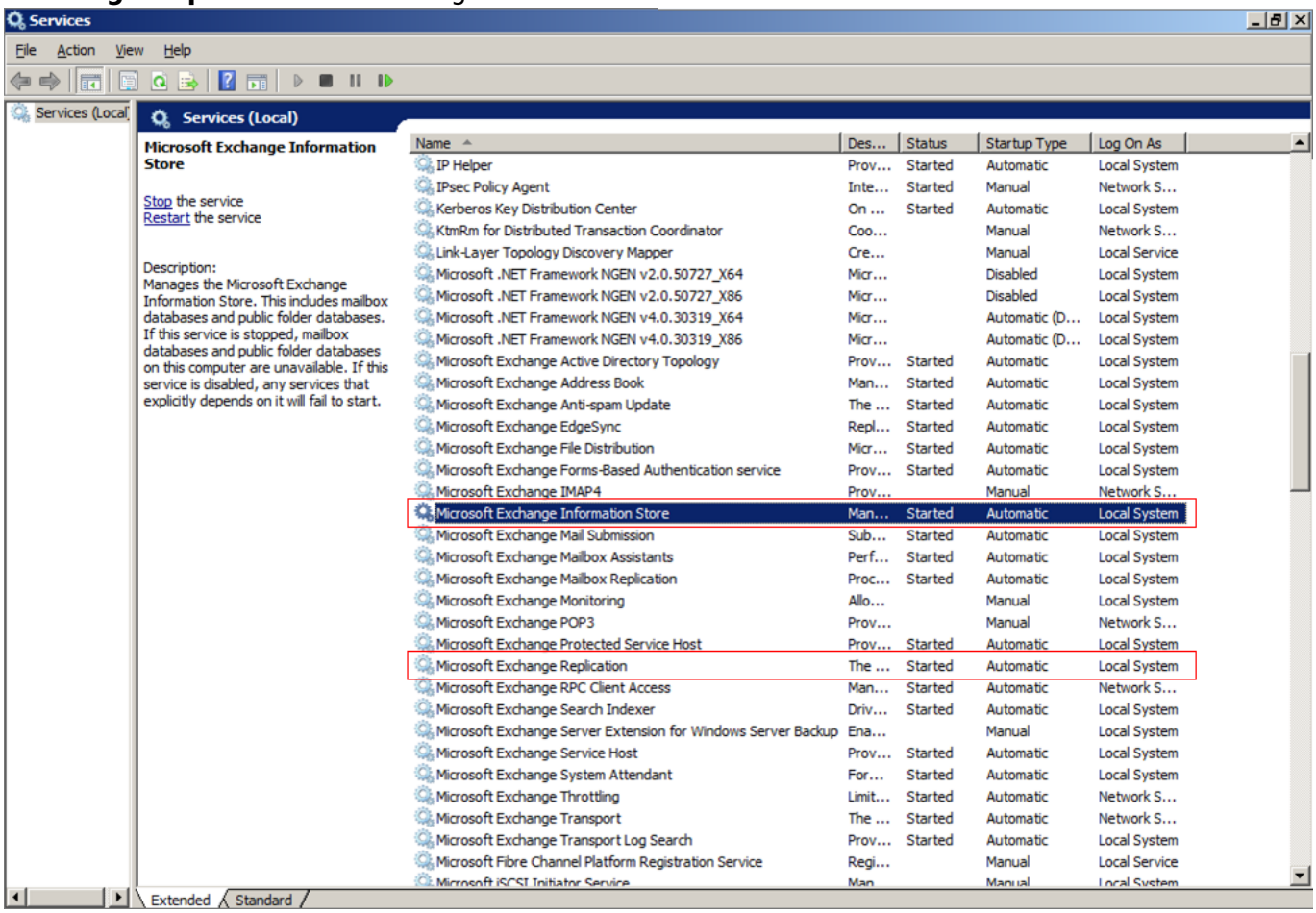
This article refers to the Barracuda Backup Legacy Release firmware or newer, and Microsoft Exchange Server 2010.

To verify the Microsoft Exchange backup completed successfully and backed up the log files:

- Check Services
- Check the Volume Shadow Copy (VSS) Writers
- Check Application Events

Check Services

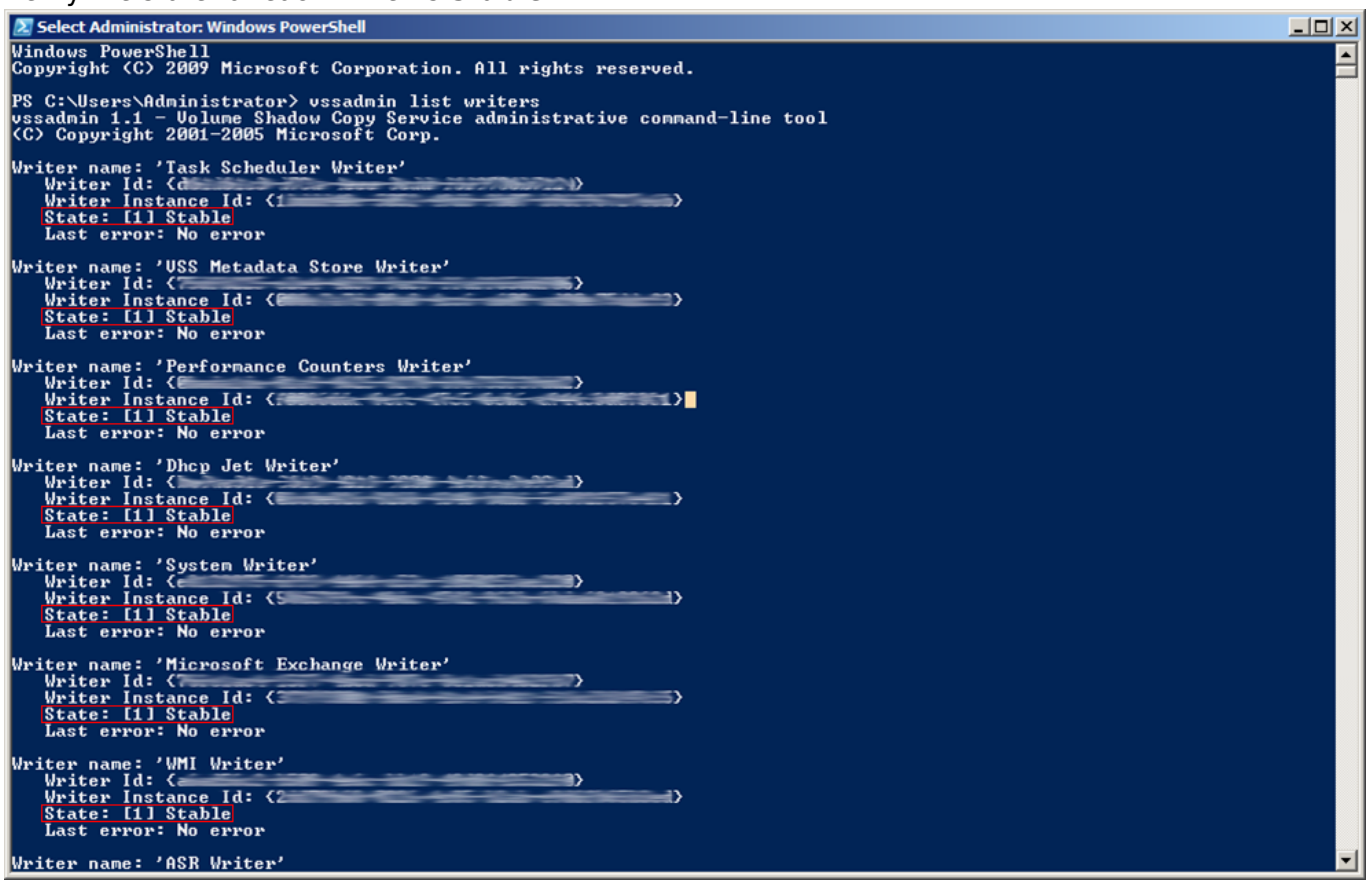
Open **services.msc**, and verify that both **Microsoft Exchange Information Store** and **Microsoft Exchange Replication** are running:



Check VSS Writers

Microsoft provides a command-line tool to verify the state of the VSS writers. To utilize this tool, open a command prompt on the Windows Server, and enter: `vssadmin list writers`

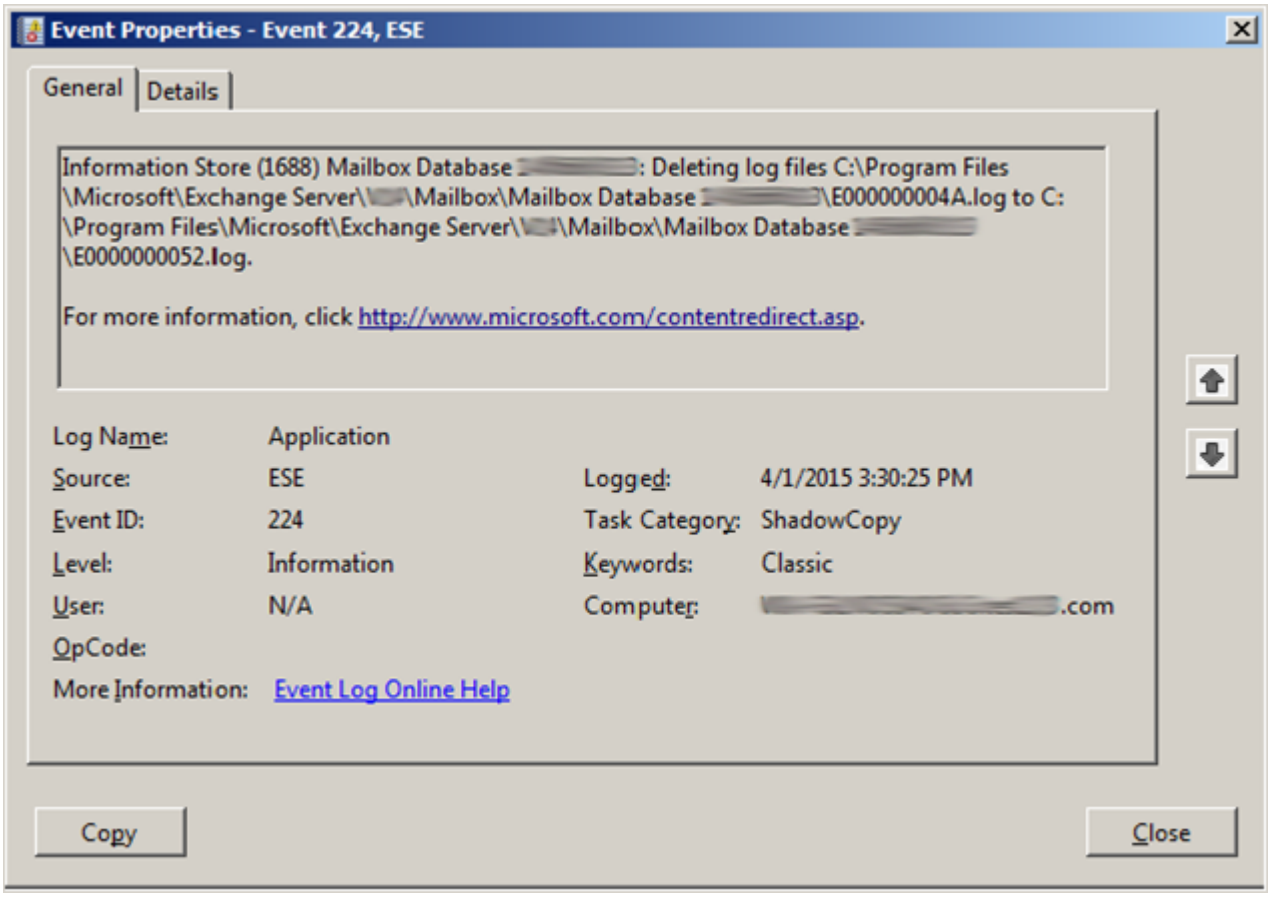
Verify the state for each writer is **Stable**:



Check Application Events

Use the following steps to open the **Event Viewer**:

1. Click **Start**, point to **All Programs**, point to **Administrative Tools**, and then click **Event Viewer**.
2. In **Event Viewer**, in the console tree, click **Application**.
3. In the details pane, look for **ESE Event ID: 224**
4. If you find this event, double-click the event to open the **Event Properties**, and then read the description of the event:


Event Properties - Event 224, ESE
General
Details
Information Store (1688) Mailbox Database [redacted]: Deleting log files C:\Program Files \Microsoft\Exchange Server\[redacted]\Mailbox\Mailbox Database [redacted]\E000000004A.log to C: \Program Files\Microsoft\Exchange Server\[redacted]\Mailbox\Mailbox Database [redacted] \E0000000052.log.
For more information, click http://www.microsoft.com/contentredirect.asp.
Log Name: Application
Source: ESE
Logged: 4/1/2015 3:30:25 PM
Event ID: 224
Task Category: ShadowCopy
Level: Information
Keywords: Classic
User: N/A
Computer: [redacted].com
OpCode:
More Information: Event Log Online Help
Copy
Close

Figures

1. services_exchg.png
2. vss_writer_state.png
3. event_properties.png

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