How to Test Access from the Archive Server to the Barracuda ArchiveOne Automated Updates Website

https://campus.barracuda.com/doc/70586702/

This article applies to Barracuda ArchiveOne version 7.3 and higher.

Starting with ArchiveOne version 7.3, ArchiveOne can update all its components in an unattended fashion. In order to check if an update is available, the Archive server requires access to a Barracuda hosted website. The ArchiveOne Hub service running on the Archive server must connect to http://appservices.c2c.com/ArchiveOneUpdates to check for an available update. If an update is available, this returns a URL to download the update package from http://appservices.c2c.com/AOneUpdatePackages.

Confirm the Archive server has access to these websites by browsing to:

1. http://appservices.c2c.com/ArchiveOneUpdates/api.php
    - This returns "[]" if successful.
2. http://appservices.c2c.com/AOneUpdatePackages/readme.txt
    - This returns some text if successful.

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