

## Understanding the Different States on the Domains Page

<https://campus.barracuda.com/doc/70585485/>

The following table describes the different states on the **Domains** page in the Barracuda Email Security Service. Additionally, the table includes troubleshooting for states other than verified (✓).

Icon	Status/Resolve Warning	Notes
✓	<ul style="list-style-type: none"><li>Domain is verified</li><li>MX records point to ess.barracudanetworks.com</li></ul>	
⚠	Domain is verified but not fully protected; additional configuration needed. Click <b>Edit</b> in the <b>Settings</b> column to complete configuration: <ul style="list-style-type: none"><li>MX records may be missing</li><li>There may be an MX record conflict</li><li>Verify the records point to ess.barracudanetworks.com</li><li>Verify mail servers are defined</li></ul>	Mail flow may be negatively affected. If you have MX records that are pointed elsewhere it may result in spam or malicious e-mails being passed through.
✗	Domain is new and not yet verified. Click <b>Edit</b> in the <b>Settings</b> column, and click <b>Verify Ownership</b> to complete the verification process.	Mail flow setup is incomplete.

## Figures

1. ok\_icon.png
2. ok\_icon.png
3. config\_warning\_icon.png
4. not\_verified\_icon.png

© Barracuda Networks Inc., 2024 The information contained within this document is confidential and proprietary to Barracuda Networks Inc. No portion of this document may be copied, distributed, publicized or used for other than internal documentary purposes without the written consent of an official representative of Barracuda Networks Inc. All specifications are subject to change without notice. Barracuda Networks Inc. assumes no responsibility for any inaccuracies in this document. Barracuda Networks Inc. reserves the right to change, modify, transfer, or otherwise revise this publication without notice.