

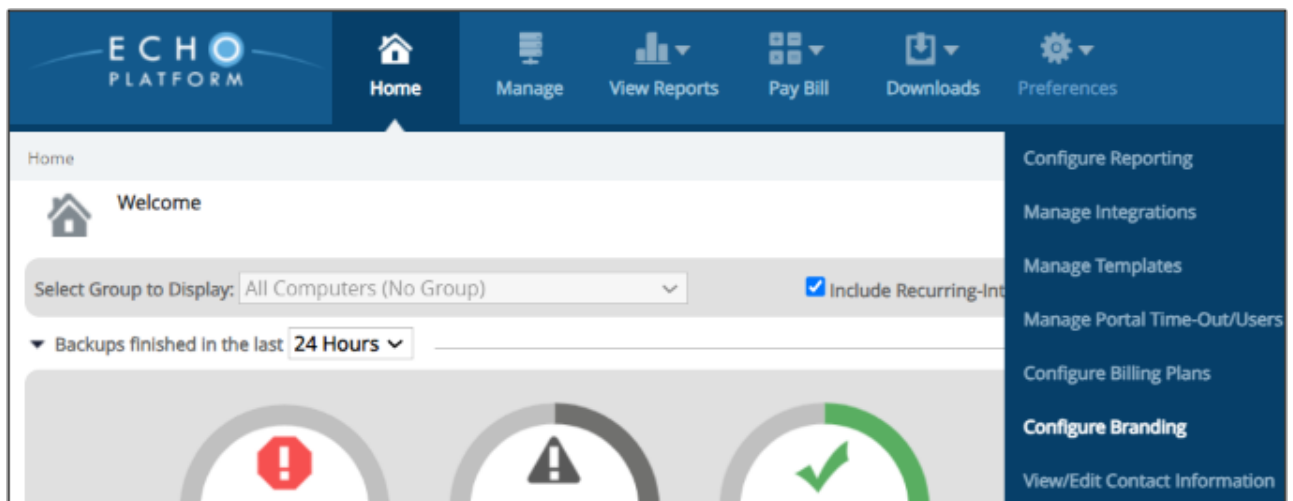
Branding Your Portal

<https://campus.barracuda.com/doc/71861252/>

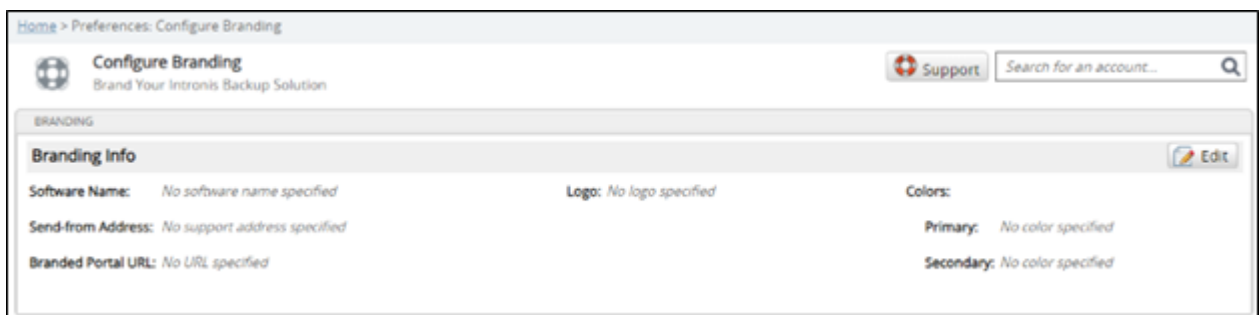
Note: Branding Your Portal is a feature for IBU partners only.

To brand your portal, perform the following steps.

1. At the ECHOplatform ribbon, click **Preferences, Configure Branding**.



The Configure Branding page is displayed.



2. Click the **Edit** button.
The Welcome page is displayed.

Branding Your Intronis Backup Solution

Welcome Specify Logo Customize Portal Create Company Info Setup Customer Notifications

Welcome to the "Branding Your Intronis Backup Solution" wizard. This wizard lets you customize the backup solution so that it is branded for your company.

The wizard should only take you about 15 minutes to complete.

Next

3. Click **Next**.

The Specify Logo screen is displayed.

Branding Your Intronis Backup Solution

Welcome Specify Logo Customize Portal Create Company Info Setup Customer Notifications

Specify Logo

Supply the logo for your company. It will be used in various places in your backup solution.

Browse for your logo.*

Specify your logo (in JPG, PNG, or GIF Format) by clicking Browse below.

The logo should be as close to the dimensions of 960 pixels (width) by 320 pixels (height) as possible. However, if you can't find one that is exactly this size, don't worry about it. We'll scale it to look great for you.

Browse...

Logo:

960

320

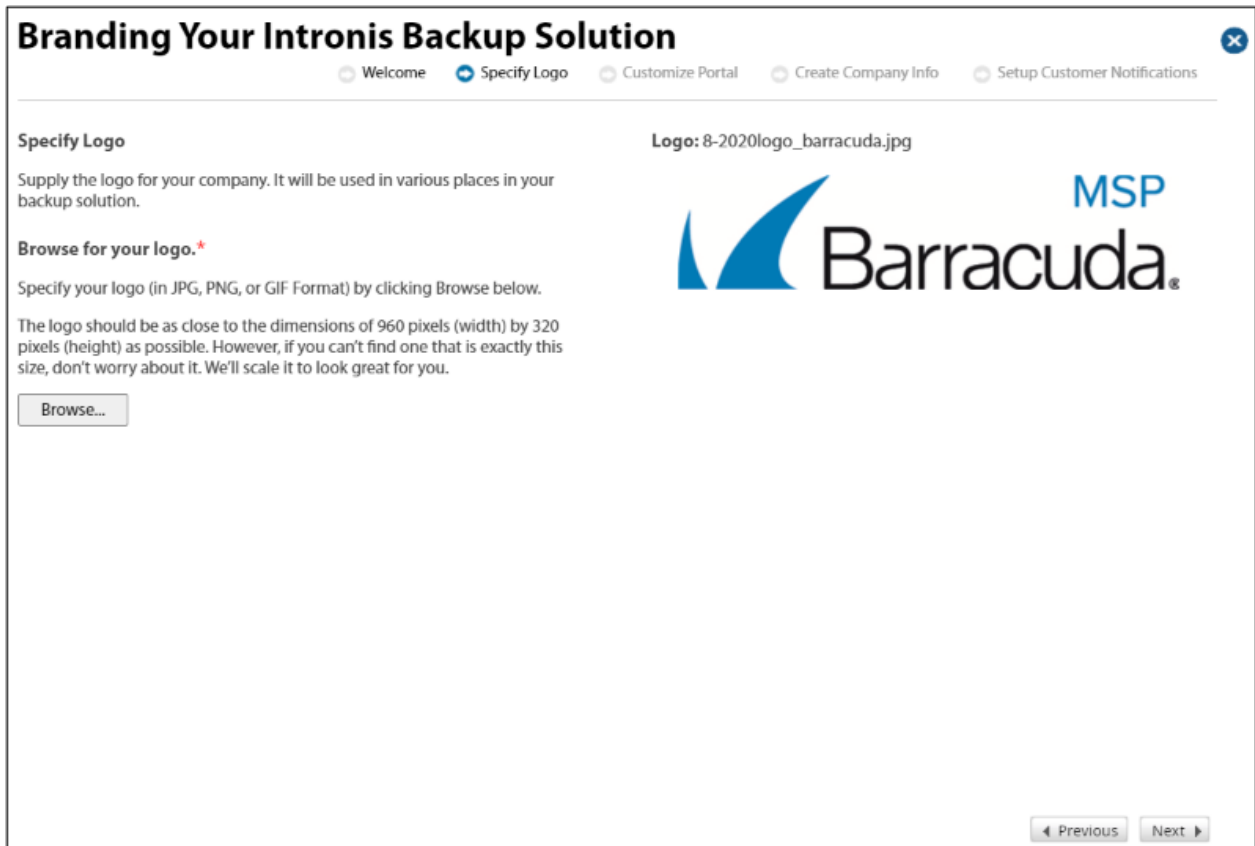
Choose your logo and see it previewed here.

Previous Next

4. Click the **Browse** button to select your company logo.

Note: Specify your logi in JPG, PNGm or GIF Format. The logo needs to be as close to the dimensions of 960 pixels (width) x 320 pixels (height) as possible. However, if you cannot find one that is exactly this size, it can be automatically scaled.

The logo is displayed in the right panel.



The screenshot shows a web-based wizard titled "Branding Your Intronis Backup Solution". It has a progress bar at the top with five steps: "Welcome", "Specify Logo" (current step), "Customize Portal", "Create Company Info", and "Setup Customer Notifications". The "Specify Logo" section contains instructions: "Supply the logo for your company. It will be used in various places in your backup solution." and "Browse for your logo.*". Below this, it says "Specify your logo (in JPG, PNG, or GIF Format) by clicking Browse below." and "The logo should be as close to the dimensions of 960 pixels (width) by 320 pixels (height) as possible. However, if you can't find one that is exactly this size, don't worry about it. We'll scale it to look great for you." A "Browse..." button is present. On the right, the current logo is displayed: "Logo: 8-2020logo_barracuda.jpg" with a preview of the Barracuda MSP logo. At the bottom right, there are "Previous" and "Next" navigation buttons.

5. Click **Next**.

The Customized Portal page is displayed.

Branding Your Intronis Backup Solution

[Welcome](#)
[Specify Logo](#)
[Customize Portal](#)
[Create Company Info](#)
[Setup Customer Notifications](#)

Specify the overall color scheme to make the portal look reflect your existing brand.

1. Specify a color scheme.


Either use the default colors or specify your brand's colors: *

☒ Use default colors
☐ Specify custom colors:

Primary color:

Secondary color:

2. Create a custom URL for your customers to use to see the status of their backups: *



The preview shows a dashboard for 'Andrew Fournier' with a blue header and navigation menu. It displays backup status metrics: FAILED (5.2%, 10/192), WARNINGS (12%, 28/192), COMPLETED (82.8%, 159/192), and RUNNING (32). Below is a table of accounts with their backup status and progress.

Account Name	Failed	Warnings	Completed	Running
ACC Ltd (Intronis 12)	3/14 (21%)	1/14 (7%)	10/14 (71%)	0
East (Intronis 1)	2/13 (15%)	2/13 (15%)	9/13 (69%)	0

6. Specify the overall color scheme to make the portal reflect your existing brand. You have the option of using the default colors or specifying custom colors by clicking the relevant radio buttons.
7. Create a custom URL for your customers to display the status of their backups by typing it into the text box, and then click **Next**.

Requirement: The URL must be formatted as *x.managemybackups.com*.

The Create company Info page is displayed.

Branding Your Intronis Backup Solution

Specify Logo Customize Portal **Create Company Info** Setup Customer Notifications

This step lets you customize how the software appears on these machines, as well as the footer, so that it will appear as branded by you, not Barracuda.

1. Supply your company information to be used in the Agent software:

Company Name:*
Allowed characters: a-z A-Z 0-9, '-', '.', '!', '&'

Software Name:*
Allowed characters: a-z A-Z 0-9, '-', '.', '!', '&'

Installation Path:

2. Provide your contact information to be used in backup notifications for your customers:

Sent-From Name:*
Allowed characters: a-z A-Z 0-9, '-', '.', '!', '&'

Sent-From Email:*
Type your email support address. A verification email shall be sent to the email support address after finishing this wizard.

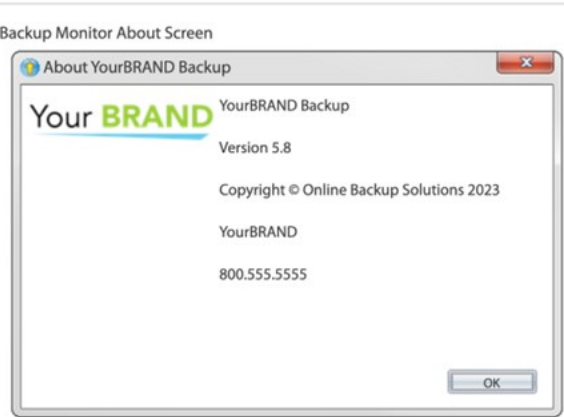
Support Phone:

3. Add the following SPF record line to your DNS/Hosting Provider (Amazon Route 53, GoDaddy, etc.):

`include:spf.onlinebackupsolution.com`

Note: DMARC requires additional steps to verify your email. See [IBU branding documentation](#).

Backup Monitor About Screen



Portal Footer:
 Copyright © Online Backup Solutions 2023 YourBRAND support@demoMSP.com
 All trademarks used herein are the property of their respective owners. 800.555.5555

Previous Next

8. In the first section, supply your company information to be used in the Agent software, and then select an Installation Path.
9. In the second section, provide your contact information to be used in backup notifications to your customers.
10. Type a support number to be displayed on the portal and on emails so your customers can call you for support.
11. In the third section, add the following SPF record line to your DNS/Hosting Provider (Amazon Route 53, GoDaddy, etc.):
include spf.onlinebackupsolution.com
12. If using DMARC subdomains, see [Configuring DMARC Subdomains](#) for additional steps.
Note: Emails need to be verified before this feature can be used. Upon finishing this wizard, a verification email is sent to the customer support email address you typed in the field above.
13. Click **Next**.
14. The Setup Customer Notification page is displayed.

Branding Your Intronis Backup Solution

[Welcome](#)
[Specify Logo](#)
[Customize Portal](#)
[Create Company Info](#)
[Setup Customer Notifications](#)

Customize the notifications that your customers receive from you about their backups:

[Backup Notification](#)
[Missed Backup Notification](#)

Username Computer ID Backupset Is Local Backupset Files In Set Files Backed Up Data Sent Start Time End Time Run Time
 Total Online Usage Total Local Usage Log Download Link

This is an test automatic message from {SOFTWARE}.
 Username: {USERNAMEPATH}
 Computer ID: {COMPUTERPATH}
 {LOGDOWNLOADLINK}
 The{IS_LOCAL_BACKUP_SET} {BACKUP_SET} backup is reported as {BACKUP_CONDITION_STATUS}. This backup met the following conditions: {BACKUP_CONDITION_TYPES}

[Design](#)
[HTML](#)

Options ☒ Send preview email after saving [Restore Default Content](#)

[Previous](#) [Finish](#)

15. Customize the text and macros for the notifications that your customers receive from you about their backups by typing information in the relevant fields.

Note: The Design or HTML buttons are provided to meet your preference.

16. Click the **Missed Backup Notification** tab to customize the status message, as shown below.

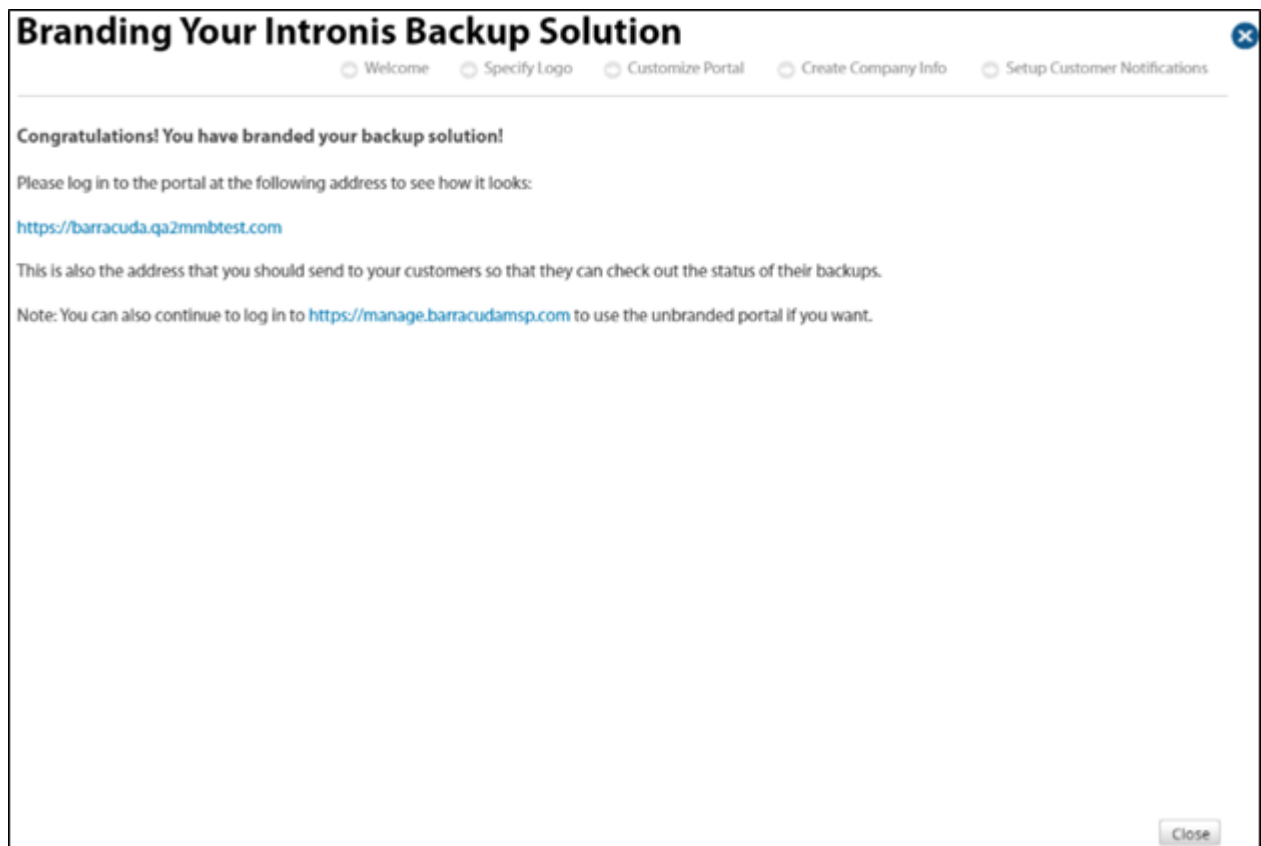
[Backup Notification](#)
[Missed Backup Notification](#)

Backupset Is Local Backupset Scheduled Time Username Name Last Backup Time

Hi there,
 This is your friendly automated Backup Consultant letting you know that the{IS_LOCAL_BACKUP_SET} {BACKUPSET} backup set did not run at its scheduled time of {SCHEDULEDTIME}.
 Sincerely,
 {COMPANY}

[Design](#)
[HTML](#)

17. When satisfied, click **Finish**.
 The Completion page is displayed.



18. Click the address link provided to view your branded solution.

Note: This is the address that is sent to your customers so that they can review the status of their backups.

The login page is displayed.



19. Login to the portal.

20. When satisfied, return to the Setup Customer Notification page, and click **Close**.
The Configure Branding page is displayed.



Figures

1. campus moreservices branding.png
2. campus aug brand.png
3. campus aug brand1.png
4. campus aug brand2.png
5. campus aug brand3.png
6. campus aug brand4.png
7. campus aug brand5 demarc.jpg
8. campus aug brand6.png
9. Branding2.png
10. campus aug brand8.png
11. Branding14.png
12. campus brand verified.png

© Barracuda Networks Inc., 2024 The information contained within this document is confidential and proprietary to Barracuda Networks Inc. No portion of this document may be copied, distributed, publicized or used for other than internal documentary purposes without the written consent of an official representative of Barracuda Networks Inc. All specifications are subject to change without notice. Barracuda Networks Inc. assumes no responsibility for any inaccuracies in this document. Barracuda Networks Inc. reserves the right to change, modify, transfer, or otherwise revise this publication without notice.