

## Support-Assisted Features

<https://campus.barracuda.com/doc/78810115/>

Support-Assisted Features exist in the Barracuda WAF-as-a-Service security engine, but are not part of the WAF-as-a-Service user interface ( <https://waas.barracudanetworks.com/> ). You cannot configure support-assisted features yourself, but they can be configured by Barracuda Networks Technical Support at your request.

These features are fully functional and have been thoroughly tested in the security engine.

### To Configure Support-Assisted Features:

[Contact Barracuda Networks Technical Support](#) , including the following information:

- The email address associated with your Barracuda WAF-as-a-Service account
- Your serial number (or state that you have a trial version)
- The name of the application(s) for which you want to apply the configuration changes
- The exact configuration you want to apply

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