

Overview

<https://campus.barracuda.com/doc/45028631/>

Barracuda Networks will discontinue Barracuda Mobile Device Manager services on **March 1, 2018** and strongly recommends customers move their iOS or Android devices off the service prior to this date. Any devices that are still enrolled on March 1, 2018 will be automatically unenrolled. This document covers what will happen to devices still enrolled at that time.

iOS Devices

Applications

Applications that are set to Remove on Unenroll will be removed from the device.

To keep the applications installed:

1. Go to **Device Config > Applications**.
2. Locate the desired application, then tap **Manage Link**.
3. Set **Remove on Unenroll** to **No**, then tap **Save Change**.

Profiles

All profiles will be removed from the device, including any Restrictions and Settings configured in the **Device Config > Profiles** section.

To request an exported version of your profile setting that you can import into Apple Configurator, contact [Barracuda Networks Technical Support](#).

Apple Volume Purchase Plan (VPP)

Any licenses assigned through Apple VPP will stay with the device/user. The licensing information is stored on Apple's servers and will automatically transfer when linked with a different MDM vendor.

Apple Device Enrollment Program (DEP)

Apple DEP device profiles will remain on the device. You can unassign devices from Barracuda Mobile Device Manager or link devices to a new vendor through deploy.apple.com. Once the device is unassigned or assigned to a new vendor, the changes will not be applied until the device is factory reset.

You will not be able to change settings on the device until you link your Apple DEP account to a new MDM vendor, if the following conditions are true:

- host pairing is turned off, and
- there are no supervising host certificates set

Offline Devices

Devices that are offline or powered down will not receive the unenroll command, and so may retain the Barracuda Mobile Device Manager management profile after the end of life date.

To remove the profile on the device:

1. Go to **General > Device Management > Barracuda Management**.
2. Tap **Remove Management**.

Request Not to Unenroll

By special request, you can leave the Barracuda management profile on your devices after the official Barracuda Mobile Device Manager End of Life. This means that the Application and Profile removal described above will not apply, but all remote management will still be completely disabled.

In this case, you cannot make further profile or application changes from Barracuda Mobile Device Manager.

This feature is available only by request to [Barracuda Networks Technical Support](#).

Android Devices

Android for Work - Device Owner

The Device Owner profile will be removed, causing a device wipe.

Android for Work - Profile Owner

The Android Work profile will be removed from the device and the Work partition will be erased. This includes any apps or profile settings applied to the device.

Android (not Android for Work)

All profiles will be removed from the device. This includes any **Restrictions and Settings** configured

in the **Device Config > Profiles** section.

Request Not to Unenroll

By special request, you can leave the Work profile or Device Admin on your devices after the official Barracuda Mobile Device Manager End of Life. This means that the changes listed in the **Android** section above will not apply, but all remote management will still be completely disabled. In this case, you cannot make further profile or application changes from Barracuda Mobile Device Manager

This feature is available only by request to [Barracuda Networks Technical Support](#).

For additional information, visit <http://www.barracuda.com/support> or contact support@barracuda.com.

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