

How to Migrate ArchiveOne Enterprise Compliance to a New Server

<https://campus.barracuda.com/doc/46205952/>

This article refers to Barracuda ArchiveOne Enterprise versions 6.0 and higher.

Use the steps in this article to migrate the ArchiveOne Enterprise (Compliance) software installation to a new server.

Changing the location of the add-ins share requires a new license key for ArchiveOne Enterprise (Compliance) to reflect the name of the Configuration server hosting the add-ins share. Request a new license key prior to performing the steps in this article.

Step 1. Install ArchiveOne on a new Archive Server

Note your existing configuration prior to uninstalling so that you can re-enter these details during the installation on the new Archive server. See [How to Determine the Current Installation Configuration Settings](#) for more information.

1. On the old Archive server, type `services.msc` in the **Start Search** box, and press **Enter**.
2. In the **Services** window, right-click **ArchiveOne Enterprise (Compliance) Service**, and click **Stop**, and then right-click **ArchiveOne Enterprise (Compliance) Monitor Service**, and click **Stop**.
3. On the new Archive server, run the installer. For more information, see [How to Install ArchiveOne Enterprise Compliance](#).

Use the existing configuration from the old Archive server, specifying the Configuration server as **the Local Machine** to create a new Add-ins share locally on the new Archive server. You can then move the Add-ins share from the Archive server to the new Archiver server.

Step 2. Move the Add-Ins Share

Once ArchiveOne is installed on the new Archive server, use the following steps to move the Add-ins share to the new Archive server:

1. On the new Archive server, type `services.msc` in the **Start Search** box, and press **Enter**.

2. In the **Services** window, right-click **ArchiveOne Enterprise (Compliance) Service**, and click **Stop**, and then right-click **ArchiveOne Enterprise (Compliance) Monitor Service**, and click **Stop**.
3. Rename **NEWARCHIVESERVER**\Add-ins\AOneCmpl to **NEWARCHIVESERVER**\Add-ins\AOneCmpl_NewInstall
where **NEWARCHIVESERVER** is the NETBIOS name of the new Archive server.
4. Copy **OLDARCHIVESERVER**\Add-ins\AOneCmpl to **NEWARCHIVESERVER**\Add-ins
where **OLDARCHIVESERVER** is the NETBIOS name of the old Archive server, and **NEWARCHIVESERVER** is the NETBIOS name of the new Archive server.
5. Open **NewArchiveServer**\Add-ins\AOneCmpl and rename **AFSettings.C2C** to **AFSettings.C2C.OLD**
6. Copy **NEWARCHIVESERVER**\Add-ins\AOneCmpl_NewInstall\AFSettings.C2C to **NEWARCHIVESERVER**\Add-ins\AOneCmpl
where **NEWARCHIVESERVER** is the NETBIOS name of the new Archive server.
7. Type services.msc in the **Start Search** box, and press **Enter**.
8. In the **Services** window, right-click **ArchiveOne Enterprise (Compliance) Service**, and click **Restart**, and then right-click **ArchiveOne Enterprise (Compliance) Monitor Service**, and click **Restart**.

Step 3. Apply Your New License

Use the following steps to apply your new licence to reflect the change in the Configuration Server name:

1. On the new Archive server, open the ArchiveOne Admin console.
2. Right-click the **Status** node, and click **Configure**.
3. Click the **License** tab, and click **Review or change license key**.
4. Enter your new licence key, and click **Test and install license**.
5. Click **OK** on the license confirmation message, and then click **Done** to close the configuration window.

Step 4. Review and Confirm the System Configuration

1. On the new Archive server, open the ArchiveOne Admin console.
2. Right-click the **Status** node, and click **Run System Configuration Wizard**.
3. Run through the System Configuration Wizard, ensuring that all references to the old Archive server have been removed, and the configuration settings are correct.

Step 5. Test System Functionality

- Run a System Health report and review any warnings or failures.
- [Run immediate archiving](#) and confirm it completes successfully.
- Confirm you can run an archive search and successfully retrieve a message.

Once you are satisfied the new Archive server is functioning correctly, you can uninstall ArchiveOne from the old Archive server.

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