Step 5 - Create Service Account

https://campus.barracuda.com/doc/51190807/

This step refers to Microsoft Exchange deployments only.

Configure a Microsoft 365 Exchange Online Service Account

Note that the switch to Exchange Web Services (EWS) simplifies the Exchange Integration configuration by eliminating the need to use a service account.

How to Configure Microsoft Exchange Online Email Import Using EWS

Configure a Microsoft Exchange Server 2007, 2010, 2013, and Newer Email Service Account

How to Create an Email Service Account for Microsoft Exchange Server 2007, 2010, 2013, 2016, and 2019

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