

Understanding Why SQL Server Configuration is Unavailable

https://campus.barracuda.com/doc/46208571/

This article applies to PST Enterprise version 2.4 or higher.

If the **Configure** option in the **SQL Server Configuration** page is grayed out during the <u>Barracuda</u> <u>PST Enterprise installation</u>:

PST Enterpri	se	×
SQL Serv	er Configuration	
Select the	SQL Server configuration	
-		
Γ	SQL Server Configuration	
	Use a C2C configured instance of SQL Server Express	
	C Use an existing SQL Server Configure	
_		
InstallShield -		
	< Back Next >	Cancel

It is likely that the PST Enterprise Pre-Installation package was not run and used to create the SQL Server Express instance.

To resolve this issue, click **Cancel** in the **SQL Server Configuration** page, and then run the <u>PST</u> <u>Enterprise Pre-Installation package</u>, ensuring you click **Install** on the **SQL Server Configuration** page to automatically install and create the SQL Server Express instance:



PST	Enterprise - SQL Server Configuration	×
	PST Enterprise requires access to a Microsoft SQL Server database.	
	If you would like this application to install a suitable database for you, click the "Install" button below, then select the "Use a C2C configured instance of SQL Server Express" on the SQL Server configuration page of the PST Enterprise setup package.	
	Alternatively, if you wish to use a SQL Server instance that you have already installed, click "Finish" to close this application.	
	Then select the "Use an existing SQL Server" on the SQL Server configuration page of the PST Enterprise setup package and configure the instance you want to use.	
	Install	
	< Back Finish Cancel	

Barracuda PST Enterprise



Figures

- 1. config_sql_server.png
- 2. config_sql_server02.png

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