Local UI Page

https://campus.barracuda.com/doc/78156751/

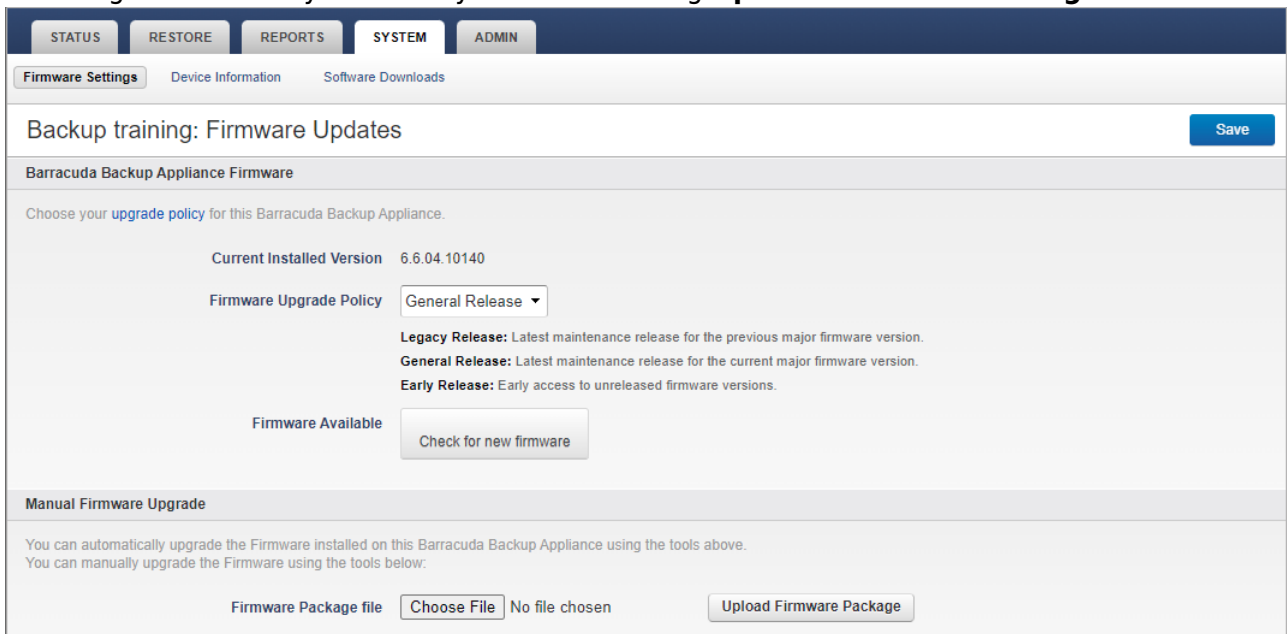## Upgrade Firmware on a Local Control Appliance

Complete the following steps to upgrade the firmware on a Local Control appliance:

1. In a browser window, enter the Barracuda Backup appliance IP address.
2. Log in using your Barracuda Cloud Control credentials.
3. In the Barracuda Backup Local Control web interface, go to the **System** > **Firmware Settings** page.
4. Select the desired **Firmware Upgrade Policy**.
5. Under **Firmware Available**, click **Check for new firmware**.
6. Alternatively, if you have the firmware package file, you can opt to manually upgrade by selecting the file from your local system and clicking **Upload Firmware Package**.

7. Allow the upgrade to complete; this may take up to 10 minutes. A notification displays when the upgrade process is complete.
8. Click **OK** to close the notification. Allow approximately 10 minutes for services to update and restart. Refresh your browser to see the changes in the web interface.
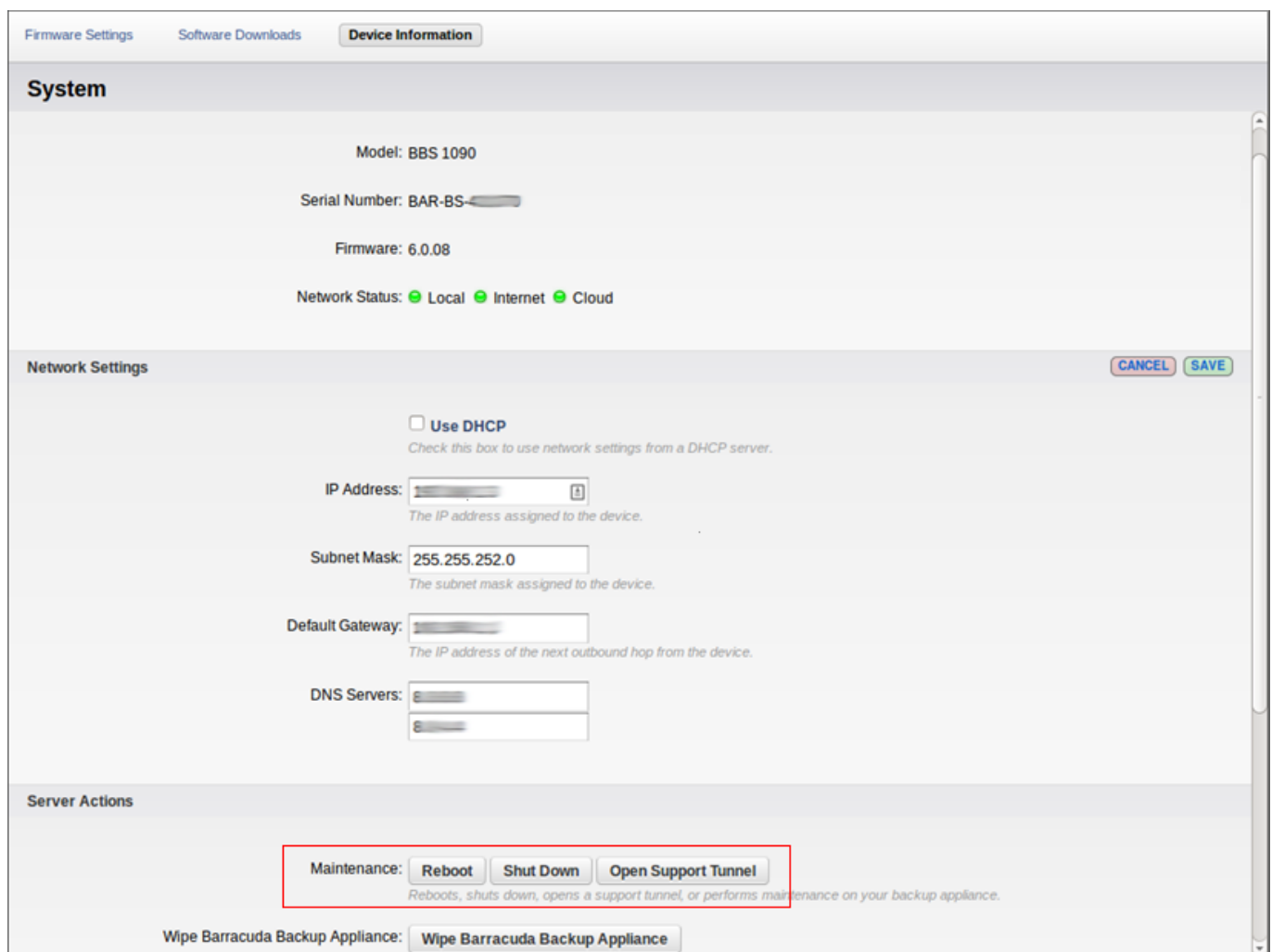
Open a Support Tunnel from Local Control

Use the following steps to log into the local interface and open a support tunnel for remote diagnostics and technical support services over TCP port 22 outbound:

1. In a browser window, enter the Barracuda Backup appliance IP address.
2. Log in using your Barracuda Cloud Control credentials.
3. Go to the **System > Troubleshooting**, click the toggle to **Open** in the **Support Tunnel** tool.
4. Once troubleshooting is complete, click the toggle to **Close**.

For more information, refer to [Technical Support](#) and [Required Outbound Connections for Barracuda Networks Appliances](#).

Shut Down a Barracuda Backup Appliance

You can remotely reboot or shut down a Barracuda Backup appliance by logging in to its local web interface. Type the Barracuda Backup IP address in a web browser, log in using your Barracuda Cloud Control credentials, and go to the **System > Device Information** page:

Firmware Settings	Software Downloads	**Device Information**

System

Model: BBS 1090

Serial Number: BAR-BS-⬛⬛⬛⬛

Firmware: 6.0.08

Network Status: 🟢 Local 🟢 Internet 🟢 Cloud

Network Settings   CANCEL SAVE

☐ **Use DHCP**
Check this box to use network settings from a DHCP server.

IP Address: ⬛⬛⬛⬛⬛
The IP address assigned to the device.

Subnet Mask: 255.255.252.0
The subnet mask assigned to the device.

Default Gateway: ⬛⬛⬛⬛
The IP address of the next outbound hop from the device.

DNS Servers: 8⬛⬛⬛
8⬛⬛⬛

Server Actions

Maintenance: [Reboot] [Shut Down] [Open Support Tunnel]
Reboots, shuts down, opens a support tunnel, or performs maintenance on your backup appliance.

Wipe Barracuda Backup Appliance: [Wipe Barracuda Backup Appliance]

You can also perform a safe shutdown of a Barracuda Backup appliance by pressing the **POWER** button on the front of the device. This issues a shutdown command to all system and service processes before the device powers down.

Caution

Do not push the **POWER** button for more than a couple of seconds. Holding it for five seconds or longer causes an immediate hard shutdown. This interrupts running processes and the Barracuda Backup appliance powers off before unmounting the file system.

Figures

1. localUIfirmware.png
2. DeviceInformation.png