

How to Use the Microsoft Exchange Button

https://campus.barracuda.com/doc/78153877/

The Microsoft Exchange Button is a server-side plugin for both Microsoft Exchange and Microsoft 365.

The Microsoft Exchange button is a new button that you can add to the ribbon of your mailbox. You can customize it, so it might have a different icon or words, but it usually looks similar to the buttons shown here:

Desktop Client

- 65 ·			Junk En	- 14									
File	Home Send / Receive Folde	r View 🖓 Tell me what you wa	nt to do										
New I Email In	New ems - Clean Up - Delete Archive	Reply Reply Forward The More -	Move to: 7 Team Email Reply & Delete	Content Content Create New		Move * Rules *	Assign Policy*	😑 Unread/ Read E Categorize * Follow Up *	Hew Group P Browse Groups	Search People	Store	Report - with details	
New	Delete	Respond	Quid	: Steps	- 5	Move		Tegs	Groups	Find	Add-ins)	~

• Web Browser

🕀 New 👻 📋 Delete	e 🧧 Archive Not	t junk 🖌 🛛 Block	Move to 🗸	Categories ∨		່າ Undo
Junk Email	Filter 🗸	LIVE EVENT:	: Affordal	ole Safety Cr	ritical System	s: The Basics
LIVE EVENT: Affordab	6,/6,/2018	AW . Wed 6/6,	12:32 PM	<€ ' @	0. ts>	► Preply all >
		This message wa Show blocked co	s identified as s intent	pam. We'll delete it a	after 17 days. It's not sj	pam
		This item will exp	xire in 17 days. 1	lo keep this item long	ger, apply a different la	abel.
		Label: Junk Email	l (1 month) Expi	res: 7/6/2018 12:32 P	PM	

• Desktop or Web Client, with certain configurations

Click the top button to reveal the bottom button. Click the bottom button to report the suspect email.

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Wed 6/6/2018 12:32 PM	
LIVE EVENT: Affordable Safety Critical Systems: The Basics	
To	
Retention Policy Junk Email (30 days) Expires 7/6/2018	
This item will expire in 16 days. To keep this item longer apply a different Retention Policy. Links and other functionality have been disabled in this message. To turn on that functionality, move this message to the Inbox. This message was marked as spam using a junk filter other than the Outlook Junk Email filter. We converted this message into plain text format.	
	^
11 Report Phishiness A	+ Get more add-ins
Report Phish	
Report Phish Click to report as a phish	

Purpose of Microsoft Exchange Button

Users can click the Exchange Button to report emails that they think are suspicious. These emails might be mock phishing tests or they might actually be real phishing attacks. It is best to report any email you think is suspicious.

Using the Microsoft Exchange Button

To use the Exchange Button:

View or preview an email in one of the following ways:

- With the Reading Pane open, select a single message.
- Double-click a message to open it.

Notes

• You can only report one message at a time.



• If you are not previewing the message in the Reading Pane, or viewing the message body in a separate window, the button will dimmed and you will be unable to use it.

Once the user clicks the button to report an email:

Note

Refer to <u>Customization Options - Microsoft Exchange Button</u> for information on the configuration settings mentioned in this section.

- 1. The logic in the button determines in which category the reported email belongs:
 - Mock phish: A mock phishing email sent by Security Awareness Training
 - Internal: An email from an internal domain, based on your button configuration;
 - **Something else**: An email that is neither a mock phish, nor from an internal domain. These are the most likely to be actual phishing messages.
- 2. The reported email is forwarded, sent from the reporting user's email account, to the administrative email address you configured.
- 3. Based on the configuration, the user might see a message thanking them for the report. This message is inline, within the body of the email, so the user might not see the message, especially if the message is automatically deleted. This is what the messages look like
 - while the email is being reported

	• Test message	
	01	
	O Test Automation	
	Wednesday, June 20, 2018 at 1:39 AM	
	Show Details	
	$\overset{\scriptscriptstyle{\mathrm{sh}}}{\underset{\scriptscriptstyle{\to}}{\overset{\scriptscriptstyle{\mathrm{sh}}}}}$ Report - with details is working on your Report - with detail	is request.
	Action Items	Manage Add-ins
	Please report me.	
ŀ		

 $\circ\,$ after the report has completed

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	0	
	O Test Automation	
	Wednesday, June 20, 2018 at 1:39 AM	
	Show Details	
→ You	forwarded this message on 6/20/18, 1:39 AM.	
 Suc 	cess - you have reported a message from an internal email address. It will not be deleted.	
Action I	tems	Manage Add-ir

4. Depending on the configuration, the message may or may not be deleted. Administrators can choose not to delete reported emails if they come from an internal email address.

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Figures

- 1. button13b.png
- 2. button13c.png
- 3. afterClick2.png
- 4. beforeReport.png
- 5. afterReport.png

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