

## How to Add a Managed Customer Account

<https://campus.barracuda.com/doc/69960190/>

When adding customer admin accounts, there are three possible scenarios:

- [Scenario 1 - How to Create a New Customer Account and Customer Admin](#)  
In this scenario, the customer admin does not exist in the system, so the partner creates a new customer admin.
- [Scenario 2 - Customer Admin that Exists in the System](#)  
In this scenario, the customer admin exists in the system so the partner sends a request to manage the customer.
- [Scenario 3 - Link Existing Customer Account to Partner Account](#)  
In this scenario, the partner needs to link an existing account to their partner account.

Important: If a Barracuda Partner account has access to a customer account where multi-factor authentication (MFA) is required, Partner users are required to set up and use MFA. For more information, refer to the Barracuda Campus article [How to Set Up and Manage Multi-Factor Authentication in Barracuda Cloud Control](#).

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