

## Subscriptions

<https://campus.barracuda.com/doc/78151827/>

In addition to the base license, you can add the following subscriptions to use your firewall to its fullest extent:

### Barracuda Energize Updates

This license is mandatory for every CloudGen Firewall for the first year. The following features are included with Barracuda Energize Updates:

#### Basic Support

Includes email support 24x7 and phone support between the hours of 9 a.m. and 5 p.m. Monday through Friday in the US (Pacific Time), Japan, China, Austria, and the United Kingdom time zones.

#### Firmware Maintenance

Includes new firmware updates with feature enhancements, bug fixes and pattern updates for:

- Application Control
- IPS/IDS engine
- SSL VPN template updates
- File Content definition updates

### Advanced Threat Protection

Enables ATP. A malware subscription license is required. The number of files you can upload per hour and per month is limited, depending on your firewall model. The number of files scanned is counted in the Barracuda ATP Cloud. If the local counter on your Firewall is reset by reinstalling the system, the local counter will be out-of-sync for the rest of the month. Limits still apply.

Model	Burst Limit (Files/Min)	Files per Month
<b>F12, F18, F80, F18x, F20x, F30x</b>	5	108 000
<b>F280</b>	10	216 000
<b>F380</b>	12	260 000
<b>F400</b>	15	324 000
<b>F600</b>	25	540 000

<b>F800</b>	35	750 000
<b>F900</b>	50	1 000 000
<b>F1000</b>	on request	on request
<b>AWS/Azure Level 2</b>	5	108 000
<b>AWS/Azure Level 4</b>	10	216 000
<b>AWS/Azure Level 6</b>	15	324 000
<b>AWS/Azure Level 8</b>	35	750 000
<b>VF25</b>	2	43 200
<b>VF50</b>	5	108 000
<b>VF100</b>	10	216 000
<b>VF250</b>	15	324 000
<b>VF500</b>	20	432 000
<b>VF1000</b>	25	540 000
<b>VF2000</b>	30	648 000
<b>VF4000</b>	35	750 000
<b>VF8000</b>	50	1 000 000

## Malware Protection

Enables the Virus Scanner service. This license is available for all CloudGen Firewalls. Not available for F10, F12, and VF10.

## Barracuda Advanced Remote Access

Enables the SSL VPN service and NAC support. Remote Access subscriptions are available for the CloudGen Firewall F18 or larger and all CloudGen Firewall Vx and public cloud models. For PAYG CloudGen Firewalls in AWS and Azure, this subscription is automatically included.

### Included SSL VPN Features

- Browser-based access via desktop and mobile portals
- SSL VPN-based, server-side NAC
- VPN templates for SSL VPN

### Included Network Access Client Features

- Windows Personal Firewall

- Windows Health Check via Access Control Service

#### CudaLaunch

- iOS, Android, Windows, and macOS support
- Central management of accessible resources and VPN provisioning

#### User Session Limits

- Unlimited concurrent SSL VPN user sessions
- Unlimited concurrent CudaLaunch sessions
- Multiple concurrent client-to-site VPN sessions by the same user when using VPN Group Policies

### Instant Replacement Service

Instant Replacement service includes the following features:

- Replacement unit shipped next business day
- Enhanced support which provided phone and email support 24x7.
- Hardware refresh every four years

### Which subscriptions/features are available on which platform?

Feature sets and available subscriptions may differ from product type or platform. The following table provides an overview of which feature/subscription is available for which product.

Feature / Subscription	Hardware	Virtual, Software	Public Cloud
<b>Energize Updates (e)</b> Mandatory for the first year. Includes Barracuda Web Filter. Required Active Licenses: base	Available / Unlimited users	Available / Limited by capacity	Incl. in Service Subscription <sup>1)</sup> Limited by capacity
<b>Malware Protection (m)</b> Enables the AVIRA/ClamAV antivirus service. Required Active Licenses: e	Available / Unlimited users	Available / Limited by capacity	Not available <sup>4)</sup>

<p><b>Advanced Threat Protection (a)</b> Enables Advanced Threat Protection to the Barracuda Cloud. Required Active Licenses: e, m</p>	Available / Unlimited users / Limited file upload	Available / Unlimited users / Limited file upload	Not available <sup>4)</sup>
<p><b>NAC&amp;SSLVPN</b> (formerly known as Basic Remote Access)</p>	Incl. in Advanced Remote Access Subscription <sup>2)</sup>	Available / Limited by capacity	Incl. in Service Subscription <sup>3)</sup> Limited by capacity
<p><b>Advanced Remote Access (vp)</b> Includes SSL VPN and enables the CudaLaunch app and multiple logins of one user. Required Active Licenses: e</p>	Available / Unlimited users	Available / Limited by capacity	Incl. in Service Subscription <sup>3)</sup> Limited by capacity

1. All cloud licenses include NAC&SSLVPN (former Basic Remote Access subscription).
2. NAC&SSLVPN is part of the **Advanced Remote Access** subscription (ARA).
3. PAYG licenses include **Advanced Remote Access**.
4. PAYG licenses cannot be enhanced with add-on subscriptions (Malware, ATP).

**Subscription Bundles**

Subscription bundles provide a mix of different add-on subscriptions for convenience purposes. Subscription bundles are available only for Barracuda hardware appliances.

Subscription Bundle	Barracuda Hardware License (F)	Virtual, Software, Cloud License (VF/TSF/VFC)
<p><b>MATP Bundle</b> Bundles Advanced Threat Protection and Malware Protection - 'a+m'.</p>	Unlimited users / Limited file upload	Unlimited users / Limited file upload
<p><b>Total Protect Bundle</b> Bundles Energize Updates and Malware Protection subscriptions - 'e+m'.</p>	Unlimited users	Not available
<p><b>Total Protect PLUS (tpp) Bundle</b> Bundles Energize Updates, Malware Protection, Advanced Threat Protection, and Advanced Remote Access subscriptions - 'e+m+a+vp'.</p>	Unlimited users / Limited file upload	Not available

All add-on subscriptions are termed licenses and are valid for the time purchased until the expiration date is reached. Only active subscriptions guarantee the functionality of the subscribed add-on features. Before exceeding the expiration date, licenses must be renewed in order to guarantee the functionality of the purchased add-on features. All add-on subscriptions need at least an active Base and Energize Updates subscription to work properly.

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