

## When Your Energize Updates Subscription Expires

<https://campus.barracuda.com/doc/79463917/>

In order to continue applying the latest security definitions to your Barracuda Web Security Gateway and protect your network and users, you should keep your Energize Updates subscription current. The Barracuda Web Security Gateway will prompt you with a message at the top of the **BASIC > Dashboard** page before the subscription expires. If it does expire, some features are no longer available until the subscription is updated, as described in this article.

If your subscription does expire, you will see the following in the Barracuda Web Security Gateway web interface:

- All policy rules still apply, block pages are served where needed, and changes you make to the configuration still take effect in the Barracuda Web Security Gateway web interface.
- You can still run reports.
- On the **ADVANCED -> Energize Updates** page:
  - You can no longer download the latest firmware. T
  - The message *EXPIRED* displays for the **Latest General Release** and **Download Now** is disabled.
  - You can still revert to previous or factory firmware.
  - The following is displayed for **Subscription Status** for every definition on the page:  
*Expired (expiration date) (Click here to renew)*
  - The following message displays at the top of the page:  
*Your Energize Update subscription has expired. Please click here to renew your subscription.*  
*Error: This Virtual Machine's subscription has expired and is currently disabled. (Click here to purchase)*
- On the **ADVANCED > Firmware Update** page:
  - You can no longer download the latest firmware. T
  - The message *EXPIRED* displays for the **Latest General Release** and **Download Now** is disabled.
  - You can still revert to previous or factory firmware.
- The **BASIC > Web** log page is updated with user web traffic.

© Barracuda Networks Inc., 2019 The information contained within this document is confidential and proprietary to Barracuda Networks Inc. No portion of this document may be copied, distributed, publicized or used for other than internal documentary purposes without the written consent of an official representative of Barracuda Networks Inc. All specifications are subject to change without notice. Barracuda Networks Inc. assumes no responsibility for any inaccuracies in this document. Barracuda Networks Inc. reserves the right to change, modify, transfer, or otherwise revise this publication without notice.