How to Hide the URL Retrieval Link in Archived Messages

https://campus.barracuda.com/doc/46206950/

This article refers to the Barracuda ArchiveOne version 6.0 and higher.

You can hide the retrieval link in message stubs, for example, if your organization does not use Outlook Web Access or you do not want users to use this retrieval method. Instead, users must use the Quick Link Client or Laptop Client.

To prevent the URL from being inserted into message stubs,

1. On the Archive server, browse to ***ConfigurationServerName*\Add-ins\AOnePol** where ***ConfigurationServerName*** is the name of the server that hosts the configuration data.
   If you do not know the Configuration Server name, open the Admin console, and click the Status Node.
2. Open the file **AOneConfig.c2c** in Notepad.
3. At the end of the file, add the following line: **InhibitUrlInStub=1**
4. Save and close the file.

Any newly archived messages do not include the retrieval URL in the message stub.

© Barracuda Networks Inc., 2024 The information contained within this document is confidential and proprietary to Barracuda Networks Inc. No portion of this document may be copied, distributed, publicized or used for other than internal documentary purposes without the written consent of an official representative of Barracuda Networks Inc. All specifications are subject to change without notice. Barracuda Networks Inc. assumes no responsibility for any inaccuracies in this document. Barracuda Networks Inc. reserves the right to change, modify, transfer, or otherwise revise this publication without notice.