

Accounts Page Summary

<https://campus.barracuda.com/doc/78156085/>

From the **Accounts** page, the MSP can view the following:

- **Subscriptions** – Shows, for this account:
 - Subscription **Type**
 - Total licenses
 - Expiration date
- **Agents** – Shows number of agents deployed and number that are inactive.
- **Support Access** – Setting to *ON* enables Barracuda Support to log into your SMB Barracuda Content Shield accounts to troubleshoot any issues. Logins and any configuration changes Barracuda Support make are then listed in the **Audit Log**.
 - For MSPs: Displays on the ACCOUNTS page. Setting to *ON* means that this feature is enabled for all SMB accounts. Setting to *OFF* means that Barracuda Support can **ONLY** log into SMB accounts where this feature is enabled on the ACCOUNT SETTINGS page.
 - For SMBs: Displays on the ACCOUNT SETTINGS page. If the MSP has set this feature to *ON* on the ACCOUNTS page, or if the SMB has a login and sets this feature to *ON*, it enables Barracuda Support to log into that Barracuda Content Shield account to troubleshoot any issues. Setting to *OFF* means that Barracuda Support cannot log into that account. Also note that, if this feature is set to *OFF* for one SMB account, that triggers turning the feature to *OFF* on the MSP ACCOUNTS page.
- **Accounts** – List of accounts by name with associated threats detected, threats quarantined, and number of licenses assigned. Click **Manage** to view and edit account individually.

From the global navigation menu at the top of the page:

- **Audit Log** lists every login and every configuration change made for an account by an administrator.
- **Overview** summarizes top blocked accounts and threat statistics.

For more product documentation, see:

- [Dashboard for Barracuda Content Shield](#)
- [Dashboard for Barracuda Content Shield Plus](#)

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