Barracuda Networks Sunset Policy

https://campus.barracuda.com/doc/46207817/

The Barracuda Networks *Sunset Policy* retires older versions of its products, discontinues future fixes, enhancements, ongoing testing against those versions, and discontinues access to Barracuda Networks Technical Support. Retiring older versions of Barracuda Networks products allows us to direct resources toward enhancing our products and providing support for more current versions used by the vast majority of Barracuda Networks customers.

Sunset Policy Provisions

1. **Product End-of-Life**. Barracuda Networks may discontinue sale of a product at any time. Customers may only purchase new Energize Updates ("EU") for End of Sale products during the six-month period immediately after the End of Sale date. After that time, Barracuda Networks may reject new orders for EU, including renewal orders.
2. **End-of-Support**. Barracuda Networks will only provide ongoing fixes and enhancements for the current generally available ("GA") product versions. Customers must have a current support subscription to receive product updates and support. Security Updates may also be made available for prioritized security issues in prior releases as set forth in the chart below. Customers should upgrade to the current versions for the most up-to-date functionality, software fixes and security updates. Barracuda Networks may, in its sole discretion, deliver security updates for prioritized security vulnerabilities in unsupported versions, however Customers may be required to purchase a newer version of the product to resolve the problem. Customers must have a current support subscription in order to receive support.

   Barracuda Networks strongly encourages customers to upgrade to the latest releases as soon as it is convenient.

Product	**Supported Version**	
	Fixes, Enhancements, Security	**Prioritized Security Updates Only**
Barracuda Email Security Gateway	9.2	9.1
Barracuda Web Security Gateway	16.0	15.0
Barracuda Web Security Agent	5.0	5.0
Barracuda Reporting Server	2.0	
Barracuda Link Balancer	End of Life	
Barracuda Load Balancer	End of Life - End of Support	
Barracuda Load Balancer ADC*	6.5	6.3

Barracuda Message Archiver	5.4.1	5.3.0
Barracuda Web Application Firewall	12.0	11.1
Barracuda Phone System	End of Life - End of Support	
Barracuda SSL VPN	End of Life - End of Support	
Barracuda Backup	6.6.01	6.6.00
Barracuda Control Server	End of Life - End of Support	
Barracuda NextGen Firewall X-Series	End of Support and End of Life Information	
Barracuda CloudGen Firewall	End-of-Support and End-of-Life Information	
Barracuda ArchiveOne	End of Support and End of Life Information	
Barracuda ArchiveOne for Files	End of Life - End of Support	
PST Enterprise	5.2	5.1

* Barracuda Load Balancer ADC SKUs were updated to include a hyphen.

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