

## Barracuda Networks Sunset Policy

<https://campus.barracuda.com/doc/46207817/>

Barracuda Networks is implementing a " sunset policy " to retire older versions of its products, discontinuing future fixes, enhancements, ongoing testing against those versions, and access to Technical Support. Retiring older versions of Barracuda Networks products allows us to direct resources toward enhancing our products and providing support for more current versions used by the vast majority of Barracuda Networks customers.

### Sunset Policy Provisions

1. **Product End-of-Life.** Barracuda Networks may discontinue sale of a product at any time. Customers may only purchase new Energize Updates ("EU") for End of Sale products during the six-month period immediately after the End of Sale date. After that time, Barracuda Networks may reject new orders for EU, including renewal orders.
2. **End-of-Support.** Barracuda Networks will only provide ongoing fixes and enhancements for the current generally available ("GA") product versions. Customers must have a current support subscription to receive product updates and support. Security Updates may also be made available for prioritized security issues in prior releases as set forth in the chart below. Customers should upgrade to the current versions for the most up-to-date functionality, software fixes and security updates. Barracuda Networks may, in its sole discretion, deliver security updates for prioritized security vulnerabilities in unsupported versions, however Customers may be required to purchase a newer version of the product to resolve the problem. Customers must have a current support subscription in order to receive support.

Barracuda Networks strongly encourages customers to upgrade to the latest releases as soon as it is convenient.

Product	Supported Version	
	Fixes, Enhancements, Security	Prioritized Security Updates Only
Barracuda Email Security Gateway	8.2.0.002	8.1.0.005
Barracuda Web Security Gateway	14.0.0	12.0.0
Barracuda Web Security Agent	5.0	4.4
Barracuda Reporting Server	2.0	
Barracuda Link Balancer	End of Life	
Barracuda Load Balancer	End of Life - End of Support	
Barracuda Load Balancer ADC	6.2	6.1

Barracuda Message Archiver	5.2	5.1.1
Barracuda Web Application Firewall	9.1	9.0.1
Barracuda Phone System	<a href="#">End of Life - End of Support</a>	
Barracuda SSL VPN	Maintenance mode	2.6.x
Barracuda Backup	6.4.06	6.3.04
Barracuda Control Server	3.3.0	3.0.24
Barracuda NextGen Firewall X-Series	<a href="#">End of Support and End of Life Information</a>	
Barracuda NextGen Firewall F-Series	<a href="#">End of Support and End of Life Information</a>	
Barracuda ArchiveOne	<a href="#">End of Support and End of Life Information</a>	
Barracuda ArchiveOne for Files	<a href="#">End of Life - End of Support</a>	
PST Enterprise	5.2	5.1

© Barracuda Networks Inc., 2020 The information contained within this document is confidential and proprietary to Barracuda Networks Inc. No portion of this document may be copied, distributed, publicized or used for other than internal documentary purposes without the written consent of an official representative of Barracuda Networks Inc. All specifications are subject to change without notice. Barracuda Networks Inc. assumes no responsibility for any inaccuracies in this document. Barracuda Networks Inc. reserves the right to change, modify, transfer, or otherwise revise this publication without notice.