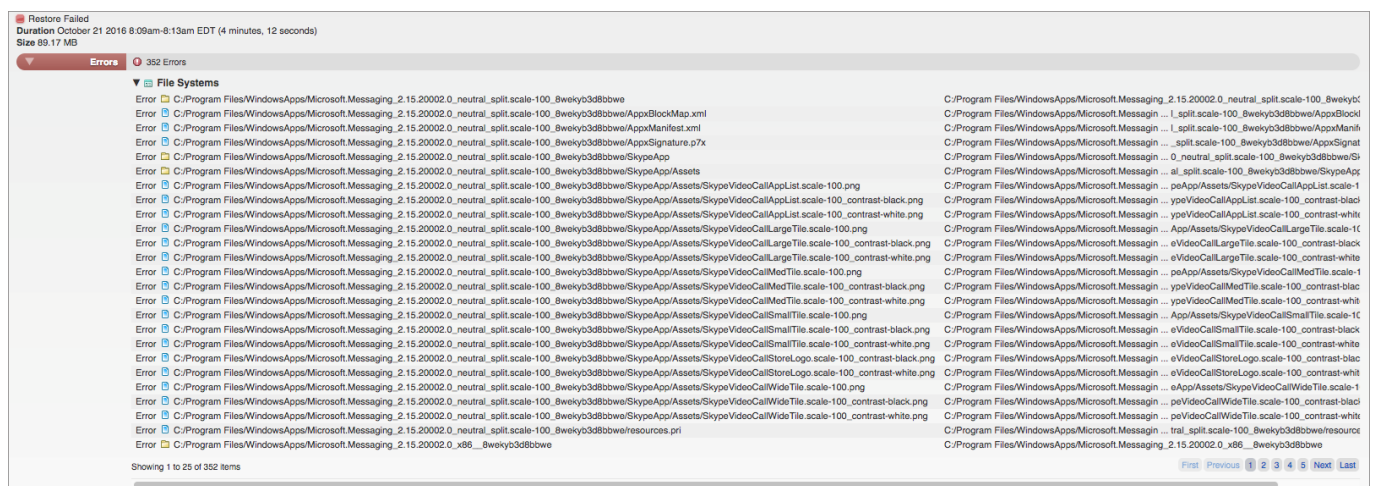


## Understanding Why WindowsApps Folder Restore Failed

<https://campus.barracuda.com/doc/66257338/>

This article refers to Windows 10 and higher.

If you installed the Barracuda Backup Agent on Windows 10 or newer and attempt to restore the C:\Program Files\WindowsApps folder or files, the restore will fail because Microsoft does not support third-party software running in a normal Windows environment:



## Resolve WindowsApps Folder Restore Failed

To resolve this issue, you can restore the entire system using Bare Metal Restore. For more information, see the *Bare Metal Recovery* section of the [Microsoft Windows Systems Recovery](#) article.

## Figures

### 1. WindowsAppRestoreFail.png

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