

## How to Configure Dropbox Business Support

<https://campus.barracuda.com/doc/66683279/>

This feature applies to the Barracuda Web Security Gateway 310 and higher running firmware version 12.0 and higher.

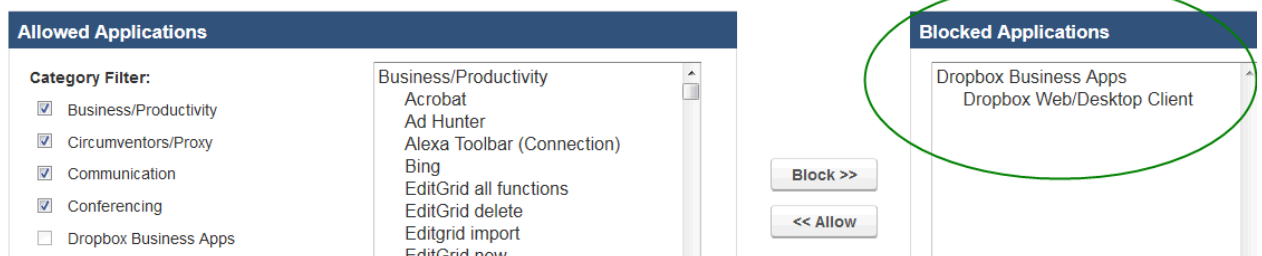
Note that you must configure [SSL Inspection](#) on the **ADVANCED > SSL Inspection** page to block HTTPS applications.

### To block the Dropbox Web/Desktop Client:

1. Log into the Barracuda Web Security Gateway as *admin*.
2. Go to the **BLOCK/ACCEPT > Web App Control** page.
3. In the **Allowed Applications** column, make sure the *Dropbox Business Apps* category filter is unchecked (not Allowed).
4. Click **Block >>**. The Dropbox Business Apps > Dropbox Web/Desktop Client category filter should move to the **Blocked Applications** box.

#### Web Applications

The comprehensive list below provides granular feature control for dynamic web applications. These web applications communicate over the HTTP/HTTPS protocols and are control based on the defined Allowed/Blocked policy. For example, you may want to allow access to Facebook while preventing game playing on Facebook. You must select an **SSL Inspection Method** on the **ADVANCED > SSL Inspection** page to block HTTPS applications.



The screenshot shows the 'Web Applications' control interface. On the left, the 'Allowed Applications' panel has a 'Category Filter' section with checkboxes for 'Business/Productivity', 'Circumventors/Proxy', 'Communication', 'Conferencing', and 'Dropbox Business Apps'. The 'Dropbox Business Apps' checkbox is unchecked. Below the filter is a list of applications: Acrobat, Ad Hunter, Alexa Toolbar (Connection), Bing, EditGrid all functions, EditGrid delete, EditGrid import, and EditGrid new. In the center are two buttons: 'Block >>' and '<< Allow'. On the right, the 'Blocked Applications' panel is circled in green and contains the entries 'Dropbox Business Apps' and 'Dropbox Web/Desktop Client'.

### To create exceptions with the Dropbox Web/Desktop Client:

For example, create an exception to allow only members of the *Faculty* Local Group to use Dropbox Business Apps.

1. Log into the Barracuda Web Security Gateway as *admin*.
2. Follow instructions above to block Dropbox Business Apps.
3. Go to the **BLOCK/ACCEPT > Exceptions** page.
4. Select the **Allow Action**.
5. Select *Faculty* for the **Local Group** in the **Applies To** field.
6. Select **Web App Control** for **Exception Type**.
7. Select **Dropbox Business Apps** for **Web App Name**.
8. In the **Allowed IDs** field, enter valid Dropbox Team IDs. See your Dropbox administrator.
9. Enter other exception policies and then click **Add**.

## Add Exception

Action:	<input type="text" value="Allow"/>	Time Frame:	<input type="text" value="00:00"/> - <input type="text" value="24:00"/>
Applies To:	<input type="text" value="Local Group"/> <input type="text" value="Faculty"/> <input type="button" value="Lookup"/>	Days of Week:	<input checked="" type="checkbox"/> Su <input checked="" type="checkbox"/> M <input checked="" type="checkbox"/> T <input checked="" type="checkbox"/> W <input checked="" type="checkbox"/> Th <input checked="" type="checkbox"/> F <input checked="" type="checkbox"/> S
Exception Type:	<input type="text" value="Web App Control"/>	Time Quota (min):	<input type="text"/> <input type="text" value="Daily"/>
Web App Name:	<input type="text" value="Dropbox Business Apps"/>	Bandwidth Quota (kB):	<input type="text"/> <input type="text" value="Daily"/>
Allowed IDs	<input type="text"/>	Protocol:	<input type="text" value="All"/>
Create Policy Alert:	<input type="radio"/> Yes <input checked="" type="radio"/> No	Message:	<input type="text"/>
Alert Threshold (requests):	<input type="text"/>		
	<input type="button" value="Add"/> <input type="button" value="Clear"/>		

## Figures

1. DropboxBusBlock.png
2. DropboxException.png

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