

Introduction to Service Desks

https://campus.barracuda.com/doc/84313583/

This section provides detailed information about the following topics:

- About Professional Services Automation and Service Desks
- Working with Service Desk Integrations

Note: In earlier version of Barracuda Managed Workplace, Service Desks were referred to as Collaborative Services.

Barracuda RMM



© Barracuda Networks Inc., 2024 The information contained within this document is confidential and proprietary to Barracuda Networks Inc. No portion of this document may be copied, distributed, publicized or used for other than internal documentary purposes without the written consent of an official representative of Barracuda Networks Inc. All specifications are subject to change without notice. Barracuda Networks Inc. assumes no responsibility for any inaccuracies in this document. Barracuda Networks Inc. reserves the right to change, modify, transfer, or otherwise revise this publication without notice.