

## How to Configure System Access for the Service User

<https://campus.barracuda.com/doc/48203260/>

In some cases, you need to provide console access to an unprivileged administrator. The service user is disabled by default, as long as the license is valid or within the grace period. The service user is displayed as user *phion* when logged in.

### Configure system access for the service user

Enable and set a password for the service user.

1. Go to **CONFIGURATION > Configuration Tree > Box > Administrative Settings**.
2. In the left menu, click **System Access**.
3. From the **Configuration Mode** menu, select **Switch to Advanced View**.
4. Click **Lock**.
5. In the **Service Password** section, enter the password for the service user.
6. Uncheck the **Disable Service User** checkbox.

As long as the service user is enabled, it is possible to log into the console of your Barracuda NextGen Firewall F-Series with the following credentials: *phion / service user password*.

7. Click **Send Changes** and **Activate**.

© Barracuda Networks Inc., 2024 The information contained within this document is confidential and proprietary to Barracuda Networks Inc. No portion of this document may be copied, distributed, publicized or used for other than internal documentary purposes without the written consent of an official representative of Barracuda Networks Inc. All specifications are subject to change without notice. Barracuda Networks Inc. assumes no responsibility for any inaccuracies in this document. Barracuda Networks Inc. reserves the right to change, modify, transfer, or otherwise revise this publication without notice.