

Creating an Email Service Account for Microsoft Exchange Server 2003

<https://campus.barracuda.com/doc/71860648/>

This article refers to Microsoft Exchange Server 2003.

As of April 8, 2014, Microsoft no longer issues security updates for Exchange Server 2003. Without security updates, Barracuda Message Archiver can no longer support Exchange Server 2003. For migration details, refer to the Microsoft TechNet article [Time to Move from exchange 2003](#).

Create an email service account for Exchange import integration and message attachment stubbing.

Before Getting Started

To create an email service account, you must:

- Verify the service account has a mailbox, and is not hidden in the Global Address List (GAL)
- *(Optional but highly recommended)* Establish a user account through Outlook Web Access (OWA) or other source before setting up the email service account
- Verify the public folder database exists on the Exchange Server

Create Email Service Account

1. Log onto the Exchange Server as the administrator.
2. From the Start menu, go to **Start > Programs > Microsoft Exchange > System Manager**.
3. Expand **Administrative Groups > First Administrative Group > Servers**.
4. Right-click the Microsoft Exchange Server name, and click **Properties**.
5. On the **Security** tab, select the Barracuda service account, and in the **Permissions list**, set the following permissions:
 - **Administer Information Store**
 - **Send As**
 - **Receive As**
6. Click **Advanced** and verify **Allow inheritable permissions from parent to propagate to this object and all child objects** is selected.
7. Click **OK**.

Repeat steps 1 through 7 for each Microsoft Exchange Server that is to host mailboxes within the

routing group.

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