
Quick Start

<https://campus.barracuda.com/doc/84313018/>

This Quick Start guide leads you through the basic steps for adding a site to Managed Workplace and setting up your monitoring environments.

Barracuda Manged Workplace Terminology

Site - A Managed Workplace site is a logical container in Service Center that contains devices for a physical location or customer.

Device - A unique responding hardware device Onsite Manager identifies on a network.

Groups - Groups are organizational containers against which monitoring policies are applied. There are three types: service groups, site groups, and shared site groups.

Onsite Manager - Onsite Manager is the component of Managed Workplace installed on remote networks to collect monitoring data, run scripts, route remote control sessions and deploy software updates.

Device Manager - The functional equivalent of Onsite Manager but monitors and manages a single device only. There is a database, but it is bundled with the lightweight application.

Service Plan - A service plan is the group of services that you have agreed to provide to your customer. It allows you to centrally plan and standardize your service offerings, and determines the level of involvement that you will have with your customer's technology

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