
How to Uninstall or Update the Barracuda DC Agent

<https://campus.barracuda.com/doc/49054249/>

Uninstall the Barracuda DC Agent

Perform the following steps to update the Barracuda DC Agent software running on a device:

1. Stop the Barracuda DC Agent service under Windows services.
2. Uninstall the old version of the Barracuda DC Agent software using either the Control Panel or the *same* executable used to install the old version of the Barracuda DC agent.

Update the Barracuda DC Agent

Perform steps 1 and 2 above, and then the additional steps to update the Barracuda DC Agent software running on a device:

1. Navigate to the C:\Program Files folder (or the folder where the Barracuda DC agent was installed) and rename the Barracuda folder to Barracuda.old.
2. To Install the new DC agent software (DCAgent.exe), right click and RUN as ADMIN. When going through the steps in the installation wizard, all settings should typically be left at default. The required setting to configure should be:
 - A. The Domain information is added for your domain and saved, and
 - B. The IP address of the allowed Barracuda Web Security Gateway in the **Appliance** tab/page of the Barracuda DC Agent.
3. Ensure that the Barracuda DC Agent service is started under Windows services.

It is important to install the Barracuda DC Agent on any new domain controllers or when updating the operating system on existing domain controllers.

© Barracuda Networks Inc., 2024 The information contained within this document is confidential and proprietary to Barracuda Networks Inc. No portion of this document may be copied, distributed, publicized or used for other than internal documentary purposes without the written consent of an official representative of Barracuda Networks Inc. All specifications are subject to change without notice. Barracuda Networks Inc. assumes no responsibility for any inaccuracies in this document. Barracuda Networks Inc. reserves the right to change, modify, transfer, or otherwise revise this publication without notice.