



How to Resolve "File System Snapshot released, this backup is invalid" Error

If the Backup Exec provider, **BeVssProvider**, is active or running on the target server, the backup may fail due to a VSS conflict:



If this occurs, note the time of the backup failure and check the associated time in the server's application and system event logs for possible system errors or notifications.

For example:

Level	Date and Time	Source	Event ID	Task C...
Information	9/11/2015 3:59:04 PM	MSSQLSMSO...	3197	(2)
Information	9/11/2015 3:59:04 PM	MSSQLSMSO...	3197	(2)
Information	9/11/2015 3:59:04 PM	MSSQLSMSO...	3197	(2)
Information	9/11/2015 3:58:58 PM	BeVssProvider	0	None
Information	9/11/2015 3:10:59 PM	ScCli	1704	None
Information	9/11/2015 2:59:14 PM	BeVssProvider	0	None
Information	9/11/2015 2:59:11 PM	VSS	8225	None
Information	9/11/2015 2:59:09 PM	MSSQLSMSO...	18264	(6)
Information	9/11/2015 2:59:09 PM	MSSQLSMSO...	18264	(6)

Event 0, BeVssProvider

General Details

The description for Event ID 0 from source BeVssProvider cannot be found. Either the component that raises this event is not installed on your local computer or the installation is corrupted. You can install or repair the component on the local computer.

If the event originated on another computer, the display information had to be saved with the event.

The following information was included with the event:

Service started

In this example, an alternate VSS provider, *BeVssProvider*, attempted to start, causing a conflict with the Barracuda Backup Agent.

To resolve this issue, disable or uninstall the third-party VSS provider, in the above example, *BeVssProvider*, or service that installed the provider. For more information, refer to the VMware knowledge base article, [Cannot create quiesced snapshots if backup or system recovery applications are installed \(1009558\)](#).

