
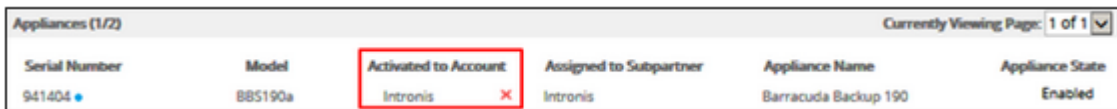



## Deactivating an Account from a Backup Appliances Serial Number


<https://campus.barracuda.com/doc/73695595/>

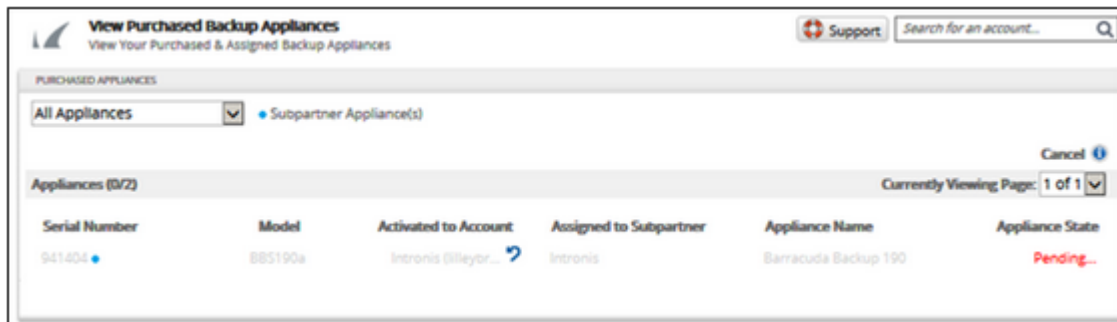
To deactivate an account from a Backup Appliances serial number.


1. At the View Purchased Backup Appliances page, in the Activated to Account column, click the remove  icon beside the subpartner.




Serial Number	Model	Activated to Account	Assigned to Subpartner	Appliance Name	Appliance State
941404	BBS190a	Intronis 	Intronis	Barracuda Backup 190	Enabled

The subpartner is grayed-out, the undo  icon is displayed, and the Appliance State displays Pending.



Serial Number	Model	Activated to Account	Assigned to Subpartner	Appliance Name	Appliance State
941404	BBS190a	Intronis (grayed-out) 	Intronis	Barracuda Backup 190	Pending...

2. Manually wipe the physical appliance through the local user interface of the device to complete the deactivation.
3. To undo the deactivation, click the undo  icon.

## Figures

1. Deactivate\_appliance\_3.png
2. Deactivate\_appliance\_1.png
3. Deactivate\_appliance\_4.png
4. Deactivate\_appliance\_2.png
5. Deactivate\_appliance\_4.png

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