Uninstalling the Barracuda Web Security Agent from a Windows PC

https://campus.barracuda.com/doc/67175138/

There are several options for uninstalling the Barracuda Web Security Agent (WSA) from a Windows PC if you are not using a GPO. If you *are* using a Windows GPO, see:

- Uninstalling the Barracuda Web Security Agent for Win2K8 Server
- Uninstalling the Barracuda Web Security Agent for Win2K3 Server

To uninstall the Barracuda WSA on a Windows PC or laptop:

- If the Barracuda WSA is installed with an icon in the system tray, you may be able to uninstall it from the **Add/Remove** Programs menu. Try this first.
- If there is no option to uninstall the Barracuda WSA from **Add/Remove** Programs, you can uninstall it by running the installer that matches your current version of the Barracuda WSA. Follow prompts in the installer program to uninstall.
- If you do not have access to the installer, uninstall from the command prompt:

  1. Open a command prompt (cmd) as Administrator.
  2. Run this command if you are uninstalling version 5.x:
     msiexec /lvmo uninstall.log /x {03C67732-48A5-42CD-84EB-258689369F36} /qb-
  3. Run this command if you are uninstalling version 6.x:

msiexec /lvmo uninstall.log /x {8F6560CD-2518-4133-B338-ECF0B4D95AEF} /qb-

This uninstalls the Barracuda WSA agent from the PC.

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