How to Back Up the Mailbox Manager Database

https://campus.barracuda.com/doc/46206134/

The Mailbox Manager is stored in the AOneC2CConfig database in the named SQL instance for ArchiveOne. To back up the Mailbox Manager, take a backup copy of this SQL database. See the Microsoft article Create a Full Database Backup (SQL Server) for more information.

Legacy location

In earlier versions (version 6.6 and earlier) the Mailbox Manager is stored in an Access database. Copy the database to create a backup:

1. Verify the ArchiveOne Admin console is closed.
2. Open the Microsoft Services console (**services.msc**).
3. Right-click and stop the service **ArchiveOne Service**.
4. Browse to: ***Configuration_ServerName*\Add-ins\AOnePol\ServerData,** where *Configuration_ServerName* is the name of the server hosting the configuration data.
5. Copy the file **MailboxManager.mdb** to a backup location, or paste it into the same folder and rename the copy accordingly.
6. Restart the **ArchiveOne Service** via the Microsoft Services console.

© Barracuda Networks Inc., 2024 The information contained within this document is confidential and proprietary to Barracuda Networks Inc. No portion of this document may be copied, distributed, publicized or used for other than internal documentary purposes without the written consent of an official representative of Barracuda Networks Inc. All specifications are subject to change without notice. Barracuda Networks Inc. assumes no responsibility for any inaccuracies in this document. Barracuda Networks Inc. reserves the right to change, modify, transfer, or otherwise revise this publication without notice.