

## How to Create User Agent Policies

<https://campus.barracuda.com/doc/79462941/>

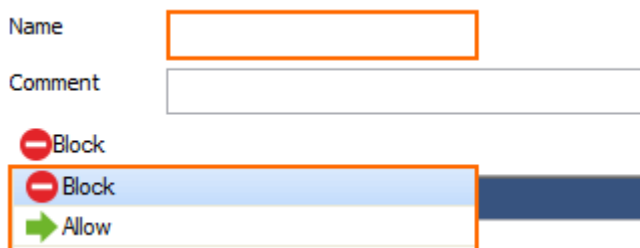
User Agent policies allow you to create policy objects to allow or block clients based on the information included in their user agent string. You can add browser / operating system combinations, or you can define up to five generic user agent patterns. The selected user agents and the generic user agent patterns are combined with a Boolean OR.

### Before You Begin

Verify that the **Feature Level** of the Forwarding Firewall is **6.2** or higher.

### Create a User Agent Object

1. Go to **CONFIGURATION > Configuration Tree > Box > Virtual Servers > your virtual server > Assigned Services > Firewall > Forwarding Rules**.
2. Click **Lock**.
3. In the left menu, select **User Agents**.
4. Right-click the table and select **New User Agent Policy**. The **Edit Agent Policy Object** window opens.
5. Enter a **Name**.
6. Select the **Default Action** for the policy object.



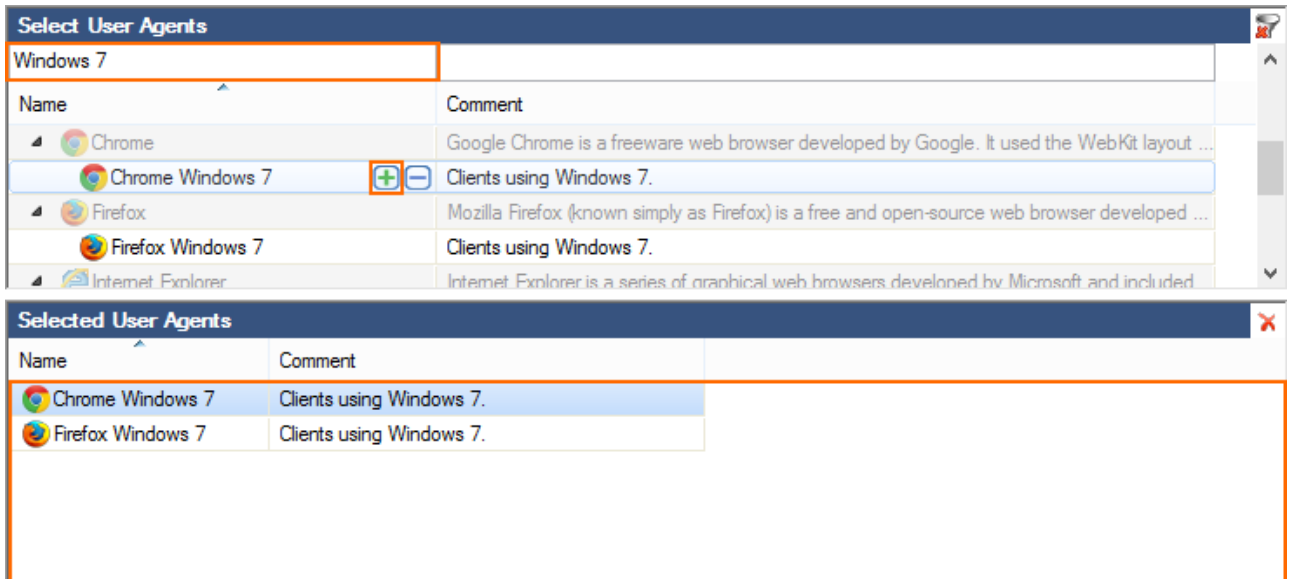
Name

Comment

Block

Allow

7. In the **Select User Agents** section, expand the list and use the filters on the top of the columns to display the desired browser/operating system combinations.
8. Use the filter to find the user agent or operating system, and double-click to add the browser / operating system combination to the **Selected User Agents**



**Select User Agents**

Name	Comment
Windows 7	
Chrome	Google Chrome is a freeware web browser developed by Google. It used the WebKit layout ...
Chrome Windows 7	Clients using Windows 7.
Firefox	Mozilla Firefox (known simply as Firefox) is a free and open-source web browser developed ...
Firefox Windows 7	Clients using Windows 7.
Internet Explorer	Internet Explorer is a series of graphical web browsers developed by Microsoft and included

**Selected User Agents**

Name	Comment
Chrome Windows 7	Clients using Windows 7.
Firefox Windows 7	Clients using Windows 7.

9. (optional) In the **Generic User Agent Patterns** section, click **+** to enter a user agent pattern. You can use the following wildcard characters \* (asterisk) and ?. E.g., Use \*MSIE 6.\* to filter for all Internet Explorer 6.X versions.



**Generic User Agent Patterns**

✓ \*MSIE 6.\*

10. Click **Save**.  
 11. Click **Send Changes** and **Activate**.

To use the agent policy in an application rule, see [How to Configure User Agent Filtering in the Firewall](#).

## Figures

1. User\_agent\_objects\_01.png
2. User\_agent\_objects\_02.png
3. User\_agent\_objects\_03.png

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